

# ANNUAL REPORT

2013-2014



**Calcutta Rescue**  
Caring for the underprivileged

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**CALCUTTA RESCUE PROVIDES ALL SERVICES FREE TO THE NEEDIEST PEOPLE OF KOLKATA, WEST BENGAL AND OTHER AREAS THROUGH HEALTH CLINICS, SCHOOLS, VOCATIONAL TRAINING AND PREVENTIVE HEALTH PROGRAMS. WE AIM TO IMPROVE LEVELS OF HEALTH, EDUCATION AND EARNING OPPORTUNITIES FOR CURRENT AND NEW SERVICE USERS.**

### **Our Vision**

Our vision expresses the future we are striving to achieve. Calcutta Rescue will continue and develop its 32 year program of essential help to people living in the harsh conditions of poverty in Kolkata and other areas of West Bengal. We will provide free health care, education and ways of combating poverty until people who are disadvantaged and neglected achieve universal and best possible healthcare together with full educational opportunities for their children.

### **Our Mission**

Our mission is the means by which we will achieve the vision. Calcutta Rescue provides all services free of cost to the neediest people of Kolkata and Rural West Bengal through Health Clinics, Schools, Vocational Training and Preventive Health Programs. We aim to improve levels of health education and earning opportunities for current and new service users.

### **We will continue to**

- Provide a 'Health Plus' and 'Education Plus' service which not only offers medicine and education but also nutrition and other necessities for healthy living, information to maintain health and literacy as well as numeric skills.
- Monitor the impact of our services and respond to changing and new needs.

### **Our Values**

Our beliefs about how we should work with people –

- All people have equal rights to health, education and hope.
- All people have strengths and assets.
- It is possible to make a positive difference in the lives of poor people and their children.
- A well-trained and motivated staff makes a difference in the lives of the poor people.

### **This means that Calcutta Rescue -**

- Treats all our service users with respect and as equals.
- Offers services to people irrespective of age, gender, caste, creed or religion.
- Always provides services free of cost.
- Empowers our services users to effectively manage their health and general well being.
- Treats the whole person with our 'Health Plus' and 'Education Plus' services.
- Works to fill gaps without duplicating services offered by others.
- Demonstrates compassion, support and concern for our service users and their families.
- Aims for the highest level of integrity in all its activities.
- Aims to provide services of the highest possible quality on which service users can rely.

**With this in mind and with your support, may Calcutta Rescue continue its tireless work to help the under privileged.**



## Greetings !

2013-2014 has been a year of transition and change. Half way through the year there was a change in the Management brought on by Dr Rahman's sudden decision to retire from full time service at CR. He still continues as a consultant and provides his guidance on a part time basis.

The Support Groups and the Governing Council have been helpful and supportive during this phase and the transition has happened without any problems.

We began the year with a deficit budget, but were determined to provide all services to our beneficiaries without compromising on quality. I am happy to report that we were able to carry forward all our programmes at 11% below the budgeted cost. This was possible due to a number of factors. The tendering process for medicines, which form a large chunk of our expenses, resulted in substantial savings. Also judicious spending by all employees helped to keep costs under control, despite high inflation in the Indian economy for most of the year.

Local fundraising received an impetus with the recruitment of a dedicated PR & Fund Raising Officer and the active involvement of Governing Council members specially the Treasurer. There has been a 134 % increase in the value of funds raised through local efforts this year compared to last year.

Renovation work at Chitpur clinic, Talapark clinic and School 1 were undertaken and these projects have a new look.

Our education program continues to support over 650 children, giving them all facilities to enable them to make something of their lives. Many of them have excelled in academics and some others in sports and dance.

The Street Medicine program was extended to six days a week enabling CR to reach out to more number of needy patients in the slums of Kolkata. Many new cases of TB and Leprosy have been identified through this program.

The beneficiary satisfaction study was conducted for the Talapark and Sealdah clinics. It was heartening to see that beneficiaries are happy and satisfied with all our services.

There has been an improvement in the communication with Support Groups and other donors. This year we have been regularly sending monthly newsletters and quarterly reports to Support Groups and other donors. We have also started a quarterly newsletter, which is being circulated to a larger audience, to create awareness about Calcutta Rescue and our work.

I take this opportunity to express my heartfelt thanks to our Support Groups, donors, well wishers, Governing Council members and staff, whose combined effort has enabled Calcutta Rescue to reach out and continue to help the poor and needy people of Kolkata and rural Bengal.

**Medical Audit Committee Report excluding DD and SM**

Category of patients	Provision for 2013-14				Existing number of patients as on 31.03.2014				Available vacancies
	Talapa rk	Seal dah	Chit pur	Total	Talapa rk	Seal dah	Chit pur	Total	
General	242	32	26	<b>300</b>	335	33	4	372	-72
Non resistant TB	2			<b>2</b>	1			1	1
MDR-TB	48			<b>48</b>	16			16	32
XDR- TB	11			<b>11</b>	1			1	10
Leprosy patients (getting general treatment + cured)			224	<b>224</b>			148	148	148
Cardiovascular	254	313	36	<b>603</b>	242	273	31	546	57
CNS (Neuro)	154	57		<b>211</b>	124	58		182	29
<b>Cancer Total</b>	24	6		<b>30</b>	22	4		26	4
Cancer on Chemo	17	1		<b>18</b>	14	1		15	3
CML	7	5		<b>12</b>	8	3		11	1
Wilsons Disease	10			<b>10</b>	6			6	4
Apalastic Anemia	1			<b>1</b>	3	0		3	-2
<b>Thalassaemia Total</b>	144	2		<b>146</b>	143	0		143	3
NO CHELATION	17	1		<b>18</b>	16	0		16	2
CHELATION	127	1		<b>128</b>	127	0		127	1
Kelfar	76	1		<b>77</b>	64	0		64	13
Desirox	44			<b>44</b>	60	0		60	-16
Desferal	7			<b>7</b>	3	0		3	4
Diabetes (Insulin)	27	35		<b>62</b>	19	20	0	39	23
Diabetes (OHA)	62	51	8	<b>121</b>	54	49	6	109	12
On Both	40	20	1	<b>61</b>	35	20	4	59	2
Pneumonology	128	41	40	<b>209</b>	119	44	15	178	31
Endocrinology	110	53	2	<b>165</b>	92	43	1	136	29
Rheumatology	51	5		<b>56</b>	49	6		55	1
No of old aged pts on benefits	32	17	31	<b>80</b>	30	15	51	96	-16

- Different medical volunteer requests were discussed and their role decided.
- Sr. Flora of Loreto Sealdah requested for expertise and guidance from CR to assist them with the health camps for the Brick Field School Children and their families. Their plan is to conduct health programs (health checkup, treatment, awareness) in 15 locations covering 20 brickfields located in various districts of West Bengal. However, due to manpower shortage CR is unable to send doctors to the camps, but has agreed to train their staff in health education. The training is scheduled commence from June 2014.
- Eye camps were held at LSS and TPC clinic in December 2013 by Rotary. They supplied spectacles at a lower cost and arranged cataract surgery free of cost.
- A Heart camp was organized in TPC clinic in association with R N Tagore Hospital a reputed private hospital. At the camp complicated cardiac cases from all clinics were examined by specialist doctors and opinion given.
- One case study was sent to Rotary through one of the governing Council member for cardiac surgery.
- Jain Hospital Howrah conducted a Plastic surgery camp during the 1<sup>st</sup> week of January 2014 where one patient of Talapark clinic with post burn contracture was operated free of cost.
- Value of donation medicine in the financial year 2013-2014 was **INR 294,500**
- It was observed that some patients after agreeing for cardiac surgery and sponsorship was obtained, were either not willing to undertake the surgery or were getting themselves operated elsewhere. This was creating a bad impression on the donors who send money for these cardiac surgery cases. It was hence decided that before appealing for sponsorship for cardiac surgery cases the patients and their family members should be counseled and the risk of surgery, if any, would be clearly explained.
- Evaluation of cases who had undergone cardiac surgery from 1992 till date was discussed.

	No. of pts.	%
Total surgery done	69	
Expired after surgery	10	14.5
Expired later	7	10.1
Cured	16	23.2
On medication	36	52.2

Type of surgery	No .	Cu re	Continuing with medication	Expired just after surgery	Expired later
Balloon angioplasty	1	1			
Valvotomy	3		2	1	
Pacemaker implant	3	1	2		
Simple repair of CHD	18	10	6	1	1
Complicated CHD	13	4	4	2	3
Simple valve replacement	17		12	2	3
Double valve replacement	14		10	4	
	69	16	36	10	7

- Diabetes and MDR-TB Project was evaluated. The report is annexed

### Talapark Clinic

The Talapark clinic situated in north Kolkata is the biggest clinic of Calcutta Rescue and operates 6 days a week with an average attendance of 66 patients per day. The clinic caters to different categories of patients both adult and child. With the improvement of government health care facilities the number of patients requiring general treatment referred to CR is declining (744 patients in 2013-14 compared to 2420 in 2012-13)

Some special category medicine like antihypertensive, diabetic (oral and insulin) are also provided free of cost from government hospitals. In this year more complicated cases or cases requiring expensive treatment were referred and enrolled. In some of these cases a special appeal for sponsorship is made. Presently Tala Park has 50 sponsored cases. 2 patients suffering from complicated blood disorders are being followed up in Tata Memorial Hospital (private) where they are being checked by consultants and investigated totally free of cost.

Government has started supplying CAT IV drugs for TB patients and hence, the number of MDR patients is also declining. Presently there are 16 MDR patients continuing with their treatment.

The clinic roof was reconstructed with iron poles and tin sheets, which will save the clinic from leaks during the monsoon.

Medicine strips of patient are checked meticulously to ensure that the compliance of the patient is satisfactory. In the financial year 2013-2014 the patient list has been finalized and updated in the software.

4 patients were supported for surgical intervention.

Patient Name	Hospital	Case	Outcome
Piyali Adhikary	Medical Collage Hospital (Government Hospital)	Fracture shaft femur	Stable
Rohan	R.G Kar Hospital (Government Hospital)	Cleft palate repair	Stable
Gobinda Mondal	B.I.N (Government Hospital)	Brain Tumor	Stable
Swapan Mity	B.I.N (Government Hospital)	Neuro Surgery	Stable

TPC PATIENT STATISTICS INCLUDING STREET MEDICINE AND PATIENTS ENROLLED IN DISABILITY DEPARTMENT FOR 2013-2014	
TPC	
Working days	292
Total patient attendance	19231
Average patient attendance / day	66
New patient attendance	1504
Adult	1132
Child	372
MCH patient attendance	999
Registered general patient attendance	1399
Registered special category patient attendance	11879
No. of OTM given	774



**Patients enrolled in different categories in this financial year –**

Sl. No	Particulars	New Card made	Card transferred from other category
1	General Patients	42	19
2	Thallasaemia Patients	14	0
3	Cardiac Patients	18	21
4	Cancer Patients (On Chemo) + CML	7	2
5	Pneumology Patients	11	9
6	Neurology Patients	18	5
7	Endocrinology Patients	5	12
8	Rheumatology Patients	1	4
9	TB Patients	0	0
A	Non-Resistant TB Pts.	0	1
B	MDR - TB Pts.	6	1
10	MCH Patients	0	0
A	ANC	20	6
B	PNC	0	22
C	SFP	11	3
11	Diabetes	3	0
12	Apalastic Anaemia	2	1

Summary of activities carried out in TPC clinic	Yearly
Patient attendance in Physiotherapy department	1075
Patients attendance in Speech therapy	1266
Attendance in Dressing Section	647
Attendance in dental section	200
Attendance in H/E Section	12416
Street Medicine patient attendance	319
No. of investigations done	1544
Total no. of fundoscopy done	274
Total no. of PFT done	249
Total no. of ECG done	223
No. of patients getting nutritional benefit (General+ Special+ MCH)	10641
No. of special benefit packet given to old aged patient	378
No of doses of Vit A given	282
No of patient attending for Spectacles	59

**Success story**

Kalipada Giri 40 yrs male is a cured case of **MDR PTB** ( Multi Drug Resistant Pulmonary TB)

The patient received DOTs treatment several times from 2009-2011. On 24<sup>th</sup> November 2011 he was declared a CAT II failure. He was admitted in K.S. Roy, a government TB hospital and after investigation he was diagnosed as MDR PTB. The patient was then referred to Calcutta Rescue for support of 2<sup>nd</sup> line TB drugs as cost of treatment was high and patient party was unable to bear the cost. As the patient resided in Midnapore where Government was not supplying MDR drugs, CR started his treatment from 24.2.12.

The hospital authorities kept the patient in hospital till completion of his treatment. CR staff delivered medicines every month to the hospital staff, who monitored his treatment. He was also provided nutrition and health supplements by CR. His monthly sputum test was done to check the progress of treatment and his weight was monitored. The patient responded well to the drugs but developed drug induced hypothyroidism. The patient was declared cured on 24.2.14.

Kalipada has gained weight and is asymptomatic.

His wife works as a maid earning Rs 3000/month. As Kalipada could not work, his 15 year old son started working in a sweet shop as a helper. After being cured Kalipada said **"Today I am very happy that I can now do some work to help my family. I am very grateful to Calcutta Rescue otherwise I could have died without treatment."**



**Kalipada at Talapark Clinic**

### SEALDAH CLINIC

Sealdah Clinic located in Loreto Day School is in operation since 1995 catering to both rural and urban patients. The clinic mainly caters to non-infectious chronic patients requiring long term medications

Immunization clinic is now held every fortnight on Thursdays (previously held every week) since CR is getting lower number of children requiring vaccination. Patients from Street Medicine program who reside nearby and require long term treatment are also referred to Sealdah clinic.

It is the hub for our patients requiring cardiac surgery.

LSS PATIENT STATISTICS INCLUDING STREET MEDICINE AND PATIENTS ENROLLED IN DISABILITY DEPARTMENT FOR 2013-2014	
<b>LSS</b>	
Working day	292
Total patient attendance	7429
Average patient attendance / day	25
New patient attendance	164
Adult	135
Child	29
Registered general patient attendance	322
Registered special category patient attendance	5704
No. of OTM given	10

**Patients enrolled in different categories in this financial year**

Sl. No	Particulars	New Card made (ST/OTT pts)	Card transferred from other category
1	General Patients	6	6
2	Cardiac Patients	26	6
3	Cancer Patients (On Chemo)	1	0
4	Pneumology Patients	6	4
5	Neurology Patients	5	5
6	Endocrinology Patients	2	1
7	Rheumatology Patients	1	0
8	Diabetic Patients	7	3

Four cardiac surgeries were supported during this period; two patients are stable and on medication, one is cured and one patient expired 3 days after surgery due to renal failure. Three patients are waiting for cardiac surgery; two of them are regularly following up at the government hospital for admission. However due to scarcity of beds surgery is still pending.

Activities carried out in LSS clinic	Yearly
Children attendance for immunization	330
Patients attendance for Physiotherapy	369
Patients attendance for Speech therapy	179
No. of investigations done for patients	1103
Total no. of funduscopy done	114
Total no. of PFT done	35
Total no. of ECG done	202
f patients/ pt's party attendance in H/E	5477
Street Medicine patient attendance	319
No. of times nutritional benefit given to patients	5141
No. special benefits given for old aged patients	206

**IMMUNIZATION REPORT****TOTAL NO. OF CHILDREN REGISTERED FOR IMMUNIZATION - 442**

Total number of children registered for immunization (from Street Medicine, Talapark clinic and Sealdah clinic) = 183

- Number of children registered for completing primary immunization (< than 5 yrs.) = 129 ; of them 124 (96.12%) completed primary immunization.
- Number of children registered for booster dose, Hep-B & other 'due doses' (> than 5 yrs.) = 54, 100% of them completed their immunization

Total number of children registered from CR school = 259 (for booster dose, MMR, Tetanus, Hep-B & other 'due doses') all 100% are immunized.

(We have included here the children who received 1 or more vaccines from CR in order to complete the primary immunization)

**SUCCESS STORY****MOFIJUL SK**

Three and a half years old **Mofijul Sk** was diagnosed with **large sinus venosus ASD (atrial septal defect)**. He used to suffer from respiratory distress off and on since birth in 2011.

Mofijul, the only child of his parents resides in a mud hut in Diamond Harbour (a rural area of West Bengal). His father is a day laborer whose monthly income is around INR 1500/-. After his birth Mofijul used to suffer from frequent cough and cold and shortness of breath. His father first took him to SSKM government hospital where doctors advised a cardiac surgery. But the expense of his surgery and treatment was too high.

Mofijul's parents could not arrange such a huge cost for the operation. His health was also deteriorating without proper treatment. Then the doctor of the government hospital referred him to Sealdah clinic of Calcutta Rescue. In 2013 Rotary Foundation had arranged a free medical check-up for cardiac patients. Calcutta Rescue took Mofijul to the Rotary camp from where Mofijul was sent to The Mission Hospital, Durgapur. He was operated for closure of venosus ASD on 25.04.2013 free of cost. Sealdah clinic constantly kept track of the patient's treatment and also supplied necessary medicines and nutritional benefits. Now Mofijul's medicines have been stopped and he is completely cured.

Mofijul's mother said, **"I used to feel depressed as he could not play and enjoy like the other boys of his age. But two days after his operation he was running and playing in the hospital. He has become very active and naughty. I feel greatly obliged to Calcutta Rescue. God bless you all!"**



**Mofijul Sk with his mother**

### **PHYSIOTHERAPY DEPARTMENT**

This department caters to the needs of all clinics for all categories of patients who need physiotherapy services. We have one physiotherapist who visits the three clinics on rotational basis. The total attendance at these sessions was 1750 with an average of 13 patients per session

### **CHITPUR CLINIC**

**Leprosy (Hansen's disease)** is a mutilating disease and it makes lepers subject to social stigma and misery, though it is curable. The **Chitpur Clinic of Calcutta Rescue** mainly caters to leprosy patients and those who are cured but require additional support like medicine (general as well as special category medicine), dressing, physiotherapy and nutritional benefit package. 8 staffs along with a part-time doctor (who attends the clinic 3 days a week) serve the leprosy patients.

<b>CHITPUR PATIENT STATISTICS INCLUDING STREET MEDICINE PATIENTS FOR 2013-2014</b>	
<b>CHITPUR</b>	
Working day	292
Total patient attendance	4582
Average patient attendance / day	16
New patient attendance	20
Adult	19
Child	1
Registered general patient attendance	1211
Registered special category patient attendance	608

**Details of new patients enrolled in 2013-2014  
including patients referred from Street Medicine Program**

Cardiac Patients	2
Diabetes	4
Leprosy	
PB	0
MB	1
PB (From Street Medicine Program)	1
MB (From Street Medicine Program)	12

The clinic doctor refers the active leprosy cases to Government hospital for medication. Every morning patients are given health education on symptoms and complications of various diseases with special emphasis on leprosy. Patients undergo physiotherapy under supervision of trained physiotherapist on each visit to the clinic.

<b>Activities carried out in Chitpur clinic</b>	
Patient attendance in Dressing Section	3007
Patient attendance in Physiotherapy Section	3171
No. of Investigations done	124
Total no. of funduscopy done	9
Total no. of PFT done	16
Total no. of ECG done	38
Attendance in Health Education Section	3171
Street Medicine patient attendance	127
No. of benefit bags given from the clinic	3383
No. of special benefit bag given to old aged patient	422

The doctor also specifies special shoes from the **CR Footwear Project** in accordance with individual need of the patients. Those requiring artificial limbs or other aids are referred to hospital or other non-governmental organizations for support.

**Project up gradation**

Two new toilets for beneficiaries and staffs were constructed in this financial year. Thus Chitpur clinic has transformed into a more patient-friendly clinic after complete renovation of departments, administrative system, recording and filing system. An autoclave for sterilizing all dressing materials was purchased for the better service to the patient.

**Other Activities**

Extra nutritional benefit was provided in October 2013 for the major festive season of West Bengal. From this year each patient is also being provided with a packet of detergent. 125 mosquito nets were distributed amongst the patients in this year. Some patients are also supported financially for house rent or repair of house when required.

**FOOTWEAR PROJECT:**

The **Foot Wear Workshop** runs six days a week since 2004 and is located in the Chitpur Clinic. Leprosy patients often suffer from deformities of foot. The disease affects nerves of the feet. If it is not given regular attention and if the patient doesn't wear the right kind of foot wear, it may cause ulcers. Hence, a professional and specially trained shoe technician makes customized sandals and boots for the patients. The physiotherapist assesses the condition of the patient and accordingly prescribes footwear. Doctor sanctions the repair of old shoes and preparation of new shoes. But this is not enough. In countries like India most people walk barefoot. Many tend to reject the footwear to hide the stigma of the disease. Calcutta Rescue through regular counseling tries to impart the importance of this special footwear for them. One volunteer podiatrist is presently working with Umesh in footwear project and helping him to develop modified shoes for patients.

In the FY 2013-2014

**165 shoes were repaired**

**130 new shoes made**

**Success Story**

**Jogomaya Paul**, a 63 years old lady is a cured case of paucibacillary leprosy patient of Calcutta Rescue's Chitpur clinic.

Jogomaya has been coming to Calcutta Rescue for the last 13 years. She had been suffering from wound on the buttock and urinary inconsistency. Her dressing was done at Chitpur clinic regularly. Then her right leg started swelling and she had no sense in the right foot. She was unable to sit or walk. She was diagnosed to be suffering from Leprosy. She received MDT (multi drug therapy for Leprosy) locally from KMC since September 2002 and Calcutta Rescue provided other support.

In 2012 her right leg had to be amputated at The Leprosy Mission (an NGO) supported by CR. In 2013 transfemoral prosthesis (operation for setting an artificial limb for replacement of amputated limb) was done from Mahavir Seva Sadan at free of cost. She now walks with the help of crutches. CR has also provided her shoes and silicon socks.

Jogomaya's husband expired forty years ago. She used to collect and sell waste papers on road, but she is no more capable of performing that task. Her brother has given her shelter, but is too poor to give her food.

Poor Jogomaya says, "Neighbours neglect me and keep me away due to social stigma. There is none to look after me at this old age. But thanks to Calcutta Rescue I receive medicines, dressing and food items. Today I am able to walk because of their support. If CR was not there, I would have died in poverty like any other beggar in India."



**Jogomaya Paul**

**School Medical Room-** Children from both the schools are referred to clinic (usually Talapark clinic) when they are sick. Moreover all the children are screened at intervals of 6 months to identify abnormalities, if any. Deworming and Vitamin A prophylaxis is done while screening. Some of the children with chronic diseases like epilepsy also receive medication from CR clinic.

	No. 10 School	Talapark School
General patient attendance	1709	1211
No. of children screened/ Vitamin A Prophylaxis and deworming done	458	237
Attendance in Dental Section	1707	194

### **Urban DOTs (Direct Observed Treatment-Short course)**

During the year 11 TB health awareness campaign was held at the remote corners in ward no-3 as well as several group meetings with local people. In the local schools CR organized with various IEC (Information, Education and Communication) materials where global burden of TB is emphasized and general health issues, hygiene and immunization were discussed. Tuberculosis screening camp (spot sputum collection) was organized at ward no-3 for early detection of TB. 40 patients were selected for sputum examination to exclude tuberculosis.

World Tuberculosis Day was observed on 23<sup>rd</sup>. March 2014 with 60 TB and MDR-TB patients. The local councilor and District Tuberculosis Officer were also present in this program.

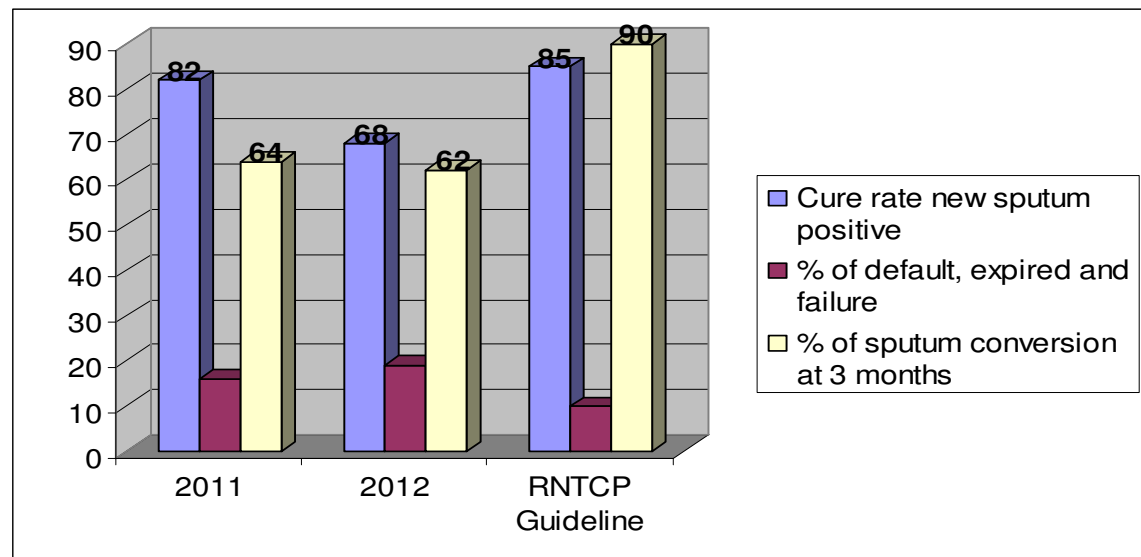
One doctor from Tala Park clinic is attending DOTs clinic on Monday and Saturday to manage the complicated patients with TB.

		Total
<b>A</b>	<b>NEW PATIENT ENROLLED FOR TB TREATMENT IN 2013 (April 2013 - March 2014)</b>	
	1	Cat I
	2	Cat II
	3	Cat IV
<b>B</b>	<b>TOTAL NO OF PATIENTS TRANSFERRED IN</b>	
<b>C</b>	<b>DETAILS OF NEW PATIENT ADMITTED</b>	
	<b>a</b>	<b>Cat I cases</b>
	i	Pulmonary new sputum positive
	ii	Pulmonary new sputum negative
	iii	Extra pulmonary
	<b>b</b>	<b>Cat II cases</b>
	i	Relapse
	ii	Treatment after default
	iii	Cat I failure cases
	iv	Others Cat II cases(smear-ve pulmonary. Smear -ve EP,no sputum pulmonary)
	<b>c</b>	<b>Cat IV cases</b>
<b>G</b>	<b>Total patient attendance</b>	
	<b>No of working days</b>	
	<b>AVERAGE PATIENT ATTENDANCE</b>	

<b>Comparative study of Urban DOTs Annual Evaluation - 2011 and 2012</b>		
	<b>2011</b>	<b>2012</b>
Total No. of population covered	60,000	60,000
Total no. of patients detected	104	128
<b>CALCUTTA RESCUE- CASE DETECTION RATE/1,00,000 Populations</b>	<b>173</b>	<b>213</b>
<b>(AS PER RNTCP GUIDELINES - 203/1,00,000 POPULATION)</b>		
No. of new sputum positive cases	34	50
No. of new sputum positive cases cured	28	34
CURE RATE OF NEW SPUTUM POSITIVE CASES	<b>82%</b>	<b>68%</b>
<b>(AS PER RNTCP GUIDELINES - &gt;85%)</b>		
Total no. of patients enrolled	104	128
Total no. of cures/ treatment completed	87	98
SUCCESS RATE	<b>84%</b>	<b>77%</b>
<b>(AS PER RNTCP GUIDELINES - &gt;85%)</b>		
Total no. of defaults, expired and failure	16	23 excluding 7 transferred out
% of defaults, expired and failure	<b>15%</b>	<b>19%</b>
<b>(AS PER RNTCP GUIDELINES - &lt;10%)</b>		
No. of sputum positive cases	55	78
No. of sputum positive cases with sputum conversion at 3 months	35	48
SPUTUM CONVERSION AT 3 MONTHS	<b>64%</b>	<b>62%</b>
<b>(AS PER RNTCP GUIDELINES - &gt;90%)</b>		



### Treatment outcome of new smear positive cases registered under Urban DOTS in 2011 and 2012



Note: The performance of Calcutta Rescue in Urban DOTS in 2012 (calendar year) was not satisfactory. Cure rate of new smear positive have declined considerably and no. of failures, expired and default have increased.

#### DETAILS OF EXPIRED, FAILURES, DEFAULT, TRANSFERRED OUT

**No. of expired: 7** (3 associated with Diabetes, 1 with Cardiac problem, 1 Immunocompromised, 1 suffering from Epilepsy)

**No. of Failures: 11 (All are Cat I failure and enrolled for Cat-II treatment ; 9 of them completed their treatment and remaining 2 patients became Cat II failure cases.**

**Reason for default: 5** (Mostly drug addict and alcoholics)

**Transferred out: 7**

4 Patients were admitted in Boral TB hospital due to their serious condition; 2 of them successfully completed their treatment and the other 2 expired.

3 patients were referred to DOTS centre of different states since the patient migrated out; however all of them have successfully completed their treatment.

#### RURAL DOTS PROJECT

Calcutta Rescue has started DOTS (Direct Observed Treatment Short Course), aiming to reduce occurrence and transmission of TB at Tamuldah GP-I in Canning Block in South 24-parganas under the District Tuberculosis Officer of Department of Health, West Bengal covering approximately 29,000 people. The Tamuldah Gram Panchayet area has been divided into five sub-centers and CR recruited one DOTS provider for each center. The DOTS providers identify the chest symptomatic patients who are screened by our doctor thrice a week. Some are referred to hospital for sputum test and diagnosis and others who require general treatment are treated at our center. ATD is supplied by the Government.

MDR-TB (Multi Drug Resistant TB) requires 2 years of costly treatment.

#### FROM MDR -TB PATIENT TO A CURE & HEALTHY WORKING LADY

20 year old **Purnima Paul** resides in Rajapur village in Canning (South 24 Parganas). She had been suffering from tuberculosis for almost 3 years. Her husband and in-laws abandoned Purnima when she was 4 months pregnant as a Cat-II treatment failure patient, in front of Canning Sub Division Government hospital in March, 2012.

The hospital staff informed Calcutta Rescue Rural DOTS and our staff immediately admitted her to the local hospital from where she was referred to K.S.Roy Tuberculosis Government hospital for further investigation and treatment. In the first sputum culture report her diagnosis of MDR-TB was confirmed and the hospital advised Cat-IV treatment. At that time she weighed less than 26 kg.

After she was better, Purnima was sent back to her home, but her family members would not accept her back home because of their superstitious belief. They also kept her 5 year old son away from her. On further request of CR staff, they provided her with a temporary shelter made of straw and bamboo, generally used as a cowshed in the village. She was underweight and unable to walk and therefore, she could not come to the CR DOTS sub centre which was around 25 kilometers away from her home. So, a CR staff used to visit her house and supervise Cat-IV treatment everyday.

During the Cat-IV treatment Purnima gave birth to an under weight child who was born with rickets. Unfortunately the child died at 7 months of age despite CR's supervision of the child in hospital. Calcutta Rescue's Talapark Clinic also supplied supportive medicines, nutritional benefits, health check up and awareness sessions. Rural Dots staff continued to motivate and monitor follow-up of Purnima.

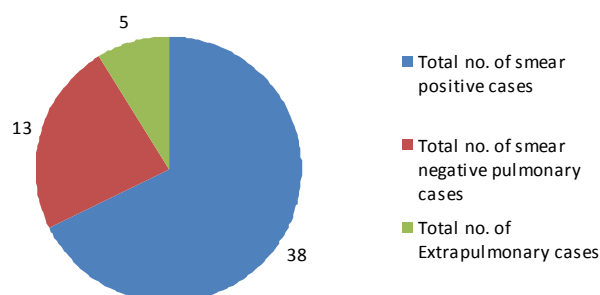
On 28.03.14, Purnima completed the Cat-IV treatment successfully and also gained weight.. She is completely cured and weighs 40 kg . She now works as a nanny in Kolkata. She is very eager to work with CR. Her husband has finally accepted her back home. Purnima expressed her gratitude to Calcutta Rescue saying, **"I used to feel devastated and deserted. Without Calcutta Rescue I would have never received the proper treatment for my disease. I am illiterate and never got an opportunity to go to school. I am extremely delighted that now I am able to work and have completely recovered from MDR TB. I am very grateful to Calcutta Rescue. It is because of you that I have reunited with my husband, son and family"**



Purnima in Rural DOTs program after completion of her Cat-IV

Satyaban Dolui (Rural DOTS Provider) said proudly, **"I feel very fortunate that I was able to go to Purnima's home by bicycle everyday to give her medicines and food despite extreme weather conditions. I did it because I know that I am working for Calcutta Rescue. Here devotion, determination and dedication are our main objectives. Once a patient is identified, we are committed to the patient until he or she gets fully cured."**

### DISTRIBUTION OF PATIENTS ENROLLED



### Distribution of patient enrolled in the Rural DOTS Program in 2013-2014

<b>Cat I</b>	<b>46</b>
Pulmonary new sputum positive	29
Pulmonary new sputum negative	12
Extrapulmonary	5
<b>Cat II cases</b>	<b>10</b>
Relapses	7
Treatment after default	2
Others Cat II cases (smear-ve pulmonary. Smear -ve EP, no sputum pulmonary)	1
Tptal no of patients attended in Sub Center	<b>3541</b>
Total no of working days	<b>295</b>
No of average patients	<b>12</b>

Rural DOTs Patient Evaluation Report who were enrolled in the year 2011 and 2012	2011	2012
Total No. of population covered	29,000	29,000
Total no. of patients detected	81	65
<b>CALCUTTA RESCUE- CASE DETECTION RATE/1,00,000 Populations</b>	<b>279</b>	<b>224</b>
<b>(AS PER RNTCP GUIDELINES - 203/1,00,000 POPULATION)</b>		
No. of new sputum positive cases	36	27
No. of new sputum positive cases cured	36	23
CURE RATE OF NEW SPUTUM POSITIVE CASES	<b>100%</b>	<b>85%</b>
<b>(AS PER RNTCP GUIDELINES - &gt;85%)</b>		
Total no. of patients enrolled	81	65
Total no. of cures/ treatment completed	76	55
SUCCESS RATE	<b>94%</b>	<b>85%</b>
<b>(AS PER RNTCP GUIDELINES - &gt;85%)</b>		
Total no. of defaults, expired and failure	5	10
% of defaults, expired and failure	<b>6%</b>	<b>15%</b>
<b>(AS PER RNTCP GUIDELINES - &lt;10%)</b>		
No. of sputum positive cases	45	39
No. of sputum positive cases with sputum conversion at 3 months	39	30
SPUTUM CONVERSION AT 3 MONTHS	<b>87%</b>	<b>77%</b>
<b>(AS PER RNTCP GUIDELINES - &gt;90%)</b>		

## HIV PROJECT

HIV Clinic operates from Talapark clinic on all Thursdays in the afternoon since 2007. Due to increase in patient number, the clinic is now supported with two doctors.

**Calcutta Rescue is the only organization, which provides 3<sup>rd</sup> line Antiretroviral therapy (ART) free of cost, which is not supplied from Government hospitals.**

Apart from providing ART, the clinic also provides treatment for general medical problems and associated diseases for these patients. During this financial year 4 patients received treatment for cytomegalovirus infection. One patient with **relapsed Kalaazar** received very expensive treatment with Lysosomal Amphotericin B as he was not responding to other common drugs. The cost of medicine alone is **INR 166600**. The patient is responding to treatment and is still admitted in hospital. Patients and families are given health education and emphasis is given on drug adherence. Nutritional support, educational support to children and traveling allowance if required are provided to the patients. Case studies of 5 orphan children were sent to Cathay Specific for sponsorship.

As on 31.03.2014, 237 patients are enrolled in the HIV clinic of which 9 are receiving 3<sup>rd</sup> line drugs and 17 receiving 2<sup>nd</sup> line drugs. Most of the patients receive ART from hospital but attend CR clinic for other treatment and benefits.

PATIENT STATISTICS	2013-2014
Total patient attendance	2539
No.of working days	52
Average patient attendance	49
No. of new patients enrolled	81
No. of patients expired	3
No. of Card cancelled/ closed	20

	NO. OF PATIENTS GETTING BENEFIT	Average/ month
1	No. of patients getting benefits only	5
2	No. of patients getting medicines and benefits	141
3	No. of patients getting Special benefits	43
4	Patient getting Monetary benefit	181
a	T.A	66
b	Food	170
c	Education	8

### Success Story

A male patient aged 40yrs unmarried immunocompromised for last 21yrs was enrolled in Calcutta Rescue HIV clinic on 18.04.13. He was referred from School of Tropical Medicine (a government hospital) where he was declared 2<sup>nd</sup> line ART (antiretroviral therapy) failure. He has a past history of TB lymphadenitis. His viral load done on 22.02.13 was very high. (72,900 copies/ml). He was advised 3<sup>rd</sup> line ART which is expensive and not supplied from hospital. The cost of ART supplied to this patient amounts to **INR 14095 per month**. As it was not possible for the patient to bear the cost of medicine he was referred to Calcutta Rescue for support.

After 6 months of treatment with 3<sup>rd</sup> line ART, his viral load was repeated on 08.10.13, which showed better result (less than 400copies/ml) and CD4 count was also raised to 264 from 243. His body weight increased to 60 kg from 57 kg.

He has no complaints at present and is responding well to treatment. Additionally he is provided with nutritional benefit.

## DISABILITY

The Disability Department of Calcutta Rescue, started in 2006 continues to provide an integrated range of services like medical, nutrition, education, therapy and rehabilitation covering all disability groups.

New enrollments in the disability department are referred by the clinic doctors and then assessed by the department's qualified staffs. The patients are then sent to National Institute for Mentally Handicapped (Government Hospital) for assessment of their I.Q (intelligent quotient), after which the decision of specific support is taken.

Our staff delivers the services through counseling programs that empower parents, mostly mothers to take a leading role in the care and training of their children. Calcutta Rescue admits children of varying abilities in the age group of 4 to 16 years to the different formal government schools and non government special schools in different parts of the city as well as rural West Bengal for their special educational, vocational and pre-vocational needs. The programs vary from normal academic to remedial special education, which is regularly supervised by our departmental staffs. We have been supporting these pupils with school fees, transport, and all other requirements for school.

This year **Piyali Adhikari** one of our disability patients who has been supported by CR in school, **passed her class X exam.**

**Salma Khatoon** who required **surgery for the correction of congenital dislocation of her left hip**, was successfully operated at RG Kar Hospital (Govt). CR provided medical support and Mahabir Seva Sadan provided her special shoes and gaiters to enable her to walk.

Claudia a Swiss volunteer started art classes for our disability patients and their mothers. The students are enjoying these classes. Local artist Faruk is continuing the classes after Claudia's departure.

### **Notable Happenings**

World Disability day was celebrated on December 3<sup>rd</sup>. The children performed song and dance and a magician provided entertainment. The event was sponsored by Magma Fincorp and .

During Durga Puja, Chikus , and NGO arranged for 15 patients with cerebral palsy to visit puja pandals around the city.

### **Statistics**

	2013-14
No. of working days	189
Total patients attendance	1838
Avg. patients attendance	10
Total patients attendance in speech therapy	1412
Avg. patients attendance in speech therapy/day	10
Total patients attendance in physio therapy	683
Avg. patients attendance in physio therapy/day	8
Avg no of patients getting Neuro medicine	16
Avg no of patients getting Wilson Disease medicine	89

### Case Study

**Suman Das**, a case of **cerebral palsy with left sided hemiplegia** (Paralysis of one side of the body) has been visiting Calcutta Rescue's Tala Park clinic for the last 6 years.

Suman's life was a tale of misery and misfortune. His mother expired just after giving birth to him. Soon his father remarried and disowned him. Since then his grandmother has taken full responsibility of the child. He lives with his grandmother in a small room provided by his uncle. But his uncle does not support them financially. Therefore, his helpless grandmother sold the little land and property that she owned for Suman's treatment. She has become destitute. Suman's grandmother said, **"I spent many sleepless nights thinking how we can survive without food. I have become very old and fragile. I cannot earn money. Fortunately with God's grace I have come across with Calcutta Rescue and because of this benevolent organization my grandson and I are still alive!"**

When Suman was five months old he was diagnosed as a patient of tuberculosis, fortunately he recovered soon. He also began suffering from convulsion and underwent basic treatment in a government hospital. At that time a doctor who knew CR's contribution in the lives of underprivileged patients referred Suman to the CR clinic. CR started his treatment with medication, physiotherapy and speech therapy. Although his speech improved, but there was no progress in his physical deformity. He was unable to walk without the support of his grandmother. CR doctors referred him to National Institute of Orthopaedics where he was advised corrective surgery. Then CR staff took him to Mahavir Seva Sadan where Suman underwent a successful curative operation for the left foot, free of cost. They also provided special shoes with which he can walk and play on his own. He now attends special school. Partho Sarkar, Assistant of Disability project said, **"When Suman first came, he could not walk on his own, he expressed his needs with physical gestures. His speech has improved a lot. Considering their miserable economic condition Dr. Ghosh has also granted special benefit bags for them so that he and his grandmother can survive."**

In this financial year, Calcutta Rescue has supported 125 disabled patients who receive speech therapy, physiotherapy, medicines and nutritional benefits according to their needs. This would not have been possible without the support groups and donors who have encouraged us and given us the encouragement to continue our work.



A smiling Suman Das at Tala Park clinic

### Street Medicine Program



Doctor in action in Street Medicine

Operating from an ambulance Street Medicine Program delivers medical and social support to Kolkata's sick and marginalized street dwellers, offering preventive and curative treatment. The team consists of a doctor and 11 paramedics.

#### Performance

6763 patients (adult and children) attended Street Medicine Program (an increase of 81% from the previous year figure) since the program is now operating 6 days/ week) of which 3596 patients (53%) are new patients and remaining 3167 are follow up patients. 4754 patients received curative treatment, 1051 patients referred to Government hospital by Street Medicine doctor and 184 patients referred to CR clinics. 23 patients are admitted in HOPE hospital (a NGO with in house facility) for surgical intervention or for dressing of complicated wound. In last financial year only 20 patients were admitted in HOPE hospital.

#### Leprosy detection

33 suspected leprosy patients are referred to local Government hospital for diagnosis and 15 of them have been confirmed as leprosy cases presently there are 14 leprosy patients continuing treatment from a local hospital. 3 are admitted Titagarh Leprosy mission (Under Missionaries of Charity). However, patients are getting supplementary medicine and nutritional support from Calcutta Rescue clinic/ ambulance. In this financial year 2 leprosy patients were cured; one of them enrolled in this year and the other in last year. Due to deformity and difficulty in transportation patients are unable to access the service from the CR respective clinics at regular interval. Therefore, for easy accessibility of service we started keeping patient's card in ambulance. Patients requiring regular dressing are followed up from the ambulance and required treatment and benefit is also provided. Every month SM staff also collects MDT (drugs for leprosy treatment) from local hospital for those patients who are unable to go to the hospital.

#### TB detection

During this financial year 2013-2014, 109 new chest symptomatic cases have been seen in our Street Medicine Program of which 82 suspected cases were referred to hospital by the CR doctor for sputum test. 45 patients were found to be smear positive TB and a total 52 TB cases are registered with CR Street Medicine program for support of general medicines and benefit. All these patients were followed up of by CR staff until complete recovery.

Out of the 52 TB patients 33 are Cat-I, 17 are Cat-II and 2 are Cat-IV.

At present 26 TB patients are continuing in Street Medicine Program (of which 5 patients are admitted in Boral TB hospital), 18-patients are cured, 4 expired and 4 absconded.

In the FY 2012-2013 only 3 leprosy and 3 Tuberculosis patients were identified.

Presently many cases are refused by local DOTs of Strand Bank Road area since they don't have an identity proof.. Another nearby DOTs centre has agreed to carry out the sputum test for these patients after liaisoning by CR staff.

Patients with general ailments like fever with cough and cold, diarrhoea, minor dental problem, those with complicated wounds requiring regular dressing, special category cases like COPD, Diabetes, Epilepsy are treated from the Ambulance. However, patients requiring surgical intervention are referred to clinic for appropriate management.

Special aids and Special shoes are provided to the patients according to deformity. 5 patients got Artificial limb and 6 patients got caliper shoes from Mahabir Seva Sadan (NGO). 20 pieces got elbow crutch were provided. 12 shoes were repaired and 19 patients received new shoes from Chitpur Footwear Project .

**Nonadanga-1/2/3-** In December-2011 Kolkata Municipal Corporation demolished the residential area of Nonadanga -1 and 546 families have been shifted to new flats which was provided by KMDA- (West Bengal Govt). Presently the land is vacant and concrete wall constructed around the land.

**Nonadanga-3 -** Last year 250 migrant families residing in Nonadanga-3 area were forcefully evicted by the Government of West Bengal. Presently this vacant land is being converted to industrial estates. Some of the families returned and are now staying at the outskirts while most of them returned to their native place.

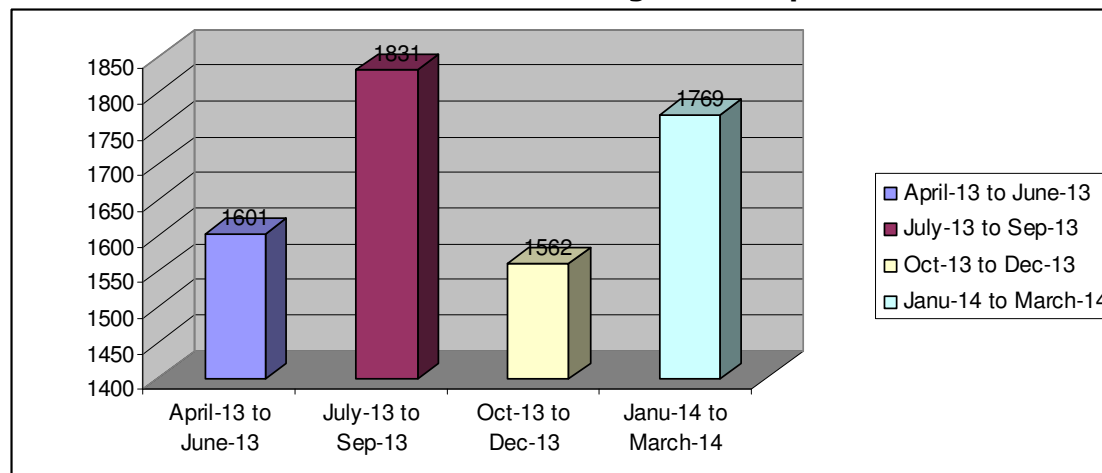
**Nonadanga-2 -** Nonadanga (2) has over 450 families, some fifteen hundred residents, living just beside the Nonadanga-1. In 2005 they were evicted and shifted to another area of Nonadanga. In 2008 these people were once more evicted and shifted to Nonadanga 2. Due to illegal occupation of the land they are deprived of basic facilities like water, toilet and electricity since years

Last year Kolkata Municipality Corporation announced to vacate Nonadanga-2 .The Bhai Bhai committee (made by Nonadanga-2 dwellers) meet with Mr, Firhad Hakim the present Minister for Urban Development and the Minister for Municipal Affairs in the Government of West Bengal, and he assured them without re-habilitation they won't be evicted. Calcutta Rescue has been providing services to Nonadanga-2 people for a long time. Presently there are 5 Tubewells installed by Kolkata Municipal Corporation and also electricity reached in the area. The people use the fields as toilet. The SM team has been foolowing up with the Local councillor to install 6 toilets in this area .

#### **Patient statistics 2012-2013 and 2013-2014**

<b>Period :</b>	<b>April-12 to March- 13</b>	<b>April-13 to March- 14</b>
NO OF PATIENTS ENROLLED (Adult-Child)	<b>3734</b>	<b>6763</b>
NO OF PATINTS TREATED (Adult-Child)	<b>3725</b>	<b>6732</b>
NO OF NEW PATIENTS TREATED (Adult-Child)	<b>1641</b>	<b>3596</b>
NO OF FOLLOW UP PATIENTS TREATED (Adult-Child)	<b>2084</b>	<b>3167</b>
Total no of Children treated for Vit A	<b>790</b>	<b>1803</b>
Total no of Children treated for Deworming	<b>778</b>	<b>1781</b>
Total no of Patients treated for Scabies (Adult-Children)	<b>53</b>	<b>172</b>
Total no of Patients treated for Lice (Adult-Children)	<b>1369</b>	<b>354</b>
Total no of patients referred to Hospital	<b>201</b>	<b>1051</b>
Total no of adult referred to CR Clinic	<b>121</b>	<b>184</b>
Total no of children referred for Immunization	<b>320</b>	<b>358</b>
Other Treatment received	<b>3083</b>	<b>4754</b>
Total no of patients dressing done from SM program	<b>36</b>	<b>1373</b>
No. Of working days	<b>93</b>	<b>286</b>
Average patient attendance	<b>40</b>	<b>24</b>



**Patient attendance in Street Medicine Program in 4 quarters of 2013-2014****Street Medicine Program – operating from clinic**

Category of patients	Provisi on for 2013-2014	Existing number of patients as on 31.03.2014				Availab le vacanci es
		Talapar k	Sealda h	Chit pur	Tot al	
General	55	27	5		32	23
Non resistant TB	1	1			1	0
Cardiovascul ar	22	7	5		12	10
CNS (Neuro)	22	3	3		6	16
Cancer on Chemo	1	1	0		1	0
Diabetes (Insulin)	3	0	0	0	0	3
Diabetes (OHA)	4	1	2	1	4	0
On Both		1			1	-1
Pneumonolo gy	30	5	4	0	9	21
Endocrinolog y	5	2	0	0	2	3
Rheumatolog y	4	1	1		2	2
No of old aged pts getting benefits	6	4	4	10	28	-22

**HEALTH EDUCATION**

Health education is an integral part of the patient management system of Calcutta Rescue.

Like previous years the health education unit was involved in many awareness creation activities and celebrated many national and international health days throughout the year.

The health day celebration always provides a special message to the patients about their condition.

We celebrated

**World Health Day ( 7<sup>th</sup>. April )**  
**World Thalassaemia Day ( 8<sup>th</sup>. May )**  
**World No Tobacco Day ( 31<sup>st</sup>. May )**  
**World Blood Donors Day ( 14<sup>th</sup>. June ) ,**  
**World Breast Feeding week ( 1<sup>st</sup>. to 7<sup>th</sup>. Aug. )**  
**World Heart Day ( 29<sup>th</sup>. Sept. , held on 30<sup>th</sup>. Sept. ) ,**  
**World Diabetes Day ( 14<sup>th</sup>. Nov. , held on 22<sup>nd</sup>. Nov. ) ,**  
**World AIDS Day ( 1<sup>st</sup>. Dec. , held on 5<sup>th</sup>. Dec. ) ,**  
**World Leprosy Day ( 29<sup>th</sup>. Jan. ) ,**  
**World Cancer Day ( 4<sup>th</sup>. February )**  
**World Tuberculosis Day ( 24<sup>th</sup> March ) .**

Many of the health awareness program were sponsored by some pharmaceutical companies like MSD , Baidyanath Ayurveda , Frankross Pharmacy etc.



We conducted **thalassaemia awareness** programs in our schools to make the teenage students aware about the disease.

A '**Breast Cancer Awareness**' camp was held at Talapark clinic on 7<sup>th</sup>. February, which was conducted by an N.G.O '**Hitaishini**' run by women. The program highlighted the preliminary signs and symptoms, its complications, how to detect by 'self examination' etc. The objective of the program was to spread the message that if diagnosed early, breast cancer can be treated with success.

**Mothers' meetings** were held at our schools to provide basic health education to the parents of the school children. Later on 'follow up' of the parents were done to update their awareness.

**In rural Bengal** we continued our '**VillageMother Program**', in Patikhali area ( where our rural DOTS program is running), Tamulda, South 24 pgs. This year twelve mothers were trained, and each mother in turn provided training to fifteen mothers in their community. 180 mothers were taught about General hygiene, ORS / Diarrhoea , Thalassaemia, Mother and Child care(Antenatal Care & Postnatal Care ) , H.I.V / AIDS , Tuberculosis , Leprosy , Family planning , Breast feeding & Weaning , Worms , Malaria , Immunization , Vitamin A , Acute respiratory Distress Syndrome & Breast cancer. The subjects were taught with flash cards and pictures to impart a better understanding. Leaflets were also distributed among the village mothers on these topics. The evaluation of the trained mother was held on March 29<sup>th</sup> 2014.

**Evaluation** of the cardiac, diabetes, leprosy, tuberculosis, MCH and general patients in relation to their health awareness have been completed. Most of the patients showed their improvement in respect to previous year.

**Beneficiary assessment '13** of the patients of Talapark and Loreto School Sealdah clinics has been done.

Analysis of the '**defaulter patients**' and '**card closed patients**' were done.

Health education **refresher classes** for **health education staffs** have been carried out on regular basis.

In clinics the health education session is often carried out with the help of eligible patients (**patient to patient**) which definitely has a better impact on the patients.

**PHARMACY**

- Day to day operation in the pharmacy occurs with minimal problems. All the staff works together to provide a satisfactory service to the clinics. However, TPC ordering is still a problem. The pharmacy table staffs are not ordering preemptively and therefore stock runs out. A member of staff is visiting the pharmacy daily for stock. To address this problem, a pharmacy lesson on stock control will be arranged.
- The tender and quotation is complete. Many suppliers have given their rates, which have been compared, and 19 suppliers selected for 2013 to 2015.
- Received annual donation of vitamin A from Vitamin Angels in October.
- Received annual donation of Albendazole from Vitamin Angels in January.
- Organized multivitamins donation to arrive from Meyer in mid May.
- Organized donations of medicines from local drug companies

**Savings due to tendering process-INR 6721178**

- In the FY 2013-2014, the adjustments have been made and the value for short/excess of Rs 4836.11 was adjusted in the annual accounts.
- Valuation of garbage/expire medicine 2013-14 is INR 1910, which was less than the garbage/expire medicine in 2012-13 which was INR 4390
- Some injections and medicines not required by CR and could not be returned as those suppliers are no more supplying drugs to CR, were donated to HOPE and other NGOs.

**Other Activities**

- Review of the stock list
- Handover note to volunteer pharmacists.
- Reviewing the local purchasing from clinics.
- Continuing the pharmacy lessons that were started in April.
- Organising the local and overseas desirable donation lists.
- Valuing the donation medicines.

**ARSENIC MITIGATION**

Calcutta Rescue started installing filters and tube wells in the districts of Malda in August 2003 and till April'13, has installed 9 Arsenic / Iron Removal Filters along with dedicated tube wells at Bamongram Gram (Village) Panchayat in Malda District of West Bengal.

Since their installation the effectiveness of these 9 filters is checked by laboratory analysis of samples. The filters are designed to provide water with tolerable levels of Arsenic (less than 0.05 mg/l ) and Iron ( less than 1mg/l ) to 120 families per filter per day which, are within the Government of India standards. We have also upgraded the media that removes the contaminants from Manganese Dioxide / Ferric Oxide to Activated Alumina Granules, as they are shown to be more effective. We have moved filters to new locations, as piped water became available at the original location and where the villagers were not willing to pay the back washing charges. .

Calcutta Rescue with its partner 'CHETANA' – a locally based self-help group, is maintaining the filters for continual benefit of the people in those villages where the Government filtered water supply pipeline is insufficient or non-existent. The maintenance consists of manually backwashing each filter for one hour once every week. In addition, the filter media is changed every 3 years or sooner if required.

The existing filters are now located in the following village areas:

1. **KAMATPARA : (funded by ElectricAid/Calcutta Rescue Netherlands)**
2. **KHIKHIRBONA : (funded by ElectricAid/Calcutta Rescue Netherlands)**
3. **SARDER PARA-2 : (funded by ElectricAid/Calcutta Rescue Netherlands)**
4. **BAGICHA BARI : (funded by Electric Aid/Calcutta Rescue Netherlands)**
5. **HAZI PARA : (funded by Rotary Clubs of Kingston, Ontario, Canada)**
6. **PAHARPORE DAKHIN TANK : (funded by Rotary Club, Richmond, Ontario, Canada)**
7. **SHARIATPUR, (Nouda-Jodhupur) :( funded by Little Sisters of Sobriety)**
8. **IMAMNAGAR : (Nouda-Jodhupur) (funded by Little Sisters of Sobriety)**
9. **HARUGRAM (funded by Little Sisters of Sobriety)**

#### **Performance in the year**

In order to increase the water utilization 8 existing arsenic removal filters were electrified and according to the water meter reading it is evident that the water utilization has increased substantially.

The Paharpur existing filter is to be electrified soon, as the villagers have begun paying the user fees and are willing to pay monthly electric charge and repair charges.

Since March-14, CR has been collecting user fees of Rs, 10 from 110 families of each filter. This has been continuing for 7 existing filters,

The Shariatpur filter is to be relocated to another identified site, as the villagers are not using water from our filters, due to availability of Government filter piped water and are not willing to pay backwashing charges.

#### **VOCATIONAL TRAINING**

Calcutta Rescue since inception identified that Education is the key way of improving the future and socio economic background of the under of the under privileged and through its two non formal school is supporting more then 300 children from the bustees, slums and pavements from different areas of north and central Kolkata. During the course of time it was observed that some students were dropping out for reasons varying from no aptitude for studies to circumstances prevailing in the family forcing them to earn a living. Calcutta Rescue has been helping these students with some basic in house training like Art, Painting or Sewing, but the need has grown to outsource recognized, formal training which will improve their job and career prospects. Calcutta Rescue has been providing such vocational training to its eligible beneficiaries (dropout school students, patients and their child) to make them financially independent and thereby improve the quality of their life and family.

The training programmes are identified according to individuals interest and capabilities and opportunities for employment.

Our support to the beneficiaries includes monthly training fees, Training instruments, materials and transportation.

During this year 30 students were admitted into different training courses of which 12(Tailoring) students have completed their respective training and the remaining 18 students are still under-going their training.

Course	No. of Students	Institute
Tailoring	12	In-House (USHA certified)
Beautician	7	NSHM
Computer hardware and networking	4	Srimati Techno Institute
Mobile Repairing	1	The George Telegraph Training Institute
Interior Designing	2	Srimati Techno Institute
Air-conditioning & Refrigerator	1	Srimati Techno Institute
Electric wiring	2	Srimati Techno Institute
Multimedia-	1	Srimati Techno Institute

### HANDICRAFTS PROJECT

Revenue 1-4-2013 - 31-3-2014	INR
Sales of Handicraft	528,629
Promotional Items	177,736
Internal Transfers to schools and clinics	296162
Local donation	109,991
Foreign donation	47,738
Thank you bags	9,138
Amount agreed by Dr. Jack as donation from HIV project to handicraft for transfer.	22,602
<b>TOTAL</b>	<b>1,357,081</b>

Invoice debtors Amount till 31.03.2014	Promotional Debtors Amount till 31.03.2014
63137.75	374722.58

#### ➤ **Capacity building :**

The main object of the Handicraft Project is to develop the talents and skills of the existing staff and recruit new people.

- Mitali and Sambhu went for Shop Manager's training to Delhi. The cost were paid by F.T.F - I
- Anish and Raju have completed six months USHA Sewing training and Jauddin has started from March'14.
- Rehana Bano daughter of our MDR TV patient has join as trainee.
- Monthly work plan is maintained and reported to the office.

#### ➤ **New Outlets:**

Keeping in view of recession in European countries, we are trying to increase sales in the Indian market and we have been fortunate enough to get few new outlets, like Cafela in Kolkata and Gram Bharat in Delhi.

#### ➤ **Fairs and Events:**

Participated in 12 fairs. 1) Bengal chamber, 2)Town hall, 3) Tolly club, 4) Bengal chamber, 5) Kunming in China, 6) U.S Consulate in Kolkata, 7) Bengal Gallery, 8) TCPX Bantala, 9) TCPX Salt lake, 10) Ice Scatting, 11) KWIC, 12) T.C.S

➤ **Re-cycle Products:**

We are using nice silk sarees which have been donated to make new

➤ **Malda Silk:**

Have developed new designs of cushion covers, embroidery batua bags, wooden handle bags, Collage bags with re-cycle silk and malda silk.

➤ **New Products:**

This year we have managed consistently to produce new products with our Tamulda cloth, re-cycle material, beads and news paper.

➤ **Fair Trade Forum India:**

Calcutta Rescue was chosen to represent the forum in China. We got very good response from Chinese buyers. Our note books, Malda silk products and re-cycle products were sold in Kunming.

Calcutta Rescue was selected for several fairs and training programme by Fair Trade Forum-India.

➤ **Fund raising:**

We have done a bit of fund raising like we do every year. Local fund raising for the year 2013-14 towards Handicrafts Project for Rs. 1,09,991/-

We have managed to raise funds for Schools outing to Cinema with cold drinks and popcorn. It was a pleasure to see the smiling faces and hear the claps.

➤ **USHA Sewing Project:**

We are successfully running the 4<sup>th</sup> batch of USHA affiliated sewing training programme. This programme was a wish of Dr. Bobby and now we see happy, confident trainees finishing the programme.

➤ **Acknowledgement:**

Our special thanks to Pamela Wynn, Fair Trade buyers, Support Group members, Malaikha, Claudia and other volunteers who are always with us. We are grateful to Dr. Jack for his immense help and support.

### **HANDLOOM WEAVING PROJECT**

The handloom weaving projects of Calcutta Rescue were set up with a view of providing training for local unemployed youth of the area in order for them to gain some vocational skills and gainful employment at other weaving centre. Opening stock was 243.20 mtr

Total production for the year was 11445.20 mtr

Closing stock was 321.50 mtr

**Production details for 2013-14**

Product	Unit	Opening Balance	Finished product	Issued / transfer		Closing Balance
Saree	Pcs	6	321	327	Main store	Nil
Lungi	Pcs	nil	205	205	Main store	Nil
Bandage	Pcs	nil	9200	8880	Pharmacy	320
Shwal (L+G)	Pcs	16	422	438	Main store	Nil
Poplin Cloth	MTR	nil	150.85	150.85	Handicraft	nil
Colour thick Cloth	MTR	nil	456.35	456.35	Handicraft	nil
Patient Cloth	MTR	149.9	1777.6	1831.5	Handicraft	96
Silk Cloth	MTR	nil	52.25	48.75	Handicraft	3.50
Cora Thick	MTR					
Cora Thin	MTR	29.5	291.85	291.35	Handicraft	30
New Sample cloth	Pcs	nil	10	10	7 pcs maku tex.& 3 pcs CR office	Nil

**EDUCATION**

Over 2 million people live in the slums of Kolkata in unhygienic conditions with almost no skills and limited job opportunities, struggling to make ends meet. Education of their children is a way out of this trap of poverty. Education will help them to broaden their horizons, learn some skills and seek better employment opportunities, which in turn will improve economic circumstances for the families in the future.

By reaching out to families in the neighbouring slums in the vicinity of our two schools we provide an opportunity for those who are economically weak to educate their children and provide them better future. Most of them are illiterate and don't not have the means or the knowledge of how to educate their children and provide them a better quality of life. We groom the children from the age of 4 years, ensure that they get admitted into a formal school and support them in whatever way we can to ensure that they reach their full potential and become independent and self sufficient.

Between the ages of 4-6 they are groomed in our non-formal programme for formal school by giving them basic numeric and literary knowledge. Depending on their academic performance, they are admitted to a formal Government School, or a boarding school if they are in vulnerable home environments. Throughout their academic progress CR supports them with educational material, extra coaching, computer literacy, nutrition and medical facilities. Academically bright students are supported up to university.

**Non-formal programme**

School	Total at the beginning of 2013	Drop-out	Promoted to next class	Sent to formal school	Unable to meet CR academic criteria *	New admission in Non-formal section in '14-'15
School-I	80	7	10	53	10	70
Talapark	60	2	19	37	2	41

**School-I Formal**

	<b>Total no. of students in Jan'13</b>	<b>No. of students in Dec' 13</b>	<b>% Drop out</b>
Formal	251	219	12.7
Students in Boarding school	19	17	10.5

<b>Attendance (Jan'13-Dec'13)</b>	<b>70% &amp; above</b>	<b>Below 70%</b>
Non-formal	84%	16%
Formal in Formal school	71%	29%
Formal in CR coaching class	54%	46%

**Talapark School**

	<b>No. Of students Jan 13</b>	<b>No of students Dec 13</b>	<b>Drop-out %</b>
Formal	208	174	6
Hostel	13	12	7.6

<b>Attendance (Jan'13-Dec'13)</b>	<b>70% and above</b>	<b>Below 70%</b>
Non-formal	77%	23%
Formal in CR	61%	39%
Formal in formal school	59%	41%

**Success story**

Krishna Mondal – A little girl, who lost her mother and was sold by her inhuman father, was rescued by one of Calcutta Rescue's escorts Srimati Mondal. Srimati was determined to save Krishna and after much trouble was able to get custody of her.

Krishna Mondal is very sweet, intelligent girl with a smile on her face. Calcutta Rescue gave her a chance to change her destiny when she was admitted her in the Non-formal section of Talapark School. Krishna was admitted in our Bengali Upper kindergarten last year. By nature Krishna is a very friendly person and she makes friends easily. In 2013 an NRI family based in USA, sponsored her and is willing to provide all the necessary support for her education.

Krishna is very intelligent and successfully passed the admission test to Loreto Entally a premier school of Kolkata with boarding facility. In the new academic session (2014-15) Krishna will now study in an English medium school with a beautiful campus and boarding facility, with all her new friends.

**Performance of our Students**

- In the year 2013 seven students from School-I and three students from Talaprk appeared for Madhyamik Examination and nine students passed the exam and now they are studying in class XI.
- Five students of School-I and two students from Talapark had appeared in Higher Secondary Examination in the session of 2012-13 and all of them had passed the exam. They are pursuing undergraduate degrees now in different subjects. Among them Pintu Das was the best performer with an average of 66%.
- Three students of School-I and 1 student of Talapark have undertaken Vocational Training in different streams in Srimati Techno Institution.



- Eight students of School-I completed the Computer Basic Course from IBM, and received certificates for the course.
- Two batches of students have completed their USHA sponsored sewing course and are employed. the third batch is undergoing their sewing course.
- Some ex-students and guardians have completed the Beautician Course from NSHM College.
- Ramkrishna Bag, one senior student of School-I got one job of accountant and is persuing his B.Com.
- Priti Thakur of School-I has completed 2<sup>nd</sup> semester of MBA with good result and she will appear in final semester in April'14.

### School events

- School-I celebrated Robindra Jayanti on 09.05.13. Talapark School students celebrated Rabindra Jayanti on 10<sup>th</sup> May at Talapark clinic.The celebrations included song, dance and skits by the students.
- On 28<sup>th</sup> December Rohit Kapoor a local student volunteer organized a friendly football match between the students of two Calcutta Rescue schools.
- Students of both Calcutta Rescue Schools organized their Annual Day Function in Centenary Hall of Calcutta University on 11.01.14.The event was grand success. Reknowned percussionist Tanmoy Bose and Kantha revivalist Shyamlu Dudeja were the chief guests. The event received considerable media coverage.
- The annual outing for students this year was sponsored by Cathy Pacific. Students and staff, went for a film show at Priya on 12<sup>th</sup> January'14. The sponsors also organized soft drinks and popcorn for all.
- Calcutta Rescue Schools celebrated their Annual sports on 22.02.14 in the Talapark field. Ludovic and his group of Dutch students helped us to organize the event and they also sponsored the lunch and prizes for the sports. They also donated 4 black and white boards to School-I and some money for the repair of the roof of Talapark School.

### Other Happenings

- A Swiss visitor donated sketch pens of different colors, pens, pencils and note books.
- Students of both schools performed on the occasion of two fundraising programmes organized by Calcutta Rescue on 7<sup>th</sup> and 8<sup>th</sup> June at Tollygunge Club and Bengal Chambers of Commerce respectively.
- A local volunteer conducted sessions on child abuse for students of Class VII and above. Sourav Karmakar another local volunteer took classes on Art & craft in the month July. Some students from La Martiniere came to Talaprk School and they held some interactive sessions with our formal students.
- In October, Eye Care and Research Foundation organized eye check up camps at both schools. Students and some guardians were checked. 4 camps were held at School-I from October'13 to March'14.
- T.S.D.P.L. came on 05.03.14 to our School-I and conducted sessions on safety and hygiene they also distributed food packets to our students.
- 'Transcendental Tunes (a group of young musicians) did two music workshops with our students. They have promised to continue their workshops and also help out for the annual school events by providing background instrumental support.
- On 28<sup>th</sup> February'14 Bricklane Films from UK brought Dan Magness a Football Freestyler to CR. Football lovers of both schools got an opportunity to see him perform some amazing tricks with the football at a local playground. They also filmed the children of our school and the children were thrilled by the interaction with Dan.

- On 15th February'14 Rahul Mehta and his friends organized an art competition at our Belgachia Clinic. Students from both schools participated in that event. They distributed colors, copies, soft drinks and water bottles to all the students present there. They also gave prizes to the students whose drawing was good.
- **Crayons of Hope** is doing a workshop on letter writing and expressing own ideas about different topics with the students of School-I. They have started the workshop from the month of February'14 and they have done 3 sessions.

### Participation in Competitions

- Hindustan Unilever organized an 'Art Beat' an art competition for underprivileged students at their office. Some students of both schools took part.
- PARIVAR an NGO organized a dance competition on 3<sup>rd</sup> and 4<sup>th</sup> September'13 and CR students presented items in both traditional and contemporary dances.
- Calcutta Round Table organized a drawing competition at SWABHUMI on 11<sup>th</sup> November'13. Students from both schools participated.
- Students of CR participated in the Rajiv Ganguly tournament on 1st & 2<sup>nd</sup> February'14 organised by FOKE at Entally Loreto School. CR was the champion of the Football tournament and 1<sup>st</sup> runner up of cricket tournament. Our students also got five prizes in Athletics and participated in the cultural program which ensued.
- Our students attended an Art Mela organized by Apeejay Anand Children's Library on 26.02.14

### Celebrations

- Sriya Desai celebrated her birthday with all students & staff on 6.04.13
- Adity Kabra , who volunteered at School 1 celebrated her birthday on 26.07.13 with our students and also took twenty students for a picnic to Garia on 26.01.14
- PWC celebrated their Foundation Day (05.09.13) with 36 students from both schools at ECO Park.
- All non-formal students of Calcutta Rescue Schools celebrated Diwali at a party organized by MAGMA. They distributed crackers and refreshments to each student.
- Non-formal students of both school enjoyed the rides and fun activities at a Carnival organized by the Radcliffe School on 16<sup>th</sup> November'13.

### PR and FUNDRAISING

The past year has been an eventful year for Calcutta Rescue. We have always been an organization that has been engaged in many activities, in order to build public relations with our stakeholders, for spreading awareness about various diseases and their cure amongst our patients and their families. Activities to interact with potential donors to spread more information about our organization and our work locally, was undertaken this year.

Calcutta Rescue has Support Groups all over the world, who are largely responsible for the funds by which we support our work in Kolkata. Unfortunately, as recession hit in the West, it has become increasingly difficult for these groups to raise the amounts they have been raising. There was a need to increase fundraising in India in order for us to continue the work of Calcutta Rescue. We have since then made local fund-raising a major focus.



We have organized some fundraising activities on our own and have also participated in some, which have been organized by other forums. The Governing Council, specially our treasurer has also active in this matter. Local funding has seen an increase of 134% over last year while funding from foreign sources has declined by 7%. The 100% tax exemption status that CR has been given by the Ministry of Finance has helped us in our local efforts

	2012- 2013	2013-2014	% increase
Local Efforts	1331431	3116274	134
Foreign Efforts	48289835	44921373	-7

Our local donor base has also increased this year. The focus was on tapping the corporate sector through their CSR budgets. The Government has been encouraging companies to increase their spending on CSR activities and our efforts have begun to pay off.

	2012- 2013	2013-2014	% Increase
Individuals	55	62	13
Organisation	11	21	91

We also received numerous donations in kind valued at around Rs 2 lakhs

#### **The activities that we participated in:**

Awareness building Musical Evenings – Rishab Dhar the goodwill ambassador for CR and his group Finger prints performed at two events at Tollygunge Club and Palladium Lounge of the Bengal Chamber of Commerce. The show began with a dance performance by our school students. Handicraft items were sold after the performance and some cash donations were also received

Stall at the CII seminar on CSR for corporates - This forum was specially relevant as the The Ministry of company affairs (MCA), is finalizing the new Companies Bill, which has proposed that companies with a turnover of Rs 1,000 crore or net profit of Rs 5 crore or more earmark 2% of their average net profit for the preceding three years on CSR.

In the light of this development, the Confederation of Indian Industry ( CII) eastern chapter had organized a conference on CSR for Corporates, on 17<sup>th</sup> May, 2013 in Kolkata.. The event brought together big corporate houses like ITC, Hindustan Unilever, Lafarge among others and various NGOs to a common forum where the implications of this new bill were discussed. CR participated in the event and took one of the stalls earmarked for NGOs. CR was able to display and sell some handicraft items, as well as talk about our work to the participants of the conference who visited our stall.

NABC Event – Calcutta Rescue participated in North American Bengali Conference held at Canada this year. A collection of Rs 45,000 was raised at the event by sale of handicrafts and the translated version of Gitanjali, the award winning book of poems by Tagore (donated by a well wisher)

Calcutta Foundation Donation – Shamlu Dudeja, the renowned kantha stitch revivalist donated INR 100,000 for the purpose of vocational training. In addition to this, she has also lent Calcutta Rescue a kantha stitch designer to teach women the heritage stitch of Bengal.



Magma Fincorp – A leading national financial institution, is supporting Calcutta Rescue patients on a monthly basis. They are supporting 4 medical patients monthly. Magma has also come forward and taken part in other activities of Calcutta Rescue. This Diwali, Magma is celebrating the Festival of Lights with 140 students from our non-formal schools with firecrackers and refreshments. They also supported Disability Day celebration with a donation of Rs.15,000/-.

TSPDL sponsored the vocational training - of two of our students for the electrician course at Srimati Techno Institute.

Gyanada Foundation based in Singapore sponsored 42 girl students in their formal school programme. This foundation has been started by an ex local volunteer.

Participation in Joy of Giving Week activities – The school and the handicrafts team participated in many fun activities arranged by Joy of Giving week volunteers. Our school children received new clothes from this initiative. CR put up 'Wishtrees' at a number of locations and Collected donations in cash and kind. The wishtrees were put at- Tata Steel, Magma Fincorp, Heritage School, Cognizant Technology Solutions

Kolkata Gives forum – This forum was promoted by a number of philanthropists in Kolkata to encourage spending by NHIs of the city to worthy causes. CR had a stall at a one-day exhibition, which was visited by many industrialists, businessmen, professionals and executives. Awareness was generated about the work of CR and donations were received from visitors to the stall, as well as valuable leads were generated.

Fundraising initiative by the Treasurer – The Treasurer had initiated a fundraising activity on his birthday. The event helped to generate an amount of around Rs 50,000.

Donation from TCG Lifesciences – This Kolkata based group donated money to 4 selected NGOs. Calcutta Rescue was one of them. We received a cheque of Rs 1,00,000/-

Donation from Baidyanath – one of the leading ayurveda companies of the country donated Rs.1,00,000/- for our school.

Blanket Donation – Two of the Governing Council members arranged for some blankets to be distributed among the patients and school students.

Winter garments donation - was also sourced locally through Kolkata based philanthropic organisations

Rotary Eye Camp – 2 eye camps were held in Talapark and Sealdah clinics, sponsored by Rotary. Rotary sponsored the cataract surgery of the patients as applicable and spectacles at a subsidized rate.

PWC renewed their support for Project Ujaala to fund our non-formal program and coaching center at Talapark with a donation of Rs 12.5 lakhs

Ongoing projects

Submitted proposal to Coal India for support of our Diabetes project.

Submitted proposal for TISS empanelment. TISS is a national CSR hub for all PSU companies for their CSR spending.

Submitted proposal to SBI for medical equipment

### **Human Resources:**

#### *Work shop & Training:*

During 2013-14, we have conducted a Management workshop with the Senior Managers, Middle Managers and Medical Officers. The workshop was focused on how to improve the awareness of the organization locally in order to increase local fund raising by the staff. Another area, was to identify wasteful expenditure and find ways to eliminate it. Few ideas came up for the awareness generation. Lot of suggestions shared by the staff member to eliminate waste and also the areas where we can reduce the expenditures.

Apart from the ongoing Health Education training, we conducted Pharmacy training with the help of our Volunteer Pharmacists. We have identified 13 staff member who required further enhancement of their skills about how to handle drugs properly. The training will start from April'14.

Further training on proper record keeping, data management etc is also require to improve the skills of few staff members.

#### *Staffing:*

Ms. Saira Stephanos who has a PGDM from IIM (Ahmedabad) and has several years work experience in senior positions in the corporate sector had been appointed as Deputy Chief Executive Officer and subsequently upgraded to the CEO replacing Dr. G.M. Rahaman who decided to retire from service . He is continuing as Consultant to the management.

Public Relation Officer and Media Assistant have been replaced to strengthen the PR and fund raising area.

### **Total staff strength as on 31.03.2014**

<b>Category of staff</b>	<b>No.</b>	<b>%</b>		<b>Category of staff</b>	<b>No.</b>	<b>%</b>
<b>Full time staff</b>	<b>131</b>	<b>87</b>		<b>Female</b>	<b>71</b>	<b>47</b>
<b>Part time staff</b>	<b>19</b>	<b>13</b>		<b>Male</b>	<b>79</b>	<b>53</b>
<b>Total</b>	<b>150</b>	<b>100</b>		<b>Total</b>	<b>150</b>	<b>150</b>

## Volunteers

This year we are happy to report that we have been flooded with volunteers and visitors compared to the previous year. An interesting trend is that we are getting many local students volunteer. Most of them helped with the school, updating records and doing interactive sessions with our students. Some have been so involved that they have even organized a small gathering or a day out with our school children after they completed their tenure.

The younger generation is coming forward in whatever way they can, to help the underprivileged children.

We have had 64 volunteers visiting and working with us this year. 23 of them were local volunteers or came to us directly, while the rest came through our Support Groups.

The longest serving volunteer was Angela Bender from Netherlands who stayed with us for 6 months and worked with our MCH program and health screening of children in both school.

We had three volunteer pharmacists, all of them from Germany. Their help was much appreciated, as CR does not have a fulltime local pharmacist. Other volunteers were medical students, nurses and midwives.

It is really amazing that the Pierre Brun from Switzerland with his team of local volunteers ( 6 engineering students from Kolkata ) painted School 1 and gave it a new look.

And Ludovic and his students from Netherland have done extra ordinary work in painting our Talaprsk school and some of the furniture. Ludovic and his team also sponsored lunch and Prizes for our Annual Sports for our children and contributed for the roof repair. Maria from Hong Kong also contributed to the Sports day in addition to the patients she is supporting

We were fortunate to get two volunteer photographers this year who contributed greatly to our photo bank of all projects. Two volunteers at Handicrafts, Malaika and Claudia contributed to the new designs and new products of this project

In the absence of a Volunteer Administrator, Ranjeeta our Office Assistant is coordinating volunteer's arrival, accommodation and looking after their needs. She has also taken an initiative to start the volunteers debriefing, and organise volunteers meetings in every quarter. Many visitors have visited our project and appreciated our work and even made generous donations in kind and cash Penny Nattlefiled from UK Support Group, Glen Kendall from CR Provence, Gerry & Angelina from CR Canada have visited CR and interacted with all the staff. Gerry conducted a workshop on photography for some of our staff which was greatly appreciated.



**Volunteer Break Down by Support Group as on April' 13 – March 14**

	CH	DE	USA	NL	KOL
<b>Nursing Undergraduate Student</b>	<b>9</b>				
<b>Medical student</b>			<b>1</b>		<b>1</b>
<b>Pre Registered Pharmacist</b>		<b>2</b>			
<b>Pharmacist</b>		<b>1</b>			
<b>Mother and Child Nurse/ School</b>				<b>1</b>	
<b>Midwives</b>					<b>2</b>
<b>General Nurse</b>					<b>1</b>
<b>Doctor</b>	<b>1</b>				
<b>Handicraft Project</b>	<b>1</b>			<b>1</b>	
<b>School Painting</b>	<b>1</b>			<b>23</b>	
<b>Adolesant Counselor</b>					<b>1</b>
<b>School Nurse and dressing Nurse at Chitpore clinic</b>					<b>1</b>
<b>Local student volunteers</b>					<b>9</b>
<b>Photographer</b>					<b>2</b>
<b>Local Volunteer helpers for painting of School</b>					<b>6</b>
<b>Total ( 64)</b>	<b>12</b>	<b>3</b>	<b>1</b>	<b>25</b>	<b>23</b>

**Information & Technology**

In addition to taking care of Hardware & software support to all projects and maintaining the broadband connection at school and handicrafts. we also upgraded System (old) into workable condition

Inventory issue has been solved by the Marg Software Company.

Benefit Package (Busy) – inventory issue has been solved.

Tally (Accounting package) has been upgraded and backup.

Annual Maintenance Contract: Copier machine, Inventory package, UPS (office) have been renewed

Antivirus Package have been updated at Office – Document server, Account server & IT node, Main Pharmacy, Talapark Pharmacy computer, School – I and free antivirus (Avast) installed in the rest of the computers.

Data Card given to Street medicine (APO), D.CEO (health) & IT & HR sharable used for official purpose.

Website – Updated with reports & pictures as per instructions of the CEO & Dy. CEO.

Mail Server – New mail ID has been created in our own domain as per requirements.

Budget control: Financial year 2013-14 AMC for computers has not been renewed. Office service backup has been taken external drive and also projects have been taken on pen drive.

**Notable Happenings:**

- School – I new copier with printer machine purchased.
- Our website domain has been renewed for two year
- Website uploaded necessary events and rectified the errors
- Dropbox space 100 GB purchased for a year and sponsored by Swiss.
- Office 6 KVA UPS problem has been solved.

<b>COMPUTER USES IN % IN PROJECTS &amp; INDIVIDUALS</b>			
<b>Projects</b>	<b>Deskto p</b>	<b>Laptop</b>	<b>Total</b>
Office	15	3	<b>18</b>
Talapark	4	0	<b>4</b>
CTS	5	3	<b>8</b>
TPC Sch	0	1	<b>1</b>
Pharmacy	1	1	<b>2</b>
Mainstore	1	0	<b>1</b>
Handicraft	1	0	<b>1</b>
Sealdah	1	0	<b>1</b>
Canning	1	0	<b>1</b>
School1	7	5	<b>12</b>
Outreach	1	0	<b>1</b>
Debu	0	1	<b>1</b>
Sankar	0	1	<b>1</b>
Rinku	0	1	<b>1</b>
Disability	0	1	<b>1</b>
DY. CEO	0	1	<b>1</b>
FM	0	1	<b>1</b>
GMR	0	1	<b>1</b>
	<b>37</b>	<b>20</b>	<b>57</b>

#### **Accounts and Finance 2013-14**

Calcutta Rescue has completed one more year, providing services to the poor and needy and the economically disadvantaged people. The donations from the Support groups and others have been effectively used towards this purpose.

In the FY 2013-14 the donation received for General budget was 64 % and 46% was for Specific programs.

An organisation in USA, World Health and Education Network was added to the list of Support Group donors for Calcutta Rescue this year.

The Total income for Calcutta Rescue crossed the Rs 50 million mark. The financial year ended on a positive note with an excess of income over expenditure of Rs 4.15 million.

The exchange rate given by the Standard Chartered bank towards the end of the year was good, which was beneficial when donations came in foreign currency.

In 2013-14 the expenses have increased marginally by 0.75% over 2012-13.

The cost of medicines reduced due to the Tendering process. Purchase of medicine from fair price shops and prescribing generic medicines instead of branded medicines wherever possible.

The Street medicine program is running for 6 days every week.

Rest of the Calcutta Rescue health and education programs are continuing as it is.

The income from local donation increased over last year. Many Corporate donors were added to the list of local donors. Some of them were PricewaterHouse Coopers India Foundation, Shree Baidyanath Ayurved Bhawan Pvt Ltd, Magma Fincorp Ltd, Calcutta Foundation and Infobase Services Pvt Ltd.

To ensure statutory compliance and reporting to our donor agencies the accounts of Calcutta Rescue has been prepared as per the Indian Standard Accounting Practices, issued by the Institute of Chartered Accountants of India. Specific reports are prepared as per the requirement of our donors and funding agencies.



### Internal Audit

The internal audit is a continuous process, and it helps as an ongoing assessment of our internal control mechanisms. It is a check to ensure that accounting systems and procedures are being followed and there is adequate internal control in the daily operations.

A Chartered Accountancy firm namely, Das Dipak and Company has done the internal audit for 2013-14.

### Statutory Audit

M/s Bhattacharyya Roychoudhuri & Associates have been appointed as the Statutory Auditors for the financial year 2013-14 in the Annual General Meeting held in July 2013. The Statutory Auditor has completed his audit for 2013-14.

### Monthly Accounts

Calcutta rescue prepares monthly accounts to examine the actual expenses of the month in comparison to the budget, variance and the availability of the remaining funds. A statement of income and expenditure based on year to date figures is prepared and circulated to all Support groups and members every quarter.

### Inventory and Asset management

In 2013-14 purchase of medicine was less by approximately 17% over 2012-13. The tendering process done every two years helps to procure medicines at less than 50% of market retail price. The rates quoted in the tender are open to review on completion of 6 months from the date of contract. After every 6 months the rates are reviewed. Few suppliers submit revised rates which depends on the increase or decrease in the market retail price.

Calcutta Rescue is yet to recruit a new local qualified pharmacist.

Quarterly physical verification of closing stock & cash is carried out as an internal control process to check cash payments, medicine and benefit stock.

The fixed asset register is updated as and when assets are purchased.

### Procurement of Funds Locally.

Local fund raising is gradually improving. In 2013-14 local donation raised was Rs 2,997,600. Fund raising officer Ms Sonali Mundle has been recruited to strengthen the process. Various corporate houses, banks, institutions, are being contacted to raise local donations.

Calcutta Rescue has obtained the exemption u/s 35AC of the Income Tax Act which attracts 100% exemption on local donations and has helped in local fund raising from Corporates and individuals. The certificate for exemption is valid upto 31-3-2015, after which it has to be renewed.

**The audited Income and Expenditure for year ending 31-3-2014 is given below.**

#### Audited Income

INCOME	2013-14	2013-14	2012-13	2012-13
Source	% of Total	Amount (INR)	% of Total	Amount (INR)
International Federation of Support Groups	83.19	43,343,903	88.74	46,193,295.39
General Sources from Individual & others outside India	3.43	1,787,494	2.98	2,096,539.88
General Donation from India	5.75	2,997,770	2.56	1,331,431.40
Sales of Handicraft	1.01	528,629	0.76	394,591.06
Interest Received	4.47	2,327,917	3.86	2,032,613.61
Miscellaneous Income	1.94	1,009,830	0.05	27,715.72
Profit on Sale of Asset	0.17	89,441		
Liability for audit fees written back	0.04	19,330		
<b>Total</b>	<b>100</b>	<b>52,104,314</b>	<b>100</b>	<b>52,076,187.06</b>

**Audited Expenditure:**

	2013-14	2013-14	2012-13	2012-13
<b>Particulars</b>	<b>% of Total</b>	<b>INR</b>	<b>% of Total</b>	<b>INR</b>
SPECIFIC HEALTH	46	22,047,948	49	23,165,832
URBAN DOTS	1	436,923	1	333,042
RURAL DOTS	1	645,959	1	620,082
HEALTH PROMOTION, PREVENTIVE & INTERVENTION PROGRAMME (STREET MEDICINE, ARSENIC AND DISABILITY)	10	4,854,324	10	4,795,648
EDUCATION PROGRAMME	19	9,123,043	18	8,610,864
VOCATIONAL TRAINING	3	1,220,899	3	1,261,557
HANDICRAFTS	3	1,675,620	3	1,492,267
ADMINISTRATIVE OFFICE & MANAGEMENT	11	5,294,733	10	4,872,030
MAIN STORE AND PHARMACY	6	2,648,638	5	2,441,160
	<b>100</b>	<b>47,948,088</b>	<b>100</b>	<b>47,592,481</b>

**The audited unspent balances are earmarked and carried forward to the next FY 2014-15.**

	Opening balance 1-4-2013	Income during the year 2013-14	Expense during the year 2013-14	Closing balance as on 31-3-2014
	Amount INR	Amount INR	Amount INR	Amount INR
<b>Projects</b>		Donation / Bank Interest		
	a	b	c	a+b-c
HIV Project	11,779,196	1,202,481	4,366,196	8,615,481
Medical projects Sponsored Patients	1,766,764	6,371,232	6,736,627	1,401,369
Education Program-	456,729	4,967,520	5,249,883	174,366
Mother & Child Health MCH	1,988,431		577,055	1,411,376
For Renovation of Clinic and School	941,339	301,000	779,842	462,497
Arsenic	1,277,413	379,315	728,247	928,481
Infrastructure Cost-Handicraft Project	614,616	43,434		658,050
Computer Training	10,000			10,000
Multi Drug Resistant-Tuberculosis		1,611,920	1,326,644	285,276
Disability	320	1,469,835	1,207,788	262,367
Boarding School		1,068,851	885,746	183,105
Library	42,581			42,581
Urban Vocational training program	409,758	120,000	324,805	204,953
Depreciation Fund	6,835,409	376,073	569,482	6,642,000

**IDENTITY**

Calcutta Rescue is registered as a society under **West Bengal Societies Registration Act 1961**

(**Reg. No. S/67495/91-92 on 4<sup>th</sup> April 1991**) with the Register of Societies, West Bengal.

Calcutta Rescue is registered under **Section 12A of the Income Tax Act 1961, (Reg.No. DIT ₹/S-78,8E/73/94-95)**

Calcutta Rescue is exempted under **Section 35AC for corporates and 80GGA for individuals**

Calcutta Rescue is exempted under **Section 80G & 35AC of the Income Tax Act 1961.**

Calcutta Rescue is registered under **Section 6 (1) (a) of the Foreign Contribution Act 1976 (Reg.No. 147120588)**

Memorandum and Articles of Association and Rules available on request.

**NAME AND ADDRESS OF OUR MAIN BANKERS****Standard Chartered Bank**

31 Chowringee Road  
Kolkata – 700 016

**Swift Code: SCBLINBB**

**IFSC Code: SCBL0036003**

**State Bank of India,**

54 Rafi Ahmed Kidwai Road Kolkata – 700 016

**Branch Code : SBIN0001792**

**MICR Code : 700002032**

**NAME AND ADDRESS OF AUDITORS**

M/s BHATTACHARYYA ROYCHAUDHURI & ASSOCIATES,  
36 Strand Road, First Floor, Room No 13,  
Kolkata 700 001

**GOVERNANCE**

Calcutta Rescue's Governing Council has supervisory and regulatory responsibility for all Calcutta Rescue's activities. It approves new and existing programmes, budgets, annual activity reports and audited financial statements and ensures the organization's compliance with laws and regulations.

The Governing Council meets 4 times a year. Minutes of the Board meeting are documented and circulated to all Governing Council members and Support Groups.

**Board Members of Governing Council**

<b>Name</b>	<b>Position</b>	<b>Area of Competency</b>
<b>Dr. Jack Preger</b>	<b>Chairperson</b>	<b>Medical Doctor</b>
<b>Sister M. Cyril</b>	<b>Secretary</b>	<b>Educationalist</b>
<b>Wg. Cdr. Shomir Choudhuri</b>	<b>Treasurer</b>	<b>Retd. Pilot &amp; IT Business</b>
<b>Capt. Anil Bhandari</b>	<b>Member</b>	<b>Retd. Merchant Navy Officer</b>
<b>Dr. (Mrs.) Reba Ray</b>	<b>Member</b>	<b>Advocate</b>
<b>Mrs. Uma Ahmad</b>	<b>Member</b>	<b>Ex - Chairperson Human Rights Commission</b>
<b>Mr. Goutam Chakravartti</b>	<b>Member</b>	<b>Barrister</b>
<b>Dr. Sharon Ishika Ghose</b>	<b>Member</b>	<b>Medical Practitioner</b>
<b>Mrs. Sukla Reberio</b>	<b>Assistant Secretary</b>	<b>School Administrator</b>

Our work would be impossible without the support and encouragement of a number of individuals, Support Groups, Corporate Partners, Government departments and Institutions. This list is not exhaustive. Thanks to all who supported Calcutta Rescue in 2013 – 2014 for your efforts, donations and cooperation.

**SUPPORT GROUPS**

**CALCUTTA RESCUE CANADA**  
**CALCUTTA RESCUE DEUTSCHLAND**  
**CALCUTTA ESPOIR (FRANCE)**  
**CALCUTTA ESPOIR STRASBOURG (FRANCE)**  
**CALCUTTA RESCUE GERMANY**  
**CALCUTTA RESCUE IRELAND**  
**CALCUTTA RESCUE NETHERLANDS**  
**CALCUTTA RESCUE NORWAY**  
**CALCUTTA RESCUE PROVENCE (FRANCE)**  
**FONDATION CALCUTTA ESPOIR (SWITZERLAND)**  
**STIFTUNG CALCUTTA RESCUE (SWITZERLAND)**  
**CALCUTTA RESCUE FUND (UK)**  
**WORLD HEALTH & EDUCATION NETWORK**

**FOREIGN DONATIONS****COMPANIES / CORPORATES / NGO**

- YUEN YEE CHARITY FOUNDATION (HONGKONG)
- TCG LIFESCIENCES MAURITIUS LIMITED
- GYANADA FOUNDATION (SINGAPORE)
- NO MORE DURTY WATER (UK)

**INDIVIDUALS**

- |                        |                     |
|------------------------|---------------------|
| • ANGELA MOORE         | • HEINZ BASIN       |
| • ANGELIQUE BEWDER     | • JASON MAYALL      |
| • ANGELIQUE BENDER     | • JOHANNA CHRISTINA |
| • ANNE WILLERVAL       | • LUDOVIC WALLAART  |
| • ANNE HENDRIKS        | • MACRO ALFAND      |
| • APRIL CROTHERS       | • MARGRIET JANSSEN  |
| • CORNELIS APPELMAN    | • MARIA YEE         |
| • DANIELLE AIRD        | • MONICA BORGHOMS   |
| • DR. JACK PREGER      | • MORGHAT GOVERNE   |
| • ELIZABETH REED       | • PATRICIA JONES    |
| • FERRARA CLAUDIA ANNA | • RULCKER FAMILY    |
| • GLEN KENDALL         | • SIMONA COHEN      |
| • GRAHAM BROWN         | • UTA PREDEL        |
| • HAUTE ECOTE          |                     |

**LOCAL DONATIONS****COMPANIES / CORPORATES / NGO**

- |                                                         |                                                         |
|---------------------------------------------------------|---------------------------------------------------------|
| • ABS Vanijya Pvt. Ltd.                                 | • Jugal Kishore Jiwan Dass<br>Kakrania Charitable Trust |
| • Banshidhar Baijnath Jalan Seva Trust                  | • Livingfree                                            |
| • Brigitte Jones Salon                                  | • Magma Fincorp Ltd.                                    |
| • Bunkaari                                              | • Nahoum & Sons                                         |
| • Calcutta Automobiles                                  | • Natco Pharma Ltd.                                     |
| • Calcutta Foundation                                   | • Pawan Lohia Charitable Trust                          |
| • Calcutta South Round Table 17 Trust                   | • Pragya Finvest Co (P) LTd.                            |
| • CHIKU'S-Somen Aich                                    | • Pricewaterhouse Coopers India<br>Foundation           |
| • Cottage Craft Shop                                    | • Sasha Domestic                                        |
| • Dipak Enterprise                                      | • Satyabhama Seva Pathisthan                            |
| • Dragonair                                             | • Shree Baidyanath Ayurved<br>Bhawan Pvt. Ltd.          |
| • Emami Frank Ross Limited                              | • Shree Thakurji Maharaj<br>Dharmada Trust              |
| • Fair Trade Forum India                                | • Shroff Trading Company.                               |
| • Heritage School                                       | • Standard Chartered Bank                               |
| • IBM India Pvt. Ltd.                                   | • Tata Steel Processing &<br>Distribution Ltd.          |
| • InfoBase Services (P) Ltd.                            | • Time & Talents Club                                   |
| • Institute of Applied Science &<br>Business Management | • Usha International                                    |

**INDIVIDUAL DONORS**

- Abraham G Stephanos
- Anil Bhandari
- Anusree Bonnerjee
- Ashit K Sarkar
- Ashoke Saraogi
- Avishek Krishna Dutt
- B M Saha
- Balbir Dutt Law
- Banani Ghosh
- Bijoy Kumar Singh
- Chandan Mandal
- Constance Chatterjee
- Debajyoti Sen
- Deepa Mukerji
- Dipika Mundle
- Hamida Khatoun
- Hemaxi Kanjee
- Indira Lakhany
- Indranil Ghosh
- J. Bhaumik
- Jugal Kishore Sariya
- Kailash Chand Jain
- Kumar Kanti Som
- M. Chowdhury
- Manu Mookerjee
- Mayank Shroff
- Monica Dutta
- Namita Sarkar
- Ngawang Tenzin
- Nilima Kar
- Nupur Mitra
- Oindrilla Dutta
- Om Prakash Dhanuka
- Partho Dutta
- Pratima Sengupta
- R. K. Nahata
- Rajiv Ranjan Singh
- Ranjeeta Veronica Rebeiro
- S. Roy Chowdhury
- Saira Stephanos
- Salma Khalid Syed
- Sarbani Roy
- Shahida Ahmed
- Sharon Ishika Ghosh
- Shomir Chowdhuri
- Sonal Singh
- Sreelata Gupta
- Srirup Chatterjee
- Srivrat Dhanuka
- Subrata Bose
- Subrata Roy Chowdhury
- Sudeshna Mitra Woodhatch
- Sudhir Johar
- Surojoy Gupta
- Susanta Kumar Gupta
- Trideb Ganguly
- Vimal Subaiya

**DONATIONS IN KIND**

- Aditi Kabra
- BCCI (Palladian Lounge)
- Chest Mayor Clinic
- Cipla
- Dr Dadina
- Dr. Avijit Bandyopadhyay
- Dr. Sagar (R.G.Kar.Hosp)
- Genuin Medico
- Glaxo Smith
- H.C. Garg Rotary Mahanagar Netralaya
- Hindustan Unilever
- Hitoishini
- Hope Foundation
- Joy of Giving
- Kalpesh Bhagat
- KS Roy Hospital
- Macleod
- Mahabir Seva Sadan
- Majumdar Pharmaceutical
- Mrs Poddar and Radcliff School
- Mrs. Bhandari
- Sarina Agarwal
- Sasank Mohanty
- Sriranjjan Chakarborty
- The Premananda Leprosy Mission
- Tollygunge Club
- Tushar Bandyopadhyay
- Uma Ahmed
- Upkar
- Urban Street Children Eye Foundation
- Zuentus

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**+91 (0) 33 2217 5675 (fax)**

**Skype**

**Crkolkata**

**E-mail**

**[info@calcuttarescue.org](mailto:info@calcuttarescue.org)**

**Website**

**[www.calcuttarescue.org](http://www.calcuttarescue.org)**