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**CALCUTTA RESCUE PROVIDES ALL SERVICES FREE TO THE NEEDIEST PEOPLE OF KOLKATA, WEST BENGAL AND OTHER AREAS THROUGH HEALTH CLINICS, SCHOOLS, VOCATIONAL TRAINING AND PREVENTIVE HEALTH PROGRAMS. WE AIM TO IMPROVE LEVELS OF HEALTH, EDUCATION AND EARNING OPPORTUNITIES FOR CURRENT AND NEW SERVICE USERS.**

## Our Vision

Our vision expresses the future we are striving to achieve. Calcutta Rescue will continue and develop its 32 year program of essential help to people living in the harsh conditions of poverty in Kolkata and other areas of West Bengal. We will provide free health care, education and ways of combating poverty until people who are disadvantaged and neglected achieve universal and best possible healthcare together with full educational opportunities for their children.

## Our Mission

Our mission is the means by which we will achieve the vision. Calcutta Rescue provides all services free of cost to the neediest people of Kolkata and Rural West Bengal through Health Clinics, Schools, Vocational Training and Preventive Health Programs. We aim to improve levels of health education and earning opportunities for current and new service users.

## We will continue to

- Provide a 'Health Plus' and 'Education Plus' service which not only offers medicine and education but also nutrition and other necessities for healthy living, information to maintain health and literacy as well as numeric skills.
- Monitor the impact of our services and respond to changing and new needs.

## Our Values

Our beliefs about how we should work with people –

- All people have equal rights to health, education and hope.
- All people have strengths and assets.
- It is possible to make a positive difference in the lives of poor people and their children.
- A well-trained and motivated staff makes a difference in the lives of the poor people.

## This means that Calcutta Rescue -

- Treats all our service users with respect and as equals.
- Offers services to people irrespective of age, gender, caste, creed or religion.
- Always provides services free of cost.
- Empowers our services users to effectively manage their health and general well being.
- Treats the whole person with our 'Health Plus' and 'Education Plus' services.
- Works to fill gaps without duplicating services offered by others.
- Demonstrates compassion, support and concern for our service users and their families.
- Aims for the highest level of integrity in all its activities.
- Aims to provide services of the highest possible quality on which service users can rely.

**With this in mind and with your support, may Calcutta Rescue continue its tireless work to help the under privileged.**







Dr. Gozi Mohibor Rahaman (Dr. Bobby), Chief Executive Officer

Yet another year passed by with Calcutta Rescue being able to support the needy in Kolkata and Rural West Bengal with services; which is not available elsewhere free of cost.

My sincere thanks to everyone, whose support, made it possible.

The year was also significant for Calcutta Rescue with the Development Plan tabled at the International Meeting in Dublin, which will pave the way for the future of Calcutta Rescue.

I am proud to be a part of that process.

Financial constraints led us to pursue local fund raising more actively with a stiff target to achieve and a dedicated Public Relation & Fund Raising department in position.

Some important vacant positions were filled up to give the required impetus to the operations of Calcutta Rescue. Constant reviews of programmes were undertaken to ensure money 'well spent' with expansion of operations in some cases to cater to the increased demand of some of our services.

Our big concern this year was the availability of general funds to continue our operations because of a shortfall incurred in the last fiscal and for which we had to spend some surplus funds of the specific projects, but which needs to be replenished.

At the International Meeting some steps were decided to mitigate some of the funds and we are constantly trying to restore the balance.

With our future plan of a 'LEAN' Management practice, we hope to streamline our activities and eliminate wastes, without however, losing focus on the Customer / Beneficiary.

Once again, my sincere gratitude to you all, for your support.

**Dr. G.M. Rahaman**  
CEO

This is a combined report from MAC, Pre-MAC and Doctors Meeting.

Before seeking for sponsorship for complicated cardiac surgeries it was decided that risk factors should be taken into consideration.

During the last Financial Year 2012-13, 11 patients underwent cardiac surgeries out of which 7 patients are doing well after surgery and 3 patients expired post operatively due to complications and 1 expired later due to diarrhoea. (Annexure-1)

We are putting emphasis in enrolling patients in different Calcutta Rescue Clinics needing special category medicines and patients needing specific treatment not available elsewhere than on treating general patients (Annexure 2). At present we have patients in waiting list; 9 Thalassaemia patients requiring chelation therapy, 1 patient suffering from Wilson's disease, 1 patient suffering from Chronic Myeloid Leukemia..

Average patient numbers during the financial year 2012 -13 (Annexure 3)

Governing Council members asked us to be very careful about prescribing general medicines as Rs 20 lacs was spent on general medicine in the previous financial year till January 2013. Alternative is to use homeopathy medicine for general patients, Street Medicine patients and One Time Medicine.

Draft of the logistics for opening a homoeopathic out patient unit was made. The basic requirements include doctors, dispensers, medical equipments, medicines, homoeopathic neutral vehicles, dispensing phials, papers etc.

The cost for such a unit has been estimated as Doctors salary (as per C.R pay structure) + medicinal cost, including dispensing materials. If the number of patient is 20 per day and the unit runs 6 days a week, the monthly expenses for homoeopathic medicines will be ( @ Rs. 8/- per patient for 7 to 10 days treatment)  $20 \times 26 \times 08 = \text{Rs. } 4120$  per month. Homoeopathic unit will be dealing with acute cold, coryza, viral fever, influenza, allergic rhinitis, pharyngitis, tonsillitis, red eye, acute dyspeptic syndrome etc.

Homoeopathy can be beneficial in the diseases like diabetes, COPD, rheumatology, dyspeptic syndrome, sinusitis, eczema and many other chronic condition. Even category patients having some acute diseases may be subjected to homoeopathic treatment along with his / her category medicine. Even category patients whose biochemical reports are not under control (e.g., diabetes with high HbA1c) may be treated with homoeopathy along with his/ her conventional medicines.

However, CR will continue to use general medicines for special category patients when required. Audit to be done for money spent on general medicines for general patients and then to decide about dispensing homeopathy medicine for general patients / One Time Medicine and Street Medicine patients

A Volunteer from UK Ms. Eilzabeth gave a report on her cancer study. The project sought to evaluate the care and management of cancer patients by Calcutta Rescue. 35 patients received treatment from Calcutta Rescue for cancer. CML, breast cancer and Acute Lymphoblastic Leukemia have been consistently the most common cancers seen by Calcutta Rescue since 2008. 10 adult patients and the parents of 5 children were also interviewed to explore their experience. The report makes recommendations for the future care of cancer patients

In October the International Meeting was held in Dublin. where the revised budget was discussed in detail, budget made and sent to Support Groups which was later agreed by them. It was decided that traveling allowance and benefit for the patients will be considered on case basis.

A compiled report along with monthly statistics from clinics and schools is being sent to Support Group's once a month along with notable happenings if any.

Rural and Urban TIP stopped due to financial constraints since February 2013. The program was evaluated and was found that 80 – 85% of the patients were coming for general treatment which is not the main aim of our program. However, Street Medicine program have been extended to 6 days/ week with a new ambulance donated by Swiss Support Group.

Attachments





Like previous years initially Calcutta Rescue operated four clinics - Tala Park clinic, Belgachia clinic, Sealdah clinic and Chitpur clinic. However, from 1st September, due to shortage of fund and to save the overhead cost Belgachia clinic is merged with Talapark clinic and presently 3 clinics together caters 140-150 patients/ day from both rural and urban areas.

The clinics provide treatment to both general and to a wide range of special category patients which is not provided by government hospitals. Treatment of general medical and surgical conditions is also supported from these clinics including dressing of wounds, physiotherapy and supply of spectacles/ hearing aid and other care accessories when required. Investigations are done from hospital/ diagnostic centre to assess the prognosis of individual cases. Nutritional benefit, transport allowance, clothing and Special Nutritional benefit (Old Dependant Benefit Program) are provided to the patients depending on their eligibility status.

Calcutta Rescue also assists patients by providing them house rent; support patients for repair of house when required. The critical patients who need immediate hospital management are referred to government hospital by Calcutta Rescue's vehicle and staff.

Old Dependant Benefits program initiated from four clinics on 12<sup>th</sup> November 2011. The main aim of this program was to support the old people who are totally dependent on their children who are patients of Calcutta Rescue and are not able to support them due to their disease condition. In this program the beneficiaries received a special food packet once a month. During this period the clinics have supported 74 patients (30 from Chitpur clinic, 15 from Sealdah clinic and 29 from Tala Park clinic). These patients don't receive any other nutritional benefits from the clinics when they come for medical follow-up. The patients are grateful and happy for this kind of support provided by Calcutta Rescue.

Chitpur clinic mainly caters leprosy patients and those who are cured but requires additional support like medicine (general as well as special category medicine) dressing, physiotherapy and nutritional support. The clinic doctor refers leprosy cases to Government hospital for medication and arrange for special shoes/ artificial limbs as and when required. Presently, government is installing pipe lines in the neighborhoods of the area after which Calcutta Rescue will be able to get water connection within the clinic.

Mother and Child care program is a unique program run from Tala Park clinic 3 days a week. A special clinic is run for immunocompromised patients on Thursdays in Tala Park clinic. Care for the disabled patients is imparted from our Disability department from Sealdah and Talapark clinic

Immunization Program held on Thursdays in Sealdah clinic targets street children as well as the pediatric patients from the Tala Park clinic, and school children who are not immunized locally



Daily Health Education sessions are provided regarding diabetic management, cardiac health, nutrition, communicable disease control etc. The clinic also facilitates audio visual program on health education that aims to encourage and inform patients on how they can take good and proper care of their health and live a healthy life. A specialist Diabetes Management Session is run on a regular basis in Sealdah clinic with an aim of further educating diabetes patients on how to control their illness.

A team of 7 doctors, a part-time dentist along with 35 staff members who work on a regular basis and other staff members who work on a rotation basis ensures quality medical and social initiatives. During this year two staff from Belgachia clinic was transferred to Tala Park clinic (after merging of the 2 clinics). All the staffs and doctors are trying to reduce expenses wherever possible.

During this year the clinic roof of Talapark was repaired. Since it is becoming a regular expense, staffs of Calcutta Rescue approached the local councilor with the proposal to rebuild the roof structure with iron poles and tin sheet. So far the meetings with the councilor have been fruitful and he granted permission. The construction work will commence soon.

The Footwear project has been shifted to Chitpur clinic to enable easy access of foot measurement of leprosy patients. The footwear department is run by a shoe technician who is dedicated in making footwear ranging from MCR sandals to boots. Repairing of old shoes and preparing of new shoes as per advised by doctor and physiotherapist is done daily after taking accurate measurement of foot from patients. The shoes supplied are made of a special soft material, which comes in 2 types- Micro cellular Rubber and Elite India Rubber.

Microcellular rubber is used for preparing the sole of the shoes since it is soft and helps to distribute the pressure evenly over the sole of the foot whilst walking. The physiotherapist assesses the condition of the patient and accordingly prescribes footwear. Providing shoes is not enough in countries like India where most people walk barefoot but they should be motivated to wear them all the time except in bed. In this period, 121 new shoes are made and 180 shoes are repaired.

19 staff underwent various trainings on adult education, home visit, default visit, hospital visit, foot assessment training, computer training, Medicine upgrading package (MARG). To overcome shortage of multipurpose staff we also imparted professional training to our existing staff which will help in making the staff more responsible and accountable in carrying out their job.

Presently we are facing a shortage of multipurpose workers who could take some load in the pharmacy section. Due to budgetary restriction we have to reduce the intake of new patients with chronic diseases. A strict warning was given to the default patients to ensure their compliance

11 patients of Sealdah clinic have undergone cardiac surgery of which 7 are stable and 4 have expired. Chitpur clinic supported 8 surgeries –one orthopedic surgery and the rest cataract surgery; all done from government hospital except one. Tala Park clinic supported 14 various surgery cases mainly reconstructive surgeries along with others, all done in government hospital.





Hypertensive patients enrolled in Sealdah and Talapark are evaluated.

### A case study of a patient, Chandmina Naskar is attached herewith

2 years old Chandmina is a case of congenital heart disease -**Ventricular Septal Defect (VSD)**. Her father is a farmer and earns around Rs. 1000/- per month approx. depending on the availability of work. She lives near Jaynagar, a village almost 3 hours away from the city. They all live together in a small tent with a plastic-sheet roof. They do not have any electricity and gets their water supply from a nearby well in their locality.

When little Chandmina was of 21days, she started suffering from consistent cough and cold with breathing problem. Her family took her to the local doctor for check up who got an X- Ray done. When the reports came suspecting a serious heart problem the local doctor referred them to the Calcutta Medical Hospital, a government hospital in Kolkata. She was admitted there for 8 days. Calcutta Medical Hospital then referred her case to SSKM Hospital, another specialized government hospital.

At the hospital after a few tests she was diagnosed to be a case of Ventricular Septal Defect (VSD) and was advised surgery for repair of VSD.

However, her father was unable to bear the cost of her treatment and surgery. It was then that their neighbor referred them to our clinic. The mother brought the child to our Tala park clinic requesting for help. This was at the end of 2010. The patient was receiving medications and treatment from Tala park clinic but as she grew older and stronger she was referred to Sealdah clinic.

The hospital has given an estimate of Rs. 59,990/- for her surgery to repair the VSD. Surgery was done on 19.2.13 at SSKM Hospital. She was discharge from hospital on 8.3.13. She is stable now and coming to Sealdah clinic for regular treatment.

### PATIENT STATISTICS

	TALAPARK CLINIC	SEALDAH CLINIC	CHITPUR CLINIC
Total patient attendance	20132	8202	4402
No.of working days	287	286	286
Average patient attendance	70	29	15

AS ON 1<sup>ST</sup> APRIL 2012 TO 31<sup>ST</sup> MARCH 2013, TOTAL NO OF PATIENT ENROLLED IN CALCUTTA RESCUE CLINIC IS 2119

	GENERAL CATEGORY PATIENT NO	SPECIAL CATEGORY PATIENT NO.	TOTAL CARD PATIENT NO.
TALAPARK	347	937	1284
SEALDAH	87	478	565
CHITPUR	206	64	270
TOTAL	640	1479	2119

Annexure – 1 Hypertension Project Evaluation, Annexure –2 Report on Immunization & Annexure – 3 MDR TB Project Evaluation.

**World Health Day** - Awareness programs were provided on general health and hygiene in clinics and emphasis was given on prevention of diseases on the occasion of World Health Day on 7<sup>th</sup> April, '12.

**Workshop on Family Planning** - Health Education Consultant Dr. Arijit Pal Choudhury and health educator Sheila Rana attended a Community Social Organization State level Meet organized by A ngo CINI(Child In Need Institute). The workshop was held on 29<sup>th</sup> May'12. The theme of the discussion was the current scenario of family planning in West Bengal, challenges faced and way forward on the development of family planning. The program was very informative and there was exchange of knowledge with other NGOs and other organizations who attended the meet.

**World No Tobacco Day** - The event was held on 31<sup>st</sup> May'12. The health workers of each clinic were instructed to provide health education and awareness on the ill effects of using tobacco and people were shown incidences of oral cancer related to tobacco use.

**HIV / AIDS Seminar** - A seminar on HIV / AID was held on 11<sup>th</sup> June'12. The guest lecturer of the workshop was Dr. S. Guha of The School of Tropical Medicine in Kolkata. All Calcutta Rescue's health educators and doctors participated in the workshop.

**World Blood Donors Day** - The occasion was celebrated on 14<sup>th</sup> June'12. In each clinic health educators discussed the need for blood donation and described precautions to be kept in mind before blood donation or receiving blood from any donors. Blood transfusion related diseases were also discussed.

**TB awareness program** - The program was held at Urban DOTS Centre of Calcutta Rescue on 29<sup>th</sup> June'12. About 40 patients attended the program. It was organized by Mrs.Babita Chakraborty, Supervisor of urban DOTS. Health Education Supervisor Ruma Halder and Mrs. Babita Chakraborty conducted the awareness program with interactive feedback sessions.

**Quiz program** - It was conducted for the benefit of village mothers. The quiz was regarding health awareness session starting from 30<sup>th</sup> June. Around hundred mothers participated in the program. On November 11 & 12, a quiz was held for the school children in both schools on various health awareness topics.

**World Population Day** -This was celebrated on 11<sup>th</sup> July as a special awareness day to educate the patients regarding the adverse effects of increasing family size and different methods of family planning. Many patients participated willingly to spread awareness on the need to control population and keeping a small family size.

**World Breast Feeding Week** - It was held on 1<sup>st</sup> - 7<sup>th</sup> August. The patients were informed of the importance of breast feeding and the advantages of breast feeding over formula milk or artificial feed. Some fruits & boiled egg were given to the beneficiaries to encourage breast feeding awareness.

**Audio-visual** show was conducted on 7<sup>th</sup> August on the importance of breast feeding, which was organized by **Nestle India**. Many of the doctors and almost all health educators attended the program.

**World Heart Day** was celebrated at Loreto School Sealdah clinic on 29<sup>th</sup> September and 1<sup>st</sup> October. Awareness sessions were conducted on heart diseases. The feedback was satisfactory.





**Breast Cancer awareness month** was observed in October. The patients were enlightened on breast cancer throughout the month and patients specially in the age group of 35 yrs and above were given a demonstration of "self examination" by showing them pictures of breast display cards.

Health education training and assessment test of School helpers were completed on 17<sup>th</sup>.October.

**World AIDS Day** was held on 6<sup>th</sup> December. An awareness interactive quiz program was held and Dr. R. Lahiri gave an awareness lecture.

**World Diabetes Day** was conducted on 15<sup>th</sup> & 17<sup>th</sup> Dec.'12 as well as on 24<sup>th</sup> December. A quiz program was held on awareness on diabetes and the patients were given some fruits having low glycaemic index.

**Thalassaemia awareness program** - An awareness drive had been initiated by Calcutta Rescue among teenage school children on thalassaemia. The awareness program in our schools concluded on 22<sup>nd</sup> January'13

**World Cancer Day** was celebrated in our clinics on 4<sup>th</sup> February. The patients were educated on the different types of cancer and have been asked to refrain from all kinds of addictions to avoid cancer. They have also been advised to follow a healthy lifestyle to avoid the predisposing factors of cancers. They were shown some pictures of cancer patients to instill fear in their minds on the ill effects of tobacco, alcohol etc.

**World Tuberculosis Day** - World TB Day was celebrated on 23<sup>rd</sup> March at Talapark clinic where patients of urban DOTS and MDR TB patients along with their family members participated. Dr.S.Singh (District TB Officer of Kolkata Municipal Corporation), local politician, doctors of Talapark unit and the Deputy Chief Executive of Calcutta Rescue, Dr. A. Ghosh were present. Dr. Singh stressed on the regular intake of medicines and warned against irregular TB drug intake.

**Tuberculosis Screening Camp** - A camp was organized on 25<sup>th</sup> March for sputum collection was organized. Many patients visited the camp with cough & fever. After screening 12 patients were selected for sputum examination to exclude tuberculosis. Mrs. Babita Chakraborty and Mrs. Ruma Halder conducted the camp.

"Diabetes Foot Assessment" training was given to staff for health check up on diabetic patients.

Health education training of School helpers has been conducted.

Training of health education of staffs of rural DOTS has started once again in January 2013 and is ongoing.

A Diabetes patient of Sealdah clinic has been detected with Leprosy. She is one of our village mothers, who underwent health education training at Loreto School Sealdah clinic. She is being treated at our Chitpur clinic. She herself had detected another Leprosy patient of her village, who is now getting treatment from Canning Hospital. She has helped to diagnose some patients and motivated them to get treatment.

Following breast cancer awareness, two patients of Loreto School Sealdah clinic were detected with breast lump and were sent to state hospitals. A patient has been operated in the state hospital. Another patient has been advised by the hospital for conservative treatment.

A defaulter status report has been compiled for Loreto School Sealdah clinic from May'12 to October'12 to find out the reasons of increasing number of defaulters in that clinic.

Annexure - 1 Evaluation of MCH Project Beneficiaries & Annexure - 2 Evaluation of Leprosy Patient in Chitpur Clinic.



## Urban TIP

The TIP program was introduced in April 2000 with an aim to provide preventive health care to mainly children less than 12 years (which includes Vitamin A prophylaxis and deworming at six monthly intervals, treatment against lice, scabies, or other minor ailments) and impart health education to the populations residing in different slums of Kolkata, through a mobile clinic. The program was reviewed in January 2013 and was closed in February 2013 due to budgetary constraint. However, it was decided that children who have already received Vitamin A prophylaxis and de-worming will be followed up at six monthly intervals to complete six doses of Vitamin A prophylaxis.

## Street Medicine Program

**The Street Medicine Program** provides immediate medical treatment to slum dwellers. Operating from an ambulance parked on the street, **the Calcutta Rescue team** consisting of a doctor and paramedics delivers medical and social support to Kolkata's sick and marginalized street dwellers, offering preventive and curative treatment.

The goal of this program is to provide free medical care and social support to the sick and marginalized people living on the streets of Kolkata through a mobile clinic. The program started in the year 2006, and initially it was conducted only one day a week followed by three days a week. Since March 2013, it is conducted six days a week in six different parts of the city, with an average attendance of about 35 patients per day.

Apart from providing curative health care to both adults and children residing in slums and streets of Kolkata, the program provides preventive care like dispensing Vitamin A prophylaxis and deworming to children less than 12 years, checking immunization status of children and if necessary refers them to local health centres or to the CR Sealdah clinic to complete their vaccinations. Other care like regular wound dressing, imparting health education on different issues (like hygiene, the importance of vaccination, family planning and signs and symptoms of common diseases and their prophylaxis) is also provided to the beneficiaries. Special attention is given to pregnant mothers and postnatal mothers and is referred to our CR Talapark Clinic. In this period 328 families received temporary family planning measures and five women undergone tubal ligation.

The doctor in the ambulance reviews all cases and refers patients suffering from chronic diseases to CR-clinics or governmental hospitals for treatment. Poor and underprivileged are also referred to CR clinic for other support (nutritional, clothing). Other care accessories (walking sticks, glass, and hearing aid) are also provided to patients who require them. In this period 19 handicapped patients were referred to various institutions from where they received artificial legs, Caliper shoes, Elbow crutch, Wheel Chair and other care accessories

Abundant patients requiring hospitalization or surgeries are referred to a NGO (Hope Foundation) where appropriate medical care is given. Calcutta Rescue bear the cost of medicines, however no bed charge is claimed from CR. Surgeries are also done at lower rates. After medical treatment abundant patients are admitted in Hope Convalescent Home.





Screening symptomatic patients for chronic infectious diseases like tuberculosis and leprosy is an important aspect of the program. During this period 15 suspected leprosy patients were referred to local Government hospital for diagnosis and 5 of them have been confirmed as leprosy cases. One has completed his medication and remaining 4 are continuing their treatment from local hospital. 19 chest symptomatic patients have been referred to local government hospital of which 4 have been identified as case of tuberculosis. All the patients are continuing their treatment from local DOTs. However, supplementary medication and nutritional support were provided from CR clinic. Our staff follows up all these patients until complete recovery.

Children interested in education were integrated to CR-schools. Networking with other NGOs was also done for the schooling of the children.

During this period 10 beneficiaries of Street Medicine Program were enrolled in Calcutta Rescue's Vocational Training Program (5 in Driving, 4 in Mobile repairing and 1 in Beautician course).

### **A Journey of a little kid from Slums of Kolkata to Calcutta Rescue**

Kolkata though a metropolitan city, still consists of a large majority of people living in slums with low socio-economic condition. They do not have proper houses to stay and they lack all facilities that an average person requires! The slum dwellers are constantly exposed to stagnant water, open drains, flood, rubbish, and noise and air pollution.

One day CR team noticed a six year old little boy, Surojit Das who was suffering from rickets. Rickets is a softening of bones in children due to deficiency or impaired metabolism of vitamin D, Phosphorus or calcium, potentially leading to fractures and deformity. CR doctor found him too weak, malnourished with deformity of chest and referred the child to Calcutta Rescues' Talapark clinic for further assessment. Surojit's mother is a maid servant and his father who is an alcoholic doesn't stay with them. Surojit's mother is the only earning member in the family and they have been living on the streets with no basic amenities. His mother requested Calcutta Rescue for financial support for Surojit's treatment. Since July 2012 Calcutta Rescue has been providing medication and nutritional support to him and his family. He is slowly recovering from malnourishment.

Calcutta Rescue believes in giving holistic care and therefore in September little Surojit was enrolled in our Talapark School. His mother was very happy and overwhelmed. Now he has many friends. However, the story of Surojit Das is the story of one just boy suffering among the many others. Calcutta Rescues Street Medicine team tries to reach out to as many people and help them in every small manner so that they live a better life.



### Urban DOTs (Direct Observed Treatment-Short course)

Patients attending the DOTs centre received the antitubercular drugs under supervision of a staff. They were periodically referred to government health facilities for appropriate investigation. Health education was given to all patients regarding the disease. Its complications and issue of Multi-drug Resistance Tuberculosis were addressed so as to ensure compliance of treatment. House visits were done routinely during continuation phase of treatment and also for defaulting patients. Nutritional benefit and supportive care for other disease condition if required are provided from Talapark Clinic when patients fulfill Calcutta Rescue's eligibility criteria.

World Tuberculosis Day was observed on 23<sup>rd</sup>. March 2013 where a quiz program was conducted and small refreshment is provided to the patients who attended the program. The local councilor and District Tuberculosis Officer were also present in this program. On 25<sup>th</sup>. March' 13 a tuberculosis screening camp (sputum collection) was held at Belgachia area ( in a club ). Many patients with cough & fever visited the camp and finally 12 patients were selected for sputum examination to exclude tuberculosis. However, none of the sputum test report is suggestive of tuberculosis.

Till March 2013, 1387 patients were treated at DOTs centre and 61 are presently continuing.

### Intake of New patient in different categories (April 2012 to March 2013)

	No of Pt. enrolled
<b>CAT I (Newly diagnosed)</b>	<b>94</b>
New sputum + case	48
Sputum - ve cases seriously ill	10
Extra pulmonary cases	36
<b>CAT II(Relapse or previously treated)</b>	<b>36</b>
Smear + ve relapses	13
Smear + ve failures	8
Treatment after default	9
Cat II others (smear - ve)	6
<b>CAT IV (Resistant to 1<sup>st</sup>.line TB Dugs)</b>	<b>3</b>

In 2002, Calcutta Rescue was selected to work as a partner with District TB Control of South 24 Parganas, Department of Health and Family Welfare in West Bengal. Its aim was to implement the Revised National Tuberculosis Control Program (RNTCP) in Tamulda G.P.1 at Canning block-II. Since then CR is running the program successfully covering a population of about 29,000 (4720 families) with the aim of reducing the transmission of Tuberculosis in the above mentioned area. The Tamulda Gram Panchayat area has been divided into five sub- centers for easy accessibility and one DOTs provider has been recruited for each sub centre. The subcentres are situated in villages namely

- Bhojhati / Bibirhabad Sub Center (catered on Monday)
- Patikhali Sub Center ( catered on Wednesday)
- Kaparpuri Sub Center (catered on Wednesday)
- Moukhali South Sub Center (catered on Friday)
- Moukhali North Sub Center (catered on Friday)

DOTs providers identify new chest symptomatic doing house-visits and refer them to doctors engaged in Rural TIP Program who in turn refers the suspected cases to Government hospital for appropriate investigation. If a case is diagnosed, the patient is referred back to CR for supervised treatment. Within one week after initiation of treatment, HIV screening is done for all cases. Contact screening is done for sputum positive cases. Follow-up visits and defaulter visits are done if necessary as advised by doctor. The staffs of CR often accompany the patients for sputum test, collect report and for hospital follow up. All the staffs play a vital role in creating awareness among the community. Several group meetings with local people, mothers' meetings are organized with various IEC (Information, Education and Communication) materials supervised by Health educator where global burden of TB is emphasized and general health issues, hygiene and immunization are discussed.

During the year (April-12 to March-13) approx **177** symptomatic cases have been referred at our Rural DOTs Sub-Centers by our health workers out of which **123** suspected cases were referred to hospital by the CR doctor for Sputum test. **43** smear positive cases (including 3 MDR patients) were diagnosed and a total no of **65 TB** cases were registered under DOTs treatment including 3 Multi Drug Resistance patients (MDR)

Case detection Rate (Canning, Tamulda) for the year 2012-2013 is

**224** /1,00,000 population whereas the Revised National TB control Programme target is to detect 203 TB patients/100,000 population.





As on 31.03.2013, 30 patients are receiving antitubercular drugs from Rural DOTS Program Cat- I= 24, Cat-II= 03, Cat- IV= 3

**Intake of New patient in different categories**

**(April 2012 to March 2013)**

	PATIKHALI	BHOJHATI/BIBIR HABAD	KAPARPURI	MOUKHALI SOUTH	MOUKHALI NORTH	TOTAL NO. OF PATIENTS ENROLLED
<b>CAT I (Newly diagnosed)</b>						<b>51</b>
New sputum + case	11	3	2	10	5	<b>31</b>
Sputum - ve cases seriously ill	3		2	3		<b>8</b>
Extra pulmonary cases	5	3	3		1	<b>12</b>
<b>CAT II(Relapse or previously treated)</b>						<b>11</b>
Smear + ve relapses	1	1		2		<b>4</b>
Smear + ve failures	2			1		<b>3</b>
Treatment after default	1	1				<b>2</b>
Cat II others (smear - ve)	1			1		<b>2</b>
<b>CAT IV (Resistant to 1<sup>st</sup>.line TB Dugs)</b>	1	1		1		<b>3</b>



HIV Clinic was initiated in the year 2004 by Dr. Jack Preger at Ho Chi Min Sarani, Kolkata with 60 patients and later shifted to Talapark clinic in the year 2007. The clinic runs on all Thursdays in the afternoon. As before, doctors follow-up the enrolled patients and register newly eligible patients.

**Calcutta Rescue is the only organization which provides 3<sup>rd</sup> line Antiretroviral therapy (ART) free of cost & which is not supplied from Government hospital.**

HIV clinic also provide treatment of general medical problem and associated diseases like seizure disorder, diabetes, Hypertension, Hepatitis-B, treatment for opportunistic infections, Multidrug Resistant Tuberculosis, Thalassaemia when required.

Apart from health care service patients and families are given health education, nutritional support including a special Nutrition Programme for aged dependants along with educational support of children and traveling allowance if required.

Our plan is to continue support to HIV reactive patients with antiretroviral therapy if advised from government hospitals and not supplied from the hospitals and to motivate them for drug adherence.

As on 31.03.2013, 184 patients are being enrolled in Calcutta Rescue HIV clinic of which 6 are receiving 3<sup>rd</sup> line drugs and 20 receiving 2<sup>nd</sup> line drugs. During this period 2 patients who were on 2<sup>nd</sup> line drugs have been transferred to 3<sup>rd</sup> line drugs as they failed to respond. Patients on 1<sup>st</sup> line and 2<sup>nd</sup>. line ART receive medication from Government hospital. However they receive other treatment and benefit from our clinic.

It is proposed to recruit 2 more doctors in HIV clinic since number of patients in the program are increasing.

### **CASE STUDY**

A male patient aged 32yrs from West Midnapur was admitted at School of Tropical Medicine (a specialized government hospital) in February 2013 with the diagnosis of visceral leishmaniasis. He was immunocompromised along with Hepatitis B co-infection since 2006 and 1<sup>st</sup> line ART failed following which 2<sup>nd</sup> line ART was initiated.

The blood picture of patient is bizarre (low viral load although CD4 count was low). The patient was treated with extended duration of Amphotericin B injection (60 infusions) for visceral leishmaniasis but there was no decline of L.D body in the splenic aspirate. He was next treated with injection Stibamate for 30days without any improvement.

The hospital doctor requested Dr.Jack to supply of Inj Ambisone (Liposomal Amphotericin-B) for 10days which cost INR.4,50,000 (total).

CR supplied this costly injections to the patient admitted at hospital. After 10days.the splenic aspirate still showed presence of L.D bodies. He was then treated with tablets Miltefosine orally arranged by the hospital. After the full course of treatment no L.D bodies are detected in splenic aspirate and the patient recovered.

At present the patient is having anti-tubercular drugs along with ART from hospital.

After discharged from hospital the patient along with the party came to the clinic and showed their gratitude for the help. He was given nutritional support and told to attend Calcutta Rescue HIV clinic every month.

	April '12 – March'13
<b>PATIENTS ATTENDANCE</b>	1816
<b>WORKING DAYS</b>	52
<b>AVERAGE PATIENTS ATTENDANCE</b>	35

**No of registered patients as on 1.04.12 – 118**

**No of registered patients as on 31.03.13 -184**

**No. of new patients enrolled - 84**



Over the last six years, the Disability Department of Calcutta Rescue has provided an integrated range of services like medical, nutrition, education, therapeutic and rehabilitative covering all disability groups.

For enrollment in the disability department the child is referred by the clinic doctors and then assessed by the department's qualified staffs. After that all the patients are sent to National Institute for Mentally Handicapped (Government Hospital) for assessment of I.Q (intelligent quotient).

Our staff deliver the services through counseling program that empower parents mostly mothers to take a leading role in the care and training of their children. Since Calcutta Rescue doesn't have a special school at present, we admit children of varying abilities in the age group of 4 to 16 years to the different formal government schools and non government special schools in different parts of the city as well as rural West Bengal for their special educational, vocational and pre-vocational programs. The program varies from normal academic to remedial special education, which is regularly supervised by our departmental staffs through communication over phone, and if needed by school and home visits. We are supporting these pupils with school fees, transport, school dress, shoes, bags, books etc. This year we distributed 27 bags to the school going children. Presently 46 students are attending special schools ( only 2 children were admitted in the last financial year due to budgetary constraints) and 21 students are in Government schools and completely supported by our disability section.

Few of our children have participated in Special Olympics (for the persons with mental retardation and associated disabilities) at National level and also at State level and won excellent prizes, medals and certificates.

At present among 130 patients, 105 patients (81%) have Disability Cards from West Bengal social welfare department, which is an identity card that helps them access free transport along with one escort.

We organize parents meet to get their feedback and also to assess their attitude towards our program. Parents are called for counseling, they along with their children are referred to professional psychologist if required. Patients also avail free psychological counseling sessions from SEVAC (A mental health non-government organization)

Physiotherapy and Speech therapy are the other added facilities offered by Calcutta Rescue's Disability Department. The Physiotherapy department mainly handles 59 patients with multiple disabilities due to different neurological conditions like cerebral palsy, Wilsons disease, convulsion disorder, delayed motor milestones, balance and coordination problems and other disorder. We provided our patients special physiotherapy equipments like special shoes to 5 patients; 3 children got gaiters, 1 hyperactive child got sitting cutout chair to increase his sitting tolerance and 1 patient got Milwaukee brace. At present 42 patients have improved and 12 under 5 children, who joined the clinic with severe crisis can now sit, stand and walk few steps without any support. 5 patients need much more time to improve due to their insincerity and irregularity to our clinic.

Our Speech Therapist works with the patients who have fluency disorder and also voice disorder due to poor neurological condition. Few patients have uttering and stammering problems. Deaf and Dumb Patients are also under speech therapy. Our speech therapist is using essential speech materials for better treatment. 60% improved excellently among 119 enrolled patients.

Networking with various Non Government Organizations enabled our patients to get various aids - one Tricycle, one hearing aid and two wheel chairs which improved their livelihood. We arranged mobile repairing vocational course (6 months course) for a patient's elder brother and also we provided employment related support (vocational training-computer) to a patient.

We observed the 'International Day of Persons with Disabilities' on 3<sup>rd</sup> December 2012 with our 'differently abled patients' and their parents in our Talapark clinic. The theme for International Day 2012 was "Removing barriers to create an inclusive and accessible society for all" It was a great moment for us as all the parents have shared their positive experiences of Calcutta Rescue's services.

We dream to enrich our project and we hope to make a better world for our beneficiaries by our honest and firm work.

As on 31<sup>st</sup> March 2013, we are supporting 98 children and 32 adult patients from our department.





Central Pharmacy operations continue to function in a satisfactory manner. Robin Makhal, Deonanda Shaw and Subhasis Shome manage the daily business of the Central Pharmacy with support from the pharmacy helper Asit Maity. Pharmacist in charge till beginning of August 2012 was Indian Pharmacist Anirban Mandal. Maria Baumann, a volunteer from Germany joined the pharmacy on 13th August 2012. She worked in the pharmacy till Jan. 2013.

On 5th of September Subhasis Shome, Ex-Supervisor Project (Belgachia) joined the Main Pharmacy. He has worked together with the Volunteer Pharmacist to supervise the daily operations in the Main Pharmacy. He mainly focused on administrative aspects and the Volunteer pharmacist took care of the pharmaceutical matters. He is also in charge for the Inventory Package (Marg Software) program together with Deonanda Shaw and Robin Makhal.

The previous pharmacists (Stefanie Puegge, Ursina Mueller, Anirban Mondal) held pharmacy lessons on different topics. The Volunteer Pharmacist Maria Baumann held a refresher class on 29th December and the final exam was held in January 2013.

The new tender quotation for medicine supply to the Pharmacy started this year. Many suppliers have given their rates and 19 suppliers have been chosen for 2013 to 2015. Two old suppliers are not in the list and five new suppliers have been added this year.

The Pharmacy received Q-tags® (donation from Berlinger, Switzerland) to monitor the temperature of the refrigerators. With the tag it is possible to check the current temperature as well as minimum and maximum temperature with date and time. There are 4 alarm limits in the refrigerators.

A lot of medicines were received from Belgachia Clinic due to its closure on 31st August. All medicines were collated in the Pharmacy system and then sent off to the other units.

We are still looking for an Indian pharmacist to work for Calcutta Rescue but proving very difficult to find an eligible person.

Research has been done on the following topics (among others)-

Treatment of abnormal lipid profiles, especially in patients with hypertension and diabetes.

The effect of Ivabradine 5 mg in patients suffering from rheumatic heart disease.  
The effect of Vitamin D3 in a post renal transplantation patient suffering from joint pain.

Comparison of multivitamin tablets –Selegilin in parkinson disease, Dasatinib in CML: supremacy over Imatinib, availability and cost.

Composition of Spirolina was given by Dr.Jack which is to be distributed to people of Malda where arsenic content of water is high.



Calcutta Rescue started installing filters and tube wells in the districts of Malda since August 2003 and till April'13, has installed 9 Arsenic / Iron Removal Filters along with dedicated tube wells at Bamongram Gram (Village) Panchayat in Malda District of West Bengal.

Since their installation effectiveness of all the filters is checked regularly by laboratory analysis of water samples. The filters are designed to provide water with tolerable levels of Arsenic (less than 0.05 mg/L) and Iron (less than 1mg/L) [standard set by Government of India] to 120-125 families per day by each filter; presently 60 families are utilizing each filter. We have also upgraded the media that removes the contaminants from Manganese Dioxide / Ferric Oxide to Activated Alumina Granules, as they are shown to be more effective. We have moved filters to new locations, as piped water became available at the original location. Out of 9, 3 of existing filters have attached electric pump. CR has planned that to attach electric pump with the rest 6. It is good news that the local villagers of 4 of the existing sites have paid users fees for cost of backwashing.

Calcutta Rescue with its partner 'CHETANA' – a locally based self-help group, is maintaining the filters for continual benefit of the people in those villages where the Government Filtered Water supply pipeline is insufficient or non-existent. We have recruited 2 local Community workers for the maintenance of the filters after being trained by the technicians of the Filter Manufacturing Company. The maintenance consists of manually backwashing each filter for one hour once every week. In addition, the filter media is changed every 3 years or sooner if required.

The existing filters are now located in the following village areas:

**1. KAMATPARA , 2. HARUGRAM ,3. SARDER PARA-2 ,4. NOOR MD. MUNSHI PARA – 2, 5. HAZI PARA :, 6. PAHARPORE DAKHIN, 7. SHARIATPUR, 8. IMAMNAGAR, 9. HARUGRAM SCHOOL**

**Attached find the latest laboratory tests for our filters:**

Treated water samples analysis results of laboratory test of 9- CR existing arsenic filters after media changed (Activated allumina Granules) By Oxide (INDIA) Catalysts on December-2012		
From Paschim Bangha Vighyan Mancha (Malda Lab)		<b>Dated: 31.12.12</b>
<b>Existing Filters Name</b>	<b>Arsenic</b>	<b>Iron</b>
WHO Standard	Less than 0.01 mg/L	Less than 1.0 mg/L
Indian Standards	Upto 0.05mg/L	Up to 1mg/L
Kamatpara Filter	0.0112 mg/L	0.5134 mg/L
Sarder Para-2 Filter	0.0217 mg/L	0.4531 mg/L
Noor Md. Munshi para-2	0.0089 mg/L	0.8452 mg/L
Harugram Filter	0.0043 mg/L	0.5269 mg/L
Hazi para Filter	0.0021 mg/L	0.2554 mg/L
Paharpur Dakhin Tank Filter	0.0414mg/L	0.2022 mg/L
Shariatpur Filter	0.0014 mg/L	0.1693 mg/L
Imam Nagar Filter	0.0008 mg/L	0.1445 mg/L
Harugram School Filter	0.0003 mg/L	0.2155 mg/L

**Other Activities:** Case history of Babli, is attached herewith.

Our doctor identified a child named Babli in Sekhpura village suffering from Poliomyelitis which affected both her legs thus limited her mobility; she can't speak except a few words calling her parents. Babli has a family of 6 members consisting of 3 sisters and her parents. "We are underprivileged, our family cannot afford her treatment due to little earnings" - says Salekha Bibi (Babli's mother). Her parents are also affected by arsenicosis. we provide INR 750 per month to the family (from Arsenic Project) for providing special nutrition to Babli.

Since the family fulfils the eligibility criteria for enrollment in Calcutta Rescue we provide INR 750 per month to the family (from Arsenic Project) for providing special nutrition to Babli.

Calcutta Rescue also provides follow up treatment to 5528 people where Selenium tablets have been distributed. 254 patients have been identified suffering from arsenicosis.

**Future Plan** -We recently approached the Public Health Engineer (PHE) Department of West Bengal to suggest new areas in Malda district where Government filtered water supply is insufficient or non-existent, areas where arsenic and iron content of drinking water sources is high and where other NGOs are not active in installing filter.

**We have identified the below mentioned villages and water test report of new proposed site is given below-**

From: Paschim Bangha Bighyan Mancha Laboratory of the Public Health Engineering Department of Government of West Bengal at Malda. Dated: 01.03.2013		
Raw Water analysis results of 5 new proposed Sites for 2013-2014		
Village name	Arsenic	Iron
Village :Bagicha Bari, Gram Panchayat: Nouda Jodupur, Block: Kaliachak-1	0.3401 mg/L	2.0450 mg/L
Village:Khikhir Bona,10 no Md. Tolla) Gram Panchayat:: Nouda Jodupur, Block: Kaliachak-1	0.2317 mg/L	2.0487 mg/L
Village: Devipur Dewara (Hazipara), Gram Panchayat:: Uttaar Lakhipur, Block- Kaliachak-2,	0.2017 mg/L	1.6892 mg/L
Village: Hossainabad Dewara Primary School, Gram Panchayat: Uttar Lakhipur, Block: Kaliachak-2.	0.2577 mg/L	2.4998 mg/L
Village: Devipur Dewara Primary School. Gram Panchayat: Uttar Lakhipur. Block: Kaliachak-2 (existing school tubewell)	0.2472 mg/L	1.2696 mg/L

#### We intend to adhere to the following Project Plan:

1. Calcutta Rescue will co-ordinate with the Filter manufacturer for installation of the filters.
2. The manufacturer will train a local person in the maintenance of the filters.
3. We will perform laboratory test to assess effectiveness of the water filter, and if satisfactory, the filter will be commissioned.
4. The Calcutta Rescue Assistant Project Officer with a Health Education team including a Doctor will visit each proposed location, and explain the proposed project and the benefits to the local people. The purpose of the Health Education is to raise awareness regarding seriousness of Arsenic & Iron contaminated water to public health. They will identify local people suffering from the effects of Arsenicosis and propose treatment.

#### We intend to adhere to the following Maintenance Plan:

1. The trained local person will perform Backwashing for 1 hour every week for manual backwashing and 30 minutes twice a week if done through electric pump. They will identify and resolve any minor technical problems identified in association with the Assistant Project Officer of Calcutta Rescue. They will also assess water usage on a monthly basis.
2. The Assistant Project Officer of Calcutta Rescue will visit each site on a monthly basis. He will ensure that backwashing and maintenance by trained local persons is being properly conducted. In addition, he will take water samples on a bi-annual basis, and arrange laboratory testing. He will furnish reports to the monthly Consultative Board meeting of Calcutta Rescue and to Support Groups.
3. The CEO or the Deputy CEO (Medical or Admin) will visit the project on a 6 monthly basis to conduct an overall evaluation.
4. The Health Education team of Calcutta Rescue will visit Malda district every six months initially and once a year thereafter and will address any issues identified by the Assistant Project Officer.





Calcutta Rescue since inception has identified Education as the key way of improving the future and socio economic background of the under privileged. Education in Calcutta Rescue is supported through its two non formal schools which accommodate more than 140 children from the bustees, slums and pavements of different areas of north and central Kolkata. During the course of time it was observed that some students were dropping out for reasons varying from no aptitude for studies to circumstances prevailing in the family forcing them to earn a living. Calcutta Rescue has been helping these odd students with some basic in-house training like Art, Painting or Sewing, but the need has grown to outsource recognized, formal training which will improve their job and career prospects. Calcutta Rescue intends to provide such vocational training to its eligible beneficiaries (dropout school students, patients and their child) to make them self – sustainable and thereby improve the quality of their lives and family.

The training program has been identified according to individual needs and which the trainee can easily access the necessary requisites including a good market prospect after completion of training. Calcutta Rescue's aim is to impart training through Government facilities as far as possible that is available in the cities and towns nearest to the residence of the trainee. Calcutta Rescue provides monthly training fees, training instruments, materials and transportation to the beneficiaries. In this period 18 students were given training in different courses (Tailoring (USHA)-2, Beautician-2, Driving – 7, Computer- 3, Mobile Phone Repairing-3, Medical Representative-1) out of which 10 students have completed their respective training and 8 students are still under-going their training.

During this period 7 students were employed by private companies as drivers and 1 student was employed at MTS a reputed Service Provider as a mobile technician. The students who have undergone vocational training are doing very well for themselves and supporting their family.



Our first weaving project Canning is a small project with 3 trainees with one loom master one general staff and 3 guards .This project produces saris, lungis and others items. Only 3 handlooms are used for the production.

Our second project is in Tamuldah. The total number of trainees here are 7, one loom master, one general staff and one supervisor for both projects. We produce several products – patient's cloth, poplin cloth, bandages, winter shawls, silk cloth (woven from silk produced in the Arsenic affected areas of Malda, where Calcutta Rescue has filters installed) jute mix design cloth, color thick cloth , cora cloth and other items.

We have a monthly target. Our target capacity in canning project is:

Sari -50 pieces,  
Lungi 50 pieces

And the target capacity at Tamuldah project is to produce an average of 1000 meter of cloth.

The overall production achievement has been good. The production quality of the clothes has been very good

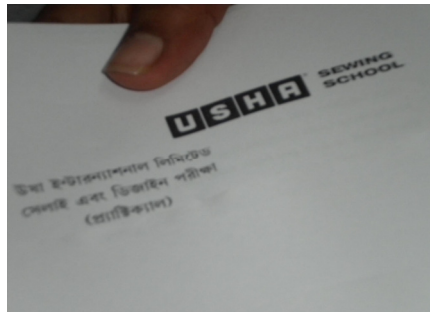
We have started an adult education program for local women of the nearby areas. Both our projects have had land problems and we are trying to sort out the issue. Very recently, one general staff has been terminated on disciplinary grounds.

There are a few plans for this year. The first plan is to further improve the quality of the products and the capacity. Communication as well as networking with other NGOs for capacity building is also on the anvil. The second plan is to transfer the Canning looms to Tamuldah project.



### Glimpses of Events:

- **Opening of sewing school in collaboration with USHA Int. Three of our staff took part in the programme. The course started on 10<sup>th</sup> Sept'12 and exams were held on 11<sup>th</sup> Mar'13. The students had two weeks of extra follow-up classes. This envelope contained the question papers.**



- **Visit to Governor's House on invitation to see the unique handicrafts of West Bengal.**



Handicrafts Staff and few of our trainees are busy with their monthly work plan and work achieved assessment along with their awareness class.

## Fairs which we visited

- **KIWC Christmas Bazar 01.12.2012**
- **Loreto Fair 01.12.2012**
- **Fairtrade Fair in Ice skating (12.12.12 to 19.12.12)**
- **Bengal Chamber of Commerce (Fund Raising Event) 21.12.2012**
- **Loreto Fair 09.02.2013 including signature campaign.**
- **Training on Re-cycle paper bag making to visiting Dutch Students (18.02.2013)**
- **FIEO exposure trip to attend The GiFT Ideas Fair in New Delhi 20<sup>th</sup> – 22<sup>nd</sup> of Mar'13.**
- **Re-cycled paper bag making work shop in No. 10 School.**



Campaign to promote Fair Trade and sustainable consumption in Kolkata. Loreto College, Middleton Row - 09.02.2013



Hands on training on Re-cycled paper bag making to visiting Dutch Students (18.02.2013)





Dr. Basile with our ex-patients Hamidan, Zarina, Nusrat, Sk. Sahajan, Little Aman Nusrat's son with Head less Sambhu. — at Handicraft Project.



Re-cycled paper bag making workshop in No. 10 School.



The Gift Ideas Fair was inaugurated today in colourful ceremony organized at Niryat Bhawan, Rao Tula Ram Marg, New Delhi. The stalls were formally opened by His Excellency Mr. Vitaly Prima, Ambassador of Belarus in India. Mr. Ajay Sahai, Director General & CEO, FIEO and Ms. Sudeshna Mitra Woodhatch, Secretary, FTF-I were present in the inaugural ceremony. Several representatives of foreign diplomatic missions visited the Fair in the forenoon on the first day. Our Md. Jiauddin and Raju Paswan conducted a workshop on packaging using Re-cycled materials.

### 1. Help Local fund raising for other CR projects by CR Handicrafts:

#### Cash

From Whom Received	INR
Lasantha (for Cancer Patient)	4300.00
Yasser Ahmad (School)	25000.00
Amount raised from Pratt Memorial school's Green drive. For education of a child.	2333.00
	<b>31633.00</b>

#### In Kinds

For Whom	Purpose
Talapark school children	Hot lunch box and Geomatic box

#### Sales Figures in INR:

Tax Invoice (Including Tax amount) (Local Sales)	Amount Received from Support Group against Promotional Items (Including previous dues)	Benefit Items Transferred To Schools and Clinics (No overheads charged)	Local Donation	Total
<b>4,41,266.00</b>	<b>2,76,052.00</b>	<b>1,33, 598.77</b>	<b>89,602.00</b>	<b>9,40,518.77</b>

In 2012-13 among the 79 non-formal students of School-I 63 students were successful in the final evaluation. 44 non-formal students were sent to Mainstream schools this year.

In Talapark School all 59 Non-formal students successfully passed the evaluation of which 35 were sent to mainstream school.

Drop-out rate is a problem in both schools. In this session drop-out rate of School-I have increased to 9% and in Talapark it is 13%. Both schools are conducting several guardian meetings and sending teachers to the guardians in the slum areas to reduce drop-out rate.

Schools will distribute all educational items as early as possible among the students. This year Schools will not be distributing shoes among the non-formal students due to fund crunch. The Handicraft Project is stitching the dresses of the students since last year. As the dress for girls students are given by Government schools, so Calcutta Rescue do not provide school dresses for its girl students, who are in Government Schools. For this session the guardians of the students will provide school bags.

The interiors of School-I has been painted this year but for the doors and windows.

In 2012, a total 12 students appeared for Madhayamik (O level) and Higher Secondary Examination (A level). All of them have successfully passed the examination. To encourage our other students Calcutta Rescue had arranged for a Felicitation Program on 22<sup>nd</sup> June'12. The Deputy Director of American Centre Ms. Irina was the Chief Guest of the program. All the students were given Titan Watches. Our two Higher Secondary students who scored more than 60% have been admitted in College with Honours.

In 2013 we have 9 students for Madhayamik and 7 students for higher secondary examination.

Priti Thakur of School-I has been admitted in MBA course in Netaji Shubhas Engineering College and she has scored highest in her 1<sup>st</sup> semester examination in her class. Lilufar Hossain, student of School-I is working in a prestigious boutique of South Kolkata (Bunkari) after completing her studies. Another student Rabi Das has taken Medical Representative training and now he is working in a Diagnostic Centre after completing his training.

Sewing training has been started in collaboration with USHA. Student Muskan Hossain of School-I and Ex-student of Talapark, Mira Shaw and one Guardian Sabita Shaw has undertaken the training in the First batch. For the 2<sup>nd</sup> batch 2 guardians from Talapark school and 3 guardians of School-I have been selected. The class has been started from 1<sup>st</sup> April'13.

Students of both Calcutta Rescue Schools celebrated the **Birth centenary of famous poet Rabindra Nath Tagore** on **11<sup>th</sup> of May'12** in a well known city auditorium of Kolkata.

**Mr. Uma Shankar Prasad**, a Delhi based businessman arranged a party for our non-formal students on the occasion of his daughter's birthday in the month of **August**. He donated mat, soap and plastic sheets for our students. The plastic sheets were distributed among the students during the monsoon. **On 24<sup>th</sup> August'12** our students participated in a **dance competition** organized by **PARIVAR** and they won the 2<sup>nd</sup> Runner up Trophy in the Folk Segment. Though the students were not awarded for their dance in the Western and Contemporary segment but their performance was very much appreciated by the Judges.

**Price Water House Cooper** celebrated **World literacy Day** on **8<sup>th</sup> September '12** with our students at School-I.



**Mr. Satyabrata Ghosh** arranged a special lunch for our students on **31<sup>st</sup> October'12**.

On **11<sup>th</sup> November'12** a colorful program was arranged in the Swissotel on the occasion of **EFC website launch** where our students put up a colorful dance for our guests. On **14<sup>th</sup> November'12** **Standard Chartered Bank** arranged a magic show for our non-formal students at our Belgachia Clinic to celebrate Children's Day. On the same day some of our formal students visited **Weavers Studio**. A magic show was arranged for them by the organizers and refreshments were served to our students. On **23<sup>rd</sup> November'12** some students from both schools visited **Indian Art and Crafts exhibition** with the staff of Handcraft Project in Rajbhavan. **Cathay Pacific** spent a day with our children on **24<sup>th</sup> November'12**. Our students participated in Bal Kalakar programme at Shri Shikshayatan organized by **AIESEC** on **13<sup>th</sup> December'12**. Calcutta Rescue organized a fundraiser on **21<sup>st</sup> December'12** at Bengal Chambers of Commerce, where our students performed a dance. Ludovic and his 20 teenage students from Netherlands visited School in January and they painted the roof of School-I and the class room of Talapark School with cheerful pictures. Calcutta Rescue also arranged a friendly cricket match at Talapark ground for them. Ludovic arranged a trip to zoo for the non-formal students of both schools on **19<sup>th</sup> February'13**. He also donated some **drawing materials and 4 ceiling fans** to School-I and a **camera** to Talapark School.

Some students from the school took part in the **Rajiv Ganguly Sports Tournament** organized by **Friends of Kolkata** at Loreto Entally ground on **12<sup>th</sup> and 13<sup>th</sup> January'13** and they were the winners of the cricket tournament. Schools have celebrated **Annual Day** on **5<sup>th</sup> January'13** in Sukanta Mancha. **Dr. Prithviraj Kundu** donated **13 blankets** and **Mr. Satyabrata Ghosh** donated **36 blankets** for our students. We have distributed these blankets among the students who have done well in their exams during the Annual Function. **Dr. Priya** took our 30 formal students to show a movie "The Life of Pi" to a multiplex in Kolkata (Inox) on **11<sup>th</sup> January'13**. We had organized our Annual Sports on **19<sup>th</sup> January'13** at Tala ground. Health Education Supervisor arranged a special Thalasemia Awareness Program for the students of both school (age group 15+).

On **4<sup>th</sup> February'13** **Price Water House Coopers** spent a day with our students at our Talapark Computer School. There was fancy dress competition for non-formal students and quiz for elder students. The visitors distributed some gifts to the students.

One Swiss Volunteer **Valerie Bease** arranged an excursion on **2<sup>nd</sup> March'13** to Science City for our formal students. She had arranged refreshments for the students also.

On **5<sup>th</sup> March'13** our students were invited to a **Kehlo Party** at Rajbhavan organized by the **Calcutta Foundation**.







During 2012-2013, Calcutta Rescue completed most of the trainings which were identified for our staff members. Few more are in the pipeline.

In the month of February Henk Losse, Dutch SG member shared some valuable insights with Calcutta Rescue members. He had organized a Management workshop with the Senior Managers, Middle Managers and Doctors, which is now been taken up by the HR Dept along with the Volunteer Administrator.

Another workshop was conducted for staff motivation, building up organizational profile and fundraising activities. Mr. Asit K. Sarkar, the HR Consultant was invited to share his expertise and motivate the staff members.

Ms. Meheli Malakar Roy has joined as Public Relation and Fundraising Officer with effect from February'13. We have already initiated the process for recruitment for another Deputy Chief Executive Officer Position.

#### **Staff Situation:**

##### **Total staff strength as on 31. 03.2013**

<b>Category of staff</b>	<b>No.</b>	<b>%</b>
<b>Full Time Staff</b>	<b>129</b>	<b>84</b>
<b>Part Time Staff</b>	<b>19</b>	<b>12</b>
<b>Volunteer</b>	<b>6</b>	<b>4</b>
<b>Total</b>	<b>154</b>	<b>100</b>

<b>Category of staff</b>	<b>No.</b>	<b>%</b>
<b>Female</b>	<b>73</b>	<b>47</b>
<b>Male</b>	<b>81</b>	<b>53</b>
<b>Total</b>	<b>154</b>	<b>100</b>

<b>Staff Turnover (2012-13)</b>	<b>No.</b>	<b>%</b>
<b>Newly joined</b>	<b>9</b>	<b>6</b>
<b>Left</b>	<b>12</b>	<b>8</b>

CR Kolkata led the volunteers list in 2012-13 with a dozen of them mainly students helping out the various CR areas for short stints.

Amongst the remaining 14 volunteers, Switzerland topped with 6 - 4 students and 2 Nurses helping in the School Screening and a Doctor currently helping out in the school as well.

As is evident, the threat of losing job looms large on prospecting candidates and is still a deterrent for European volunteers.

Notable amongst the volunteers in this period was a volunteer from Hong Kong who was tapped in Kolkata and turned out to be an ardent supporter and fund raiser too.

Also noteworthy is a Spanish doctor contacted locally and very serious in her commitment at CRK.

After a long while we had a Dutch Administrator who was faring well but cut short her stint probably due to the impending summer, stomach bugs and home sickness aggravated after her mother's visit.

Our Office Assistant Ranjeeta is coordinating the volunteer's arrival, well and managed a host of teenaged Dutch students with support from Anne, the Administrator and none other than Henk Loos who was on a delegated visit to Kolkata around that time.

We are looking forward this year to some new volunteers and prospecting Support Group Members.

#### **Volunteer Break Down by Support Group as on April'12 - March'13**

	UK	DE	NL	CH	SP	USA	HK	KOL
<b>Nursing undergraduate student</b>				<b>4</b>				
<b>Supporting Medical Administration</b>								<b>1</b>
<b>Evaluation of patients suffering from Asthma and COPD</b>								<b>1</b>
<b>Prospecting Medical Students</b>				<b>1</b>				
<b>Helper Street Medicine</b>							<b>1</b>	
<b>HR Consultant</b>								<b>1</b>
<b>Photographer</b>	<b>1</b>							
<b>Registered Pharmacist</b>		<b>2</b>						
<b>School Screening Nurse/ Nurse</b>			<b>1</b>	<b>2</b>				
<b>Physiotherapist</b>		<b>1</b>						
<b>Reviewing cancer project nurse</b>	<b>1</b>							
<b>Doctor</b>				<b>1</b>	<b>1</b>			
<b>Administrator/Volunteer Coordinator</b>			<b>1</b>					
<b>Mother and Child Nurse</b>						<b>1</b>		
<b>Local Student Volunteer</b>								
<b>Local Student Volunteers</b>								<b>10</b>
<b>Total (31)</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>8</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>13</b>



**A. Calcutta Rescue's new website is live now****B. Corporate Database**

Apart from using the contacts from the existing Calcutta Rescue database, the Governing Council members, Society members, and Calcutta Rescue staffs are helping out with their contacts from time to time

**NETWORKING FOR LOCAL FUND RAISING**

**Rotary Humanity Foundation** – After networking Rotary India verbally agreed to support a child 18 months old suffering from congenital hear disease (ASD) who requires surgery. However, CR has to arrange a donation of INR 10,000 for the same.

**SGS India Pvt Ltd** - They contacted us after checking our website. They wanted to be associated with us by having a donation box in our favor in their office as a part of their CSR activities. After numerous follow-ups and a meeting with the manager of SGS India, they reverted that the company is already engaged with a national NGO and hence cannot support Calcutta Rescue in its fundraising activities

**Standard Chartered Bank** - A proposal had been sent regarding funding the school uniforms for our school children. On July 12, we met the Bank officials and discussed the proposal for uniforms which was sent earlier and they mentioned that they would not be able to do this within their bank capacity. However they did conduct a fundraising campaign on behalf of Calcutta Rescue for the same among their own corporate and high profile clients.

We also proposed a few ideas appealing their support like the placement of donation box at a few of their branches namely a) **Chowringee** b) **Shakespeare Sarani** c) **N S Road** d) **ShyamBazar**.

They even wanted to involve their employees in this social initiative which they wanted to start off by doing a small event with our school students. On the occasion of Children's Day, they held a program with our **"Non Formal students"** on 14<sup>th</sup> November.

**Bridgette Jones Salon** –A donation box was placed at the salon, (Maddox Square) with some CR leaflets. This has been placed at the reception of the salon along with our brochures.

**Bunkaari India** – The owners of Bunkaari India, a boutique wanted to help us out. A meeting was also held after which they decided to give us a space to display and sell our Handicraft products. We had also placed a donation box and some brochures at their boutique. They have even taken CR video CD which they wanted to play at the boutique. They have employed one of our school students as a sales assistant at their boutique.

**Park English School** – The Alumni of Park English School visited our schools in October 2011. They had then expressed an interest to support the cause of education of the underprivileged. The Alumni agreed to sponsor 50% of the education cost of 12 non formal students of our school. They would like to continue doing so in the near future as well on a long term basis. The agreement for the same has been prepared and sanctioned. A list of students for selection had been sent. There have been no responses from them.

**Bengal Chamber of Commerce & Industry (BCCI)** – We had a meeting with the Senior Program Manager of BCCI. He mentioned that in 2011 BCCI had launched their CSR cell which started its activities in 2012. They had asked us to send a proposal stating "Ways in which its members can support our cause". They have also mentioned that they will conduct collection drives among its members in aid of Calcutta Rescue especially for school stationary & general medicines.

**Donation Box-** Isbabel, a volunteer from France helped us to put a donation box at Fipro Market and New Market in Kolkata. The responses have been good so far.

**Heritage School** –visited their school and got the opportunity to interact with their students from the school "Interactive Club". There was an interactive session with the students regarding the way in which they can help our charity. They were very positive and had a lot of ideas. They said they will get back to us on this and do a small interactive session with our school students. Add school craft.





**Raised fund of Rs 1,000 for World TB Day celebration** – A local donor, Lasantha, donated Rs 1,000 to celebrate World TB Day.

**Prepared a donation bouquet for donors** – The cost of per patient on various medical and educational facilities have been worked out for the corporate clients.

**Prepared a realty and medical database-** A comprehensive database was compiled for initiating local fundraising activities.

**Prepared media invite and press release for World TB Day celebrations** – Calcutta Rescue took this opportunity to create media awareness on the work of Calcutta Rescue. Media interaction was arranged with The Times of India for an article on TB in West Bengal. Coverage of World TB Day appeared on The Bengal Post

**Raised fund of Rs 15,000 for a Paediatric patient** – A local donor, Chandan Mandal donated Rs 15,000 to support the cardiac surgery of 1 ½ years old Mofijul Sk to be conducted in association with Rotary Club of Calcutta.

### C. Public Relations & Fund Raising Events:

**US Consulate** – We had invited the US Consul general to visit our projects. A representative from the consulate contacted us saying he would like to visit us during any event. We proposed him to be our "Chief Guest" for our Rabindra Jayanti celebration, but they declined.

**Student Felicitation Programme-** On 22<sup>nd</sup> June '12 we had a "Student Felicitation" programme to honour those students of our schools who have cleared the class X & class XII examinations successfully this year. The **Deputy Director of American Center, Ms Irina** attended the program as our Chief Guest and also handed over the "Certificate of Achievement"

**Rabindra Jayanti Event** – On 11<sup>th</sup> May 2012 the schools put up a cultural program on Rabindra Jayanti. All our guests from our database had been invited. The Girish Mancha auditorium was full with supporters and invited guests.

**Birthday Celebration** - On 8<sup>th</sup> August '12, Mr Uma Shankar Prasad, a Delhi based businessman, celebrated his 2-year old daughter's birthday with the non formal students at Number 10 school. They donated gift bags of crayons, drawing books and chocolates to the students and distributed 8 mats for the school, 65 sheets of Tarpaulin, 80 toothbrushes, toothpaste and 288 pieces of Lifebuoy soaps.

**World Literacy Day Celebration with PWC-** On 8th September Price Water House Cooper (PWC) celebrated World Literacy Day with our school students. They organized quiz and some fun games for our students. At the end of the day our students arranged a small cultural program for them, which was very much appreciated.



**Initiative from a college student:** Ms. Damini, a student of Ashutosh College at Kolkata showed interest for Calcutta Rescue children. She and her friends collected 62 pieces of colour pencil, 59 pieces pen, 12 boxes crayons pencils, 20 boxes wooden pencils, 4 pieces colour chalk, 3 pieces marker pen, 1 piece sharpner, 2 pieces eraser, 38 pieces pencils, 6 pieces slate, 1 Geometry box, 4 pieces calculator, 4 pieces chart paper, 40 pieces writing pad and 43 pieces exercise copies for our students.

**Initiative from IBM:** In July, IBM conducted a stationary drive for the underprivileged children. Calcutta Rescue was part of this initiative. IBM team distributed stationeries like pen, pencils, erases, school bag, story books, notebooks, color pencils, water color and etc.

**Launch of EFANS club-** On 11<sup>th</sup> November 2012, EFans Club was launched by eminent Singer Usha Uthup, at Swissotel Kolkata, with Calcutta Rescue as its Philanthropic partner. Jean Marc Piaget, Founder and the creative mind behind EfansClubs, redefined the social networking on the web providing a unique social networking structure in order to facilitate the communication between the clubs, stars and their fans thereby opening the website for the public use.

After the event, Jean Marc Piaget, founder of Efans Club donated INR 20,000 in favor of the Calcutta Rescue Handicraft project.



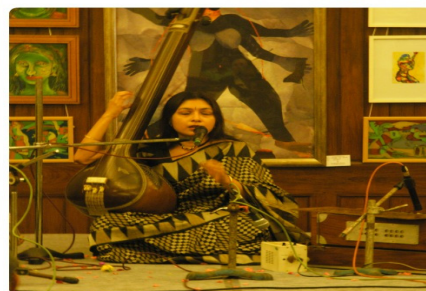
**Children's day celebration with Standard Chartered Bank-** On 14<sup>th</sup> November, 22 employees of Standard Chartered Bank came to celebrate Children's Day with the non-formal students of Calcutta Rescue, to bring a smile upon their faces. Around 120 students between 4 to 6 years old came and participated in various activities. The event began with a magic show. A talent show was also held which gave the children an opportunity to showcase their talent. Some students sang whereas others recited nursery rhymes. Standard Chartered Bank also served the students fresh-cooked lunch. At the end of the event, Bank employees distributed pencil boxes and chocolates to the children as a token of appreciation, which made their day!

**A day with Cathay Pacific-** On 24<sup>th</sup> of November, Cathay Pacific came to spend the day with the children of Calcutta Rescue. Around 45 students between the age group of 8 to 12 years participated in the event. The programme began with word making game. This was followed by a performance by the kids, which showcased the activities of Calcutta Rescue. A Bengali actor Sabyasachi Chakraborty joined us briefly. He showed his interest in Calcutta Rescue. The programme ended with Sabyasachi Chakraborty expressing his eagerness to visit Calcutta Rescue projects.



The Cathay Pacific team was so overwhelmed that they again called us in December saying they would like to send us a cheque. In January we received a cheque of Rs 25,000 from Cathay Pacific

**Making a difference- a musical event-** Calcutta Rescue organized a fund raising event on 21<sup>st</sup> December 2012 at the prestigious Palladian Lounge of the Bengal Chamber of Commerce and Industry. The event was successful. The lounge was houseful. We got a table to display our handicraft items. The handicraft team sold many items. We got good response from the event. Many people wanted to know how they can help or volunteer with us or buy our handicraft items. The event started with a short dance performance by our school students, which was really appreciated by all and then immediately followed by classical singer Sohini and sarod player, Avijit.



#### **PricewaterhouseCoopers (PwC) celebrates 'Volunteering Week' with Calcutta Rescue-**

Some employees of PricewaterhouseCoopers came to do an interactive session with our school students as part of their Volunteering week initiative. The event took place at our Computer Training School. 50 school students participated in the programme. There was card matching game and Go as you like for the little ones and for the younger lot there were quiz and other games. After the event, the employees distributed some gifts to our students.

"These kids are a definition of the word Awesome!! Kudos! To the Administrators of Calcutta Rescue who mentors these kids." – said **Moumita Ghosh** | PwC





For the financial year 2012-13, Calcutta Rescue has once again effectively used its resources for the services of the poor and the economically disadvantaged communities in Kolkata. In the FY 2012-13 the donations towards General funds was 67 % as against 41 % in 2011-12. The Maximum Contributions towards General fund was made by the Foundation Calcutta Espoir Swiss Support group followed by the UK Support group and Calcutta Rescue-Stiftung also from Switzerland. The specific donations of 33%, received during 2012-13 was for Partial funding for Multi Drug Resistant Tuberculosis (MDR-TB), Mother & Child Health (MCH), Chitpore Lepa and Footwear Project, Disability Program, Outreach and Targeted Initiative Program, Support of children admitted to Boarding Schools, Partial funding for School 1, Sponsorship for Specific patients in different categories like Cancer, Cardiac surgery & others, Critically ill patients, Nutrition Support to the very poor patients, Arsenic Program, and Partial Support towards the Street medicine Program.

All programs which were partially funded are continuing and were funded from the general donations received.

The total Income for FY 2012-13 was Rs 98.50 Lakh more than the total Income for 2011-12. The Total income for Calcutta Rescue has for the first time crossed the Rs 5 Crore mark. This year we have a positive picture with an excess of income over expenditure amounting to Rs 44.84 Lakhs.

This year it was observed that the foreign exchange conversion rate given by the Standard Chartered Bank -Kolkata was not good, as a result of which CR has lost out on the donation amount due to the poor exchange conversion rate.

The merging of the Belgachia Clinic with Talapark Clinic has resulted in the reduction in the cost of medicine, clinical investigation, and nutrition expenses. Our constant efforts to monitor expenses and judicious use of resources has helped to reduce the expenses for the FY 2012-13 by 1.3% compared to expenses of 2011-12. It was discussed in the Management Audit committee meetings that doctors prescribe generic medicines instead of branded medicines as much as possible.

The Street medicine program is running for 6 days a week now. The Outreach Targeted Initiative program has been modified. Rural Dots and Rural Tip has been merged as Rural Health Program.

Rest of the Calcutta Rescue health and education programs are continuing as it is.

The unspent balances in specific programs are earmarked and carried forward to the next FY 2013-14.

Calcutta Rescue 2012-13	Opening balance 1-4-2012	2012-13	2012-13	As on 31-3-2013
Unspent balance as on 31-3-13	Amount INR	Amount INR	Amount INR	Amount INR
		Donation/ Bank Interest	Expenditure	Unspent Balance
HIV Project	13,634,340	1,604,141	3,459,285	11,779,196
Medical projects Sponsored Patients	1,665,255	4,236,146	4,134,638	1,766,763
Education Program	841,594	3,713,584	4,098,448	456,730
Mother & Child Health MCH	1,867,535	652,340	531,444	1,988,431
Street Medicine	3,362,900	2,170,931	4,267,033	1,266,798
For clinic renovation -ERSF	39,427	1,029,430	127,518	941,339
Arsenic	1,152,709	1,183,431	1,058,727	1,277,413
Nutrition for patients (Old aged Patients)	840,400	500,493	1,244,499	96,394
Infrastructure Cost-Handicraft Project	570,052	44,564	-	614,616
Computer Training	10,000			10,000
Disability		1,306,000	1,305,680	320
Library	42,581			42,581
RCH Program	317,247		112,864	204,383
Urban vocational training program	598,694	261,830	450,766	409,758
Depreciation Fund	6,382,875	452,534	-	6,835,409
Leave encashment fund	1,915,565	497,660	275,242	2,137,983



To ensure statutory compliance and reporting to our donor agencies the accounts of Calcutta Rescue has been prepared as per the Indian Standard Accounting Practices, issued by the Institute of Chartered Accountants of India. Specific reports are prepared as per the requirement of our donors and funding agencies.

#### **Internal Audit**

The internal audit is a continuous process, and it helps as an ongoing assessment of our internal control mechanisms. It is a check to ensure that accounting systems and procedures are being followed and there is adequate internal control in the daily operations.

A Chartered Accountancy firm namely, Das Dipak and Company has been appointed as the internal auditors of Calcutta Rescue in February 2013, and they have submitted the report for the quarter January 13-March 13. Earlier Bhattacharyya, Roychaudhuri and Associates was carrying out the internal audit. The internal auditor could not continue the audit during the financial year 2012-13, due to shortage of manpower.

#### **Statutory Audit**

The statutory audit is done half yearly and the final accounting statements for the year ending 31st March 2013 have been verified by the statutory auditors K.C. Bhattacharjee and Paul (Chartered Accountants). The Statutory Auditor has submitted his Audit Report for the Financial Year ending 31-3-2013. The half yearly and annual audit reports for the grant received from Price Waterhouse Coopers has been audited and the audit reports duly sent to them.

#### **Monthly Accounts**

Calcutta rescue prepares monthly accounts to examine the actual expenses of the month in comparison to the budget, variance and the availability of the remaining funds. A statement of income and expenditure based on year to date figures is prepared and submitted to the management every quarter.

#### **Inventory and Asset management**

This year expense on purchase of medicine was 25% of the total Calcutta Rescue expense. Tenders for medicine rates are called for from various suppliers, which after scrutiny was done by a medical officer the suppliers were selected and new contracts agreed upon. The rates of medicine as per the new Tender agreements is effective from 1-4-2013 till 31-3-2015. This process has helped us in obtaining lower rates on most of the medicines purchased by Calcutta Rescue. The rates quoted in the tender are open to review on completion of 6 months from the date of contract. Calcutta Rescue is yet to recruit a new local qualified pharmacist. A new ambulance was purchased in 2012-13 which is being used for the Street medicine program. The funds for the new ambulance was given by the Swiss Support Group Foundation Calcutta Espoir- and Stiftung Calcutta Rescue-Switzerland.

Quarterly physical verification of closing stock & cash is carried out by the accounts staff from office, as an internal control process to check cash payments, medicine and benefit stock.

The fixed asset register is updated as and when assets are purchased. The codification of fixed assets is ongoing and is done for all assets purchased by Calcutta rescue.

#### **Procurement of Funds Locally.**

In 2012-13 the drive to procure funds through local fund raising is continuing with full thrust. A new Public relations and Fund raising Officer Ms Meheli Malakar Roy has been recruited to strengthen the process. Various corporate houses banks, institutions, are being contacted and efforts are taken to develop effective public relations for fund raising.

A fresh proposal, for the Calcutta Rescue Non Formal Education program has been submitted to Price WaterHouse Coopers for the FY 2013-14. They are yet to approve the same.

Calcutta Rescue has obtained the exemption u/s 35AC of the Income Tax Act which attracts 100% exemption on local donations. The certificate for exemption is valid for a period of 3 years effective from March 2013. This will help in local fund raising from Corporate organisations and business groups.

*The Audited Income and Expenditure for year ending 31-3-2013 is given below.*

INCOME	2012-13	2012-13	2011-12	2011-12
Source	% of Total	Amount (INR)	% of Total	Amount (INR)
International Federation of Support Groups	88.74	46,193,295.39	85.19	35,970,570.38
General Sources from Individual & others outside India	2.98	2,096,539.88	2.36	996,229.76
General Donation from India	2.56	1,331,431.40	3.49	1,472,311.11
Sales of Handicraft	0.76	394,591.06	1.11	470,704.33
Interest Received	3.86	2,032,613.61	5.84	2,465,357.17
Miscellaneous Income	0.05	27,715.72	0.11	47,623.67
Profit on Sale of Asset			0.03	13,696.00
<b>Total</b>	<b>100</b>	<b>52,076,187.06</b>	<b>100</b>	<b>42,226,401.99</b>

EXPENDITURE	2012-13	2012-13	2011-12	2011-12
Particulars	% of Total	Amount (INR)	% of Total	Amount (INR)
Specific Health Program	48.67	23,165,832.46	50.32	24,253,876.22
Urban & Rural Dots	2.00	953,123.66	1.98	953,164.71
Health Promotion/Preventive Program	10.08	4,795,648.02	7.37	3,552,879.32
Education Program	18.09	8,610,864.03	17.4	8,386,423.18
Vocational Training cum Production Centre Canning & Tamuldah)	2.65	1,261,557.43	2.69	1,295,975.56
Administrative Costs	10.24	4,872,029.59	10.43	5,029,827.52
Inventory Costs	5.13	2,441,159.51	6.48	3,123,051.07
Handicraft	3.14	1,492,266.64	3.33	1,607,266
<b>Total</b>	<b>100.00</b>	<b>47,592,481.34</b>	<b>100</b>	<b>48,202,464.01</b>





Hardware and software support were provided to projects. Old computer has been upgraded and necessary peripherals replaced. Telephonic problem was resolved. Internet and software support were provided to project computers and minor problems were solved. Computer accessories were even provided to the projects when required. Inventory and Accounting software problem has been resolved. The official website of Calcutta Rescue is complete and live!

Undertook designing of the annual report. Annual maintenance charges of computers have not been renewed and accounting package net subscription has not been renewed to control budget. Data cards have been provided to some projects for giving them internet accessibility. Some of the computers have legal anti virus software, while some are on free trials.

The donation laptops and desktops have been found to be very useful in this period. A Panasonic digital copier machine with LAN support at office has been purchased from the Depreciation fund. Inventory package network version has been installed at Talapark clinic. Website development has been completed. Inventory Package (Marg) training has been completed successfully and 8 staff members have been successfully trained on this package. A CPU with LCD monitor, UPS and a printer has been donated by Dr. Manjuri Deb

Printer repaired for Pharmacy & Main Store (Benefit). The computers of Talapark, Computer Training School, No. 10 School have also been repaired. UPS of Computer training School, Outreach center, No.10 School have been repaired. Network Switch repaired for Office.

We plan to provide better service to all IT requirements of projects and give them prompt delivery service. Also on the anvil is training to improve computer knowledge of staff members. Our next aim is to network in between the projects and with the admin office to enable rapid communication and data sharing.



## **IDENTITY**

Calcutta Rescue is registered as a society under **West Bengal Societies Registration Act 1961**

(**Reg. No. S/67495/91-92 on 4<sup>th</sup> April 1991**) with the Register of Societies, West Bengal.

Calcutta Rescue is registered under **Section 12A of the Income Tax Act 1961**, (**Reg.No. DIT €/S-78,8E/73/94-95**)

Calcutta Rescue is exempted under **Section 80G & 35AC of the Income Tax Act 1961**.

Calcutta Rescue is registered under **Section 6 (1) (a) of the Foreign Contribution Act 1976 (Reg.No. 147120588)**

Memorandum and Articles of Association and Rules available on request.

## **NAME AND ADDRESS OF OUR MAIN BANKERS**

**Standard Chartered Bank**

31 Chowringee Road

Kolkata – 700 016

**Swift Code: SCBLINBB**

**IFSC Code: SCBL0036003**

## **NAME AND ADDRESS OF AUDITORS**

**Mr. G.N. Chattopadhyay**

**C/o K. C. Bhattacharjee and Paul**

2, Church Lane, 3<sup>rd</sup> Floor

Kolkata – 700 001

## **AIMS AND OBJECTIVES**

In accordance with our purpose and objectives already set down in the **Memorandum of Association in April 1991**, we will seek to achieve the following objectives with popular emphasis on the needs of the most disadvantaged people.

- To improve levels of Health
- To improve levels of Education
- To improve income or employment opportunities
- To increase participation of marginalized people in society



## **GOVERNANCE**

Calcutta Rescue's Governing Council has supervisory and regulatory responsibility for all Calcutta Rescue's activities. It approves new and existing programmes, budgets, annual activity reports and audited financial statements and ensures the organization's compliance with laws and regulations.

The Governing Council meets 4 times a year. Minutes of the Board meeting are documented and circulated to all Governing Council members and Support Groups.

## **GOVERNANCE STRUCTURE**

### **Board Members of Governing Council**

<b>Name</b>	<b>Position</b>	<b>Area of Competency</b>
<b>Dr. Jack Preger</b>	<b>Chairperson</b>	<b>Medical Doctor</b>
<b>Sister M. Cyril</b>	<b>Secretary</b>	<b>Educationalist</b>
<b>Wg. Cdr. Shomir Choudhuri</b>	<b>Treasurer</b>	<b>Retd. Pilot &amp; IT Business</b>
<b>Capt. Anil Bhandari</b>	<b>Member</b>	<b>Retd. Merchant Navy Officer</b>
<b>Dr. (Mrs.) Reba Ray</b>	<b>Member</b>	<b>Advocate</b>
<b>Mrs. Uma Ahmad</b>	<b>Member</b>	<b>Ex - Chairperson Human Rights Commission</b>
<b>Mr. Goutam Chakravartti</b>	<b>Member</b>	<b>Barrister</b>
<b>Dr. Sharon Ishika Ghose</b>	<b>Member</b>	<b>Medical Practitioner</b>
<b>Mrs. Sukla Reberio</b>	<b>Assistant Secretary</b>	<b>School Administrator</b>



Our work would be impossible without the support and encouragement of a number of individuals, Support Groups, Corporate Partners, Government departments and Institutions. This list is not exhaustive. Thanks to all who supported Calcutta Rescue in 2012 – 2013 for your efforts, donations and cooperation.

### **SUPPORT GROUPS**

**CALCUTTA RESCUE CANADA**

**CALCUTTA RESCUE DEUTSCHLAND**

**CALCUTTA ESPOIR (FRANCE)**

**CALCUTTA ESPOIR STRASBOURG (FRANCE)**

**CALCUTTA RESCUE IRELAND**

**CALCUTTA RESCUE NETHERLANDS**

**CALCUTTA RESCUE NORWAY**

**CALCUTTA RESCUE PROVENCE (FRANCE)**

**FONDATION CALCUTTA ESPOIR (SWITZERLAND)**

**STIFTUNG CALCUTTA RESCUE (SWITZERLAND)**

**CALCUTTA RESCUE FUND (UK)**

### **FOREIGN DONATIONS**

#### **COMPANIES / CORPORATES / NGO**

- **ERACH & ROSHAN SADRI FOUNDATION**
- **YUEN YEE CHARITY FOUNDATION**
- **SOINS INFIRMIERS PEDIATRIQUES a DOMICILE**

#### **INDIVIDUALS**

- **Alba Rodino Ramall**
- **Anna Evans**
- **Anne Hendriks**
- **Bruce House Melbourne**
- **Dignity Funerals**
- **Dr Priya Virmani**
- **Eligenie Bogaert**
- **Hengyu Wu**
- **Henk Loos**
- **Jack Finucane**
- **Jean Marc Piaget**
- **Kashma Kosez**

#### **INDIVIDUALS**

- **Margaret Janseen**
- **Maria Yu**
- **Miranda Williams**
- **Mr & Mrs Vickers**
- **Neil Thompson**
- **Nora Murray**
- **Pamela Wynn**
- **Patricia Jones**
- **Projesh Tagore**
- **Ulta Pradel**
- **Valerie Besse**
- **Ves ET Claire – Marie Burn**



**LOCAL DONATIONS****COMPANIES / CORPORATES / NGO**

- Bengal Chamber of Commerce & Industry
- Bridgette Jones Saloon
- Bunkaari
- Calcutta Foundation
- Chiku's
- Cottage Craft Shop
- Deepak Enterprise
- Dragonair
- Emami Frank Ross
- Fair Trade Forum
- HDFC Bank
- IBM
- Infobase Services
- Kolkata International Women Club
- Nahoums
- Natco Pharma
- Open Doors Event Management
- Pratt Memorial
- Price WaterHouse Cooper
- Satyabhama Seva Pratisthan
- Shroff Trading Company
- South Extension Delhi
- Standard Chartered Bank
- Time & Talents Club
- Usha International
- World Learning India Pvt Ltd

**INDIVIDUAL DONORS**

- Aditi Kabra
- Ajay Pradhan
- Anusree Sengupta
- Ashok Baral
- Bakul Joshi
- Chandan Mandal
- Deepak Ruia
- Dr Paromita Kanjilal
- Dr. Alok Kr. Deb
- Gulu Balani
- Kanje Hemaxi
- Lasantha Lecourt
- Marc Salesse
- Md Ikhlas
- Neelima Kar
- Namita Sarkar
- Nirmal Sengupta
- Nupur Mitra
- Omprakash Bhandari
- Oindrilla Dutt
- R K Nahata
- Rajrajeshwari Das
- Ram Avtar Killa
- Ranjeeta Rebeiro
- Sagarika Banerjee
- Satyabrata Ghosh
- Seemanti Sen
- Shomir Chaudhuri
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