

2020 - 2021  
**ANNUAL REPORT**



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# LETTER FROM CHIEF EXECUTIVE

The pandemic tested all of us in ways that we had never experienced in our lifetimes.

When FY20-21 started, India only had a few hundred positive cases of COVID-19. But we were already one week into the strictest lockdown in the world as the government looked to avoid the unprecedented crisis that was unfolding in Europe.

The images on our TV screens and the government's harsh action caused people to feel afraid. At the same time, Calcutta Rescue's patients, who live in dire poverty and suffer from a range of diseases like TB, cancer, HIV, heart and kidney disease and diabetes were telephoning our staff demanding their life-saving medication and in some cases, asking for food.

The initial challenge in this fear-ridden environment was to provide continuity of service to our beneficiaries while doing everything possible to ensure the well-being of my colleagues. On the first day of FY20-21, we had already begun with a crack team of 10 staff packing medications and food and driving hundreds of kilometres across southern Bengal to our most critical patients.

Very quickly our covid protocols got more robust, our ability to adapt became more nimble and - our confidence grew. As the lockdowns lifted, many more of our staff returned to work and under the new normal, and our operations clicked into gear.

Recognising the dire difficulties that the poor were going through and Calcutta Rescue's role, we gained many new friends. Individuals and corporates, particularly in India, stepped forward offering help and money.

In FY20-21, we sourced Rs.153L of donations and grants in India compared to just Rs.58L the year before.

Our Calcutta Rescue-registered Support Groups in Switzerland, UK, Germany, France, USA, Canada and the Netherlands were nothing short of outstanding - providing expert guidance and conducting exceptional fundraising campaigns - despite the COVID crises they were enduring in their own countries. Thank you so much.

I hope this Annual Report highlights our innovations this year and explains how we have utilized your funds.

Sadly, the pandemic and the country's handling of it, has caused untold havoc and misery for India's poorest people who, going forward, will endure many more years of deep suffering. I assure you that Calcutta Rescue will ease that suffering and facilitate their recovery. But, for that, I hope we can continue to rely on your support.

IN SOLIDARITY, JAYDEEP CHAKRABORTY, CEO



## OUR GOVERNING COUNCIL



**CHAIRPERSON BARRISTER  
GOUTAM CHAKRAVARTTI**



**SANGHAMITRA GHOSH**



**COLONEL  
AMITAVA PODDAR**



**LIONEL ELLOY**



**VICE CHAIRPERSON  
DR. GAZI MOHIBOR RAHAMAN  
(DR. BOBBY)**



**SECRETARY  
SAMINDRA ROY**



**NUPUR DUTTA**



**TREASURER WING COMMANDER  
SHOMIR CHOUDHURI**



**SEEMA SAPRU**

# LETTER FROM GOVERNING COUNCIL

**- SAMINDRA ROY, HONORARY SECRETARY, CALCUTTA RESCUE**

The year 2020-21 will go down in history as one of the worst in living memory, with the world witnessing a once in a century debilitating pandemic leaving behind a trail of millions of deaths and insurmountable misery. The impact in developing countries like India has been far worse with countless deaths and millions thrown out of work, pushing large numbers of people below the poverty line. Nowhere is this misery more starkly visible than in the slums where Calcutta Rescue reaches out, - where sickness and loss of livelihood have led to countless people not having enough to eat and suffering from severe food insecurity.

During the year we have been deeply saddened by the untimely demise of Uttara, a member of our support staff. Our deepest condolences to the bereaved families and prayers for the Departed Souls.

Under such insurmountable circumstances, my heart fills with pride witnessing how the 150 strong valiant warriors of Calcutta Rescue rose to the occasion in the spirit of "many in body, one in mind", displaying an outstanding spirit of innovative thinking and teamwork, selfless commitment putting at risk their own lives, working tirelessly round the clock and going that extra mile to reach out to the poorest of the poor across the slums of Kolkata. All our 3 verticals of Education, Healthcare and Living Standards scripted a marvellous symphony of remarkable achievement. I salute all of them.

This monumental effort could not have been possible without the orchestrated efforts of our Support Groups across the world. Constant guidance was available from the specialists in the areas of medicine, Education, Research, Information Technology, and of course fundraising -all of which enabled our team here to learn and excel. The funds generated from across the world for a sponsored 10km walk "Kolkata Covid Challenge" helped generate £220,000. Thank you Support Groups. Your constant support, concern, blessings and help make us what we are today.

I am privileged to report that during the year, Calcutta Rescue has grown manifold, in terms of funds mobilised both from abroad and within India, leading to an 18% growth in the number of lives touched. The online education program for students with help of smartphones, starting "education on wheels" project, reaching food, nutrition and hygiene kits for both students and parents, implementing tele-medicine for patients unable to come to our clinics, "Restoration of Livelihood" project undertaken by handicrafts team for vocational training of the unemployed, training women from within the slums community for advocacy on hygiene, vaccination etc have been some of our landmark achievements.

In the new year, we are all charged to continue to deliver even more and create bigger landmarks in our journey of extending a compassionate hand to those who need it most, thereby keeping alive the legacy of our great founder Dr Jack Preger.

THANK YOU

# YEAR AT A GLANCE

## April



On 25th March, the country went into lockdown. Frantic calls flooded our switchboard of patients demanding their life-saving medication. Within days, CR mobilized a crack team of 20 staff, and began delivery of medication and nutrition to our service users suffering from a range of illnesses such as leprosy, chronic myeloid leukemia, kidney disease and diabetes. Over the course of April, while most of the country were at home, this tiny team drove over 4000 km helping over 1500 people by providing over 16 tonnes of nutrition and Rs.14L worth of medication

## May

On May 20th one of most devastating super cyclones ever, hit Kolkata, and wreaked havoc. Cyclone Amphan tore down trees and telephone poles, killed livestock and demolished homes and possessions. CR distributed plastic sheeting and food to slum-dwellers, patients and families of school children



## June



CR had by now adapted well to the new normal by introducing innovative procedures for supporting our beneficiaries. Our doctors began tele-consultation for patients and teachers continued to provide quality online teaching for our students.

[Read more about our Health project on page 07](#)

## July

CR clinics including a diluted Street Medicine programme reopened post lockdown for priority patients while maintaining all COVID protocols. Nimtala Clinic reopened to patients following renovation works to create a new room for wound dressings



## August



35 out of 39 CR students managed to pass their year 10 and 12 exams this year - the best result ever. 10 students passed in 1st division.

## September

Over 50 families and 280 people wallowed in despair after they lost their humble homes, life savings and even identity documents in a wretched hellfire. On 8th September Canal East slum saw one of the most catastrophic fires that decimated their lives. Calcutta Rescue was rushed into the service immediately. Food, utensils, clothes, cooking stove and even materials to build new homes, CR supported them to rebuild their lives.



# YEAR AT A GLANCE

## October



With risk of infection still high our Street Medicine program was only for essential care. So CR started training slum women themselves to become community health workers who began educating their communities about coronavirus and various health and hygiene issues

[Read more about our Street Medicine project on page 14](#)

## November

11 young people started high-quality vocational training courses under the guidance of CR.

[Read more about our vocational training project on page 25](#)



## December



Physical classes for senior students reopened after 8 months and CR started a new project called Education on wheels for the pre-primary students of the slums.

[Read more about our education project on page 19](#)

## January

CR began the process of vaccinating its frontline staff against the coronavirus within days of the government announcing that the nation's programme had begun.



## February



The lockdown and pandemic had devastated livelihoods and drastically reduced incomes. Handicrafts' Restoring Livelihoods Project began this month to train local slum women in tailoring skills which would help resurrect the household's livelihood, bring in income and restore dignity.

[Read more about our Handicrafts project on page 27](#)

We celebrated our first-ever online Annual Day of our education centres in which our students gave spectacular performances. It crossed 1000 views.

## March

The largest and most detailed study of deprivation in Kolkata's slums for 20 years carried out by Calcutta Rescue was published in the Journal of Poverty & Social Justice, UK. CR will use this data to tailor its intervention in each slum area where it operates with a view to reducing deprivations over time.

[Read more about our living standards project on page 17](#)





# MANAGING THE VIRUS

The suddenness of the lockdown in India created unprecedented problems for India's poor and CR's beneficiaries. During a few days of uncertainty, Calcutta Rescue was jolted into action by frantic and desperate phone calls from its service users, demanding their life-saving medication or requesting food because they were going hungry. While CR had made plans for managing its operations during a pandemic, it had not worked on a scenario where it would need to function amidst one of the strictest lockdowns in the world.

By the beginning of the financial year, one week after the announcement of the lockdown, CR had mobilized a skeleton crew of around 20 staff, which immediately began its emergency COVID relief work. Over the following two months, this team were responsible for delivering emergency medication and food across Kolkata and other districts in southern and central Bengal. Simultaneously, CR's education team were incredibly quick to initiate phone and mobile teaching for its students – at a time when many private schools had not yet started, let alone government schools. CR purchased smartphone handsets for its children and also paid for their monthly data plans to ensure continuity in their education.

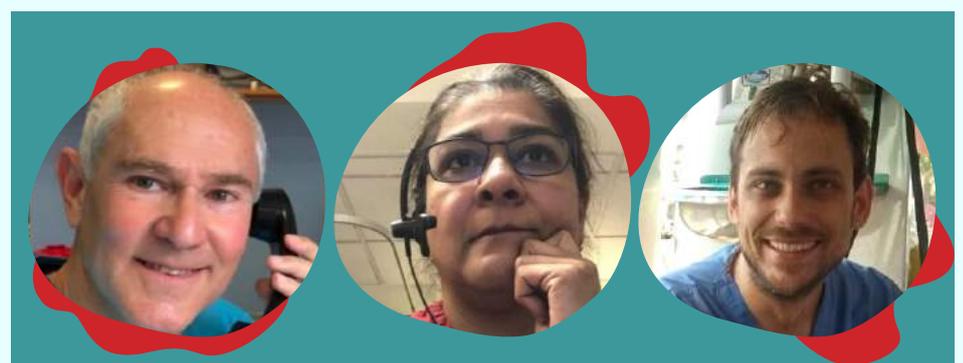
During the latter part of lockdown, CR got its staff ready for the unlock phase. Firstly it was hugely important to let staff know that we had their back – that should they fall prey to the virus we would get them admitted into reputable hospitals and ensure the necessary financial support.



Then guided by three amazing UK doctors, Marcello, Alan and Moona, CR wrote excellent COVID guidelines for its clinics. The big part of this was that patients would consult doctors over the phone and only visit if absolutely essential. Clinics were readied working on the premise that every patient was a potential carrier of the virus. They were physically reorganised – by segregating sections into red and green zones, fitting plexiglass and transparent curtains, making PPE readily available, and ensuring daily sanitisation.

Several staff members caught the virus, and tragically a colleague died. Uttara was a helper at Tala Park School and had been working as a cleaner at Tala Park Clinic. Her death in July came as a big shock to the team and a reminder of the risks we were all enduring.

As cases began to reduce in September, CR introduced further innovations. Since CR's Street Medicine was still unable to be fully functional, we decided to train women residing in the slums themselves to act as our healthcare workers. Immediately they were able to identify people in their community who needed medical assistance, and refer them to CR's doctors.



In Education also, the biggest victims of the school closures were the youngest children. While online learning was better nothing, it was no substitute for physical classes. So CR began using its school bus as a mobile classroom travelling from one slum area to the next teaching pre-school children.

By the end of the financial year, CR had done a great job in vaccinating all of its frontline staff – within two months of vaccines becoming available. This measure proved vital as the worse was yet to come – India's brutal second wave.

# HEALTHCARE



Calcutta Rescue's health programme aims to help the most vulnerable and disadvantaged people in Kolkata and rural West Bengal to get the medical treatment they desperately need. We presently have four fixed clinics and two mobile clinics providing treatment and medicine for all types of common ailments including specialized treatment on HIV, TB and Leprosy. Individuals from all over the state visit these clinics and come from as far away as Jharkhand and deep in the Sunderbans.

Dr. Mondal of Tala Park Clinic said, "I am having great pleasure in this new telemedicine procedure. We try to do video calls with our patients but it's not always possible so I had to develop new communication skills to compensate for a lack of visual information to avoid any type of misunderstanding."



**2,471**

**NUMBER OF PATIENTS REACHED THROUGH MEDICAL CONSULTATION AND TREATMENT**

**10,988**

**NUMBER OF BENEFICIARIES REACHED THROUGH MEDICINE DISTRIBUTION**

**19,789**

**NUMBER OF BENEFICIARIES REACHED THROUGH FOOD PACKETS DISTRIBUTION**



## Tala Park Clinic

It is our largest clinic located in North Kolkata. We receive a large footfall of patients not only from Kolkata but from various regions of West Bengal and many of them travel hundreds of kilometres to seek our specialized treatment. It caters to a wide variety of treatments including wound dressing, physiotherapy, speech therapy, mother and child care, disability and health education sessions.

### Success Story

32-years-old Anita (name changed) suffers from a chronic blood disorder where her blood does not clot. She suffers from heavy menstrual bleeding, bleeding spots over body and gum bleeding. She needs medicine to clot her blood. She lives in a remote village 60 km from Kolkata and moved in with her father and 10 years old son after her alcoholic husband turned violent. She was prescribed a very expensive yet vital medicine that she could not afford. For several years now CR has provided Anita with this medicine and she has responded well. Due to the lockdown, it was not possible for her to reach our clinic or purchase the medication and she began to bleed profusely. With limited staff and no drivers, CR's CEO drove the ambulance himself to her village to deliver her medication.



Nimtala clinic specialises in wound care. Besides providing general healthcare facilities, the clinic provides wound care facilities to the patients who suffer from maggot-infested wounds. These patients are generally daily wage earners working in factories, rickshaw/van pullers and street dwellers. Most of them are addicted to either alcohol or drugs and live a life of vagabond. The wound clinic section mainly caters to wounds resulting from accidents and severe burns which this category of patients generally tends to neglect resulting in infection and blood poisoning.



## Success Story

Last December, Sukanta (name changed), 44 years old came to Nimtala Clinic with a welt on his right hand. According to him, he found a small and painless red mark under his finger a few days back. Suddenly, the welt started swelling with pain. The excruciating pain stopped him from carrying out his daily activities. He actually attended Nimtala clinic after he had a surgery in the government hospital to remove this painful swelling. But unfortunately post surgery, the wound was filled with blood and puss that needed to be drained. The medicines prescribed by the hospital were very expensive and he could not afford them. They also told him to do regular dressings but they did not provide them. Unfortunately, dressing at a private dispensary was extremely expensive for him. As a result, he was referred to CR by the hospital. CR doctors and other staff regularly dressed his wound with utmost care and gave him medicines. After dressing his hand for almost 40 days, the wound got cured and the man was out of danger. Since the wound was getting worse when he first came to the clinic, he was feeling completely helpless and was extremely frightened. He was very worried that he may lose his hand forever. CR's staff counselled him and provided him all the moral support that he needed at that hour to stay calm. Also, as he could not work till he was completely cured, CR provided dry ration for his entire family for this period.



## Chitpur Clinic

Chitpur clinic is solely dedicated to the treatment of the patients suffering from Leprosy. We diagnose new leprosy cases, treat symptoms, dress wounds and provide medication. In addition, we support leprosy patients who suffer stigmatization, marginalization and loss of employment. Our clinic continues to support these patients with medicine, wound dressing, nutritional support and footwear.

### Cured active patients – 2

I have been a leprosy patient for quite a few years, I also suffer from diabetes. During the lockdown, my wounds were getting worse due to lack of dressing and proper medications, then Calcutta Rescue doctors consulted with me over phone and assured me that medicines will be delivered to me at my doorstep. After a few days, they came to my home to provide me with the required medicines, dressing and food packets. This continued during the entire lockdown period. I am extremely grateful to them.

**HABIBULLAH MOLLAH (PATIENT),  
60 FROM MOGRAHAT.**

“ Finally my grandchild is better. Thank you so much Calcutta Rescue for helping us.”

Rajan's Grandmother



## Success Story

13 years old Rajan (name changed) is a student supported by Calcutta Rescue. He lives with his grandparents at Strand Road slum community. He lost his parents at a very young age. On May 16 2020, Rajan started bleeding from his nose and very quickly thereafter he was coughing up blood in large quantities. Sadly he could not get proper treatment from government facilities due to India's strict lockdown.

Dr Alakananda Ghosh, head of the Calcutta Rescue medical department prescribed a medicine that slowly decreased the bleeding. When his tests were done Calcutta Rescue found out that Rajan was suffering recurrent haemoptysis (a serious lung disease) and his chest xray showed infiltration in his right lung. He was provided with anti tuberculous drugs after the identification of the disease. Rajan was then able to continue his education through Calcutta Rescue online education programme. He was also provided mental health therapy sessions to keep his anxiety and fear at bay. Six months later Rajan's treatment was complete and he was out of danger.

# Urban DOTS

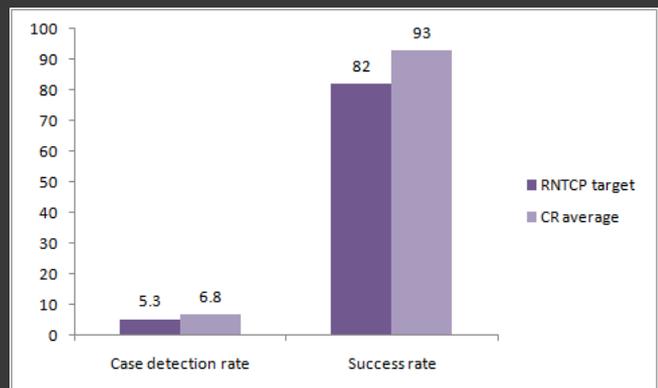
Directly observed treatment, short-course (DOTS, also known as TB-DOTS) is the name given to the tuberculosis (TB) control strategy recommended by the World Health Organization.

According to WHO,

“ The most cost-effective way to stop the spread of TB in communities with a high incidence is by curing it. The best curative method for TB is known as DOTS.”



## ANNUAL EVALUATION REPORT OF 2019



**Cured active patients – 54**



HIV clinic operates once a week within the premises of its Talapark clinic. Whilst most patients are now provided with antiretroviral therapy drugs from government hospitals, CR focuses on supplementary care. This includes providing care for opportunistic infections, such as cytomegalovirus infection, giving general medicines, special nutritional and doing counseling and health awareness.

## Success Story

Koushik (name changed) is 15 years old HIV positive patient of Calcutta Rescue Tala Park clinic. His mother Chaitali is also an HIV positive patient of CR. Koushik lost his father at the age of 2 to the same disease. Both Koushik and his mother inherited the disease from his father. Koushik has an elder sister who is negative. All the family's savings were poured into providing treatment for Koushik's father. Chaitali and Koushik began their treatment in government hospital in Kolkata but due to their very poor status, the hospital referred Chaitali to Calcutta Rescue. CR provides Chaitali and Koushik with nutritional benefits, vitamins and counselling. In spite of the hardship and the stigma of being an HIV patient, Koushik is a determined young man and is currently one of the highest achievers in his class and is looking forward to studying science when he is older.



# MOTHER AND CHILD CARE

Calcutta Rescue Mother and Child Health care (MCH) department provides healthcare for pregnant and new mothers along with the infants. The clinic is situated in Tala Park Clinic and runs daily. The MCH care is also available for the slum areas where Street Medicines function. The facilities provided are medication, regular check-up and follow up, and nutritional care.



## Success Story

9 months old Farzana (name changed) is the only living baby from a triplet. Her mother Hajera gave birth to very underweight daughters. Two of the triplets died after birth. Worried that she would also lose her last child, Hajera, 20, took Farzana to a government hospital. But the government hospital could not provide her with the medicines. Hajera's husband and mother-in-law don't like that she gave birth to daughters. Hajera felt totally helpless when a fellow patient she met at the government hospital referred her to Calcutta Rescue provided baby food, nutrients and vitamins as well as reassurance and regular monitoring. After 5 months of continuous care, Farzana has at last reached a healthy weight.

## PHARMACY

During the year, drug supply became an increasing problem. Demand for certain items, like zinc, soared, for its perceived 'virus protecting' properties. In addition, some suppliers were unreachable inside "containment zones". However CR's pharmacy team moved heaven and earth to ensure our patients always had enough of the medicines they needed, despite widespread shortages and interrupted supplies from distributors.



# STREET MEDICINE



The two street medicine mobile clinics of Calcutta Rescue provide medical care to 19 slum communities in Kolkata, which are visited regularly.

## Focus areas in operations

- Home-delivery of medicines to patients
- Delivery of dry food rations to entire slum communities following the serious loss of livelihoods during the pandemic
- Health education on COVID 19
- Introduce community health workers who are actual residents of the slum areas



“ - - - - -  
-  
| "I got the job at  
| Calcutta Rescue  
| during the  
| pandemic situation.  
| Not only Calcutta  
| Rescue has helped  
| me during such a  
| difficult time with  
| work, but I am also  
| helping poor people  
| like me in my  
| locality. My job is to  
| visit the patients,  
| checking their  
| healths and helping  
| them visit hospitals  
| if needed. I like  
| helping people and  
| Calcutta Rescue has  
| given me an  
| opportunity to do  
| so. I am grateful."

**SHAZIA**  
Community health worker



# Community Health Workers



To keep a continuous touch with the slum community and to ensure that they get their services unhindered, we have introduced the concept of Community Health worker (CHW). Our CHW is a woman residing in the community who is employed and trained in very basic healthcare. She patrols her slum area making visits to most vulnerable and looks out for persons needing healthcare assistance. She is capable of counseling the population and linking them with doctors in our clinics or the mainstream healthcare system.



**Number of CHWs : 9**



## IMPACT DURING THE YEAR

- 206 new patients identified
- 333 children vaccinated
- 31 mothers opted for family planning
- All ante-natal mothers got registered at hospital at 1st trimester of pregnancy
- Considerable decrease in hygiene related and diarrheal diseases

# HEALTH EDUCATION



Calcutta Rescue looks at the health of a community as a whole, seeking to identify health issues and trends within a population and work with stakeholders to find solutions to these concerns. The importance of health education impacts many areas of wellness within a community, including:

- Covid awareness and importance of covid vaccinations
- Hygienic living in light of Covid
- Chronic disease awareness and prevention
- Maternal and infant health
- Tobacco use and substance abuse
- Injury and violence prevention
- Mental and behavioral health
- Nutrition, exercise and obesity prevention

We work with public health departments, schools, government offices and local organisations to design educational programs and other resources to address a community's specific needs.

**1,944**

Number of people vaccinated

**2,628**

Number of total people reached through tele-consultation, online classes and awareness programmes



# LIVING STANDARDS AND SAFE DRINKING WATER

Living Standards is a new vertical in Calcutta Rescue, alongside the two other verticals of Health and Education. This vertical focuses on improving slum conditions and environment like access to water and proper sanitation, clean cooking methods and better housing materials. This vertical also is responsible for CR's Safe Drinking Water program in 12 villages in Malda. The latter is a project that has been running for 15 years to remove arsenic from the borewell drinking water. Health issues resulting from arsenic contaminated drinking water include cancer, skin lesions, diabetes, cardiovascular disease with early childhood exposure being linked to an impact on cognitive development.

CR's work on Living Standards was significantly thwarted during the year due to the pandemic

However, in the last quarter, CR was able to replace the media of five filters as well as add media to seven others in its Safe Drinking Water program in Malda.

## Number of families benefitting from CR's arsenic removal filter: 2000

With respect Living Standards work in the slums, during the year, CR constructed six hand washing units in Dakshineswar slum to augment adoption of handwashing habits.

I've been living in this slum area since 2000. We suffered a lot to fetch clean water for drinking as well as other household work. But four years ago Calcutta Rescue first came to our locality. From then on they helped us with lots of sanitary facilities. Calcutta Rescue said that to stop coronavirus infection we should wash hands frequently along with wearing masks. Water resources were limited. We could not think about using up too much. And now that we have hand washing basins, we can all use them. We don't have to be scared of finishing our water resources anymore. We are so happy that Calcutta Rescue helped us so much.



**BANI PANDEY,  
RESIDENT OF DAKHINESHWAR SLUM**



# MENTAL HEALTH & GENDER BASED VIOLENCE

Mental health is equally as important as physical health. Although we often can't see it with our bare eyes, a mental health problem can cause serious damage to a person's life and well-being. Calcutta Rescue works on mental health issues prevention, we try to raise awareness about different mental health problems. Education projects are definitely one of the places where mental health awareness needs to be at a high level. It is highly important to raise mental health awareness in schools since young people are seriously affected by mental health issues every day. They need a system they can rely on and a source of information to guide them through the process of dealing with their inner issues.

## FOCUS AREAS IN OPERATIONS

- Providing psycho-social support
- Individual counseling sessions on regular attendance, performance, capacity building, sibling rivalry, interpersonal relationship in family, relationship issues, career uncertainty, personal conflict management, anger outbursts, attention and concentration
- Group sessions and psycho-education on reproductive health, safe sex, depression, anxiety, body image, positivity, anger and frustration management, substance abuse, domestic violence, behavioural disorders, internet addiction, cyber security, bullying and temper tantrums
- Close interaction with parents to provide a safe space at home
- Gender and sexuality training for non formals & adolescents
- Organizing different workshops, campaigns & group discussions
- Psycho-therapeutic interventions when required
- Counselling support for gender based violence survivors at clinics



## ACTIVITIES TAKEN UP

- Monthly gender sensitisation workshops conducted in association with SWAYAM
- Regular parent meetings conducted on gender roles, stereotypical behaviours, early marriage hazards, education of girl child and sexual abuse
- Touch orientation sessions conducted for non-formal students, understanding of sex and gender, creating safe circles
- Regular group sessions conducted for all school students to promote gender friendly classroom

### NUMBER OF TOTAL PEOPLE REACHED

- ▶ Group sessions (Each session comprised of 30-35 people): 186
- ▶ Individual sessions: 519

## Success Story.

Sana (name changed) , a student of class 11 had various psychosocial issues like suicidal thoughts, fear of failure, high self-expectation, study related pressure from family members, self-doubt & decision making issues. As she came from a broken home and a few months back she enrolled to class 11 science stream she has a lot of internalized anxiety which were putting negative effects on her. Cognitive behavioural therapy & supportive therapy, regular counselling sessions are being extremely helpful for her. Discussion made on controlling negative automatic thoughts & thought reconstruction methods. Currently she is able to manage her suicidal thoughts completely & anxiety to some extent.

# EDUCATION

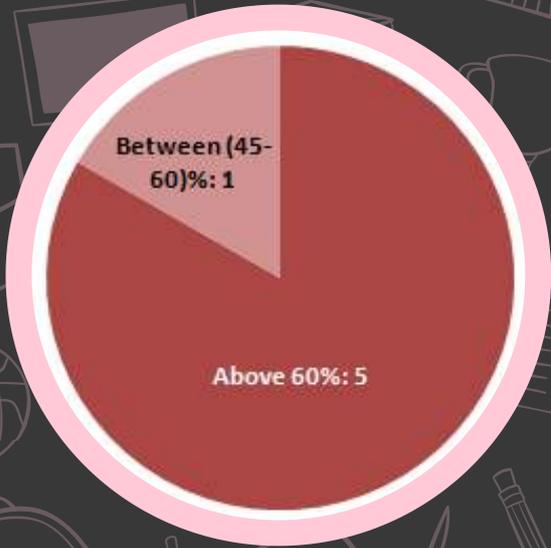
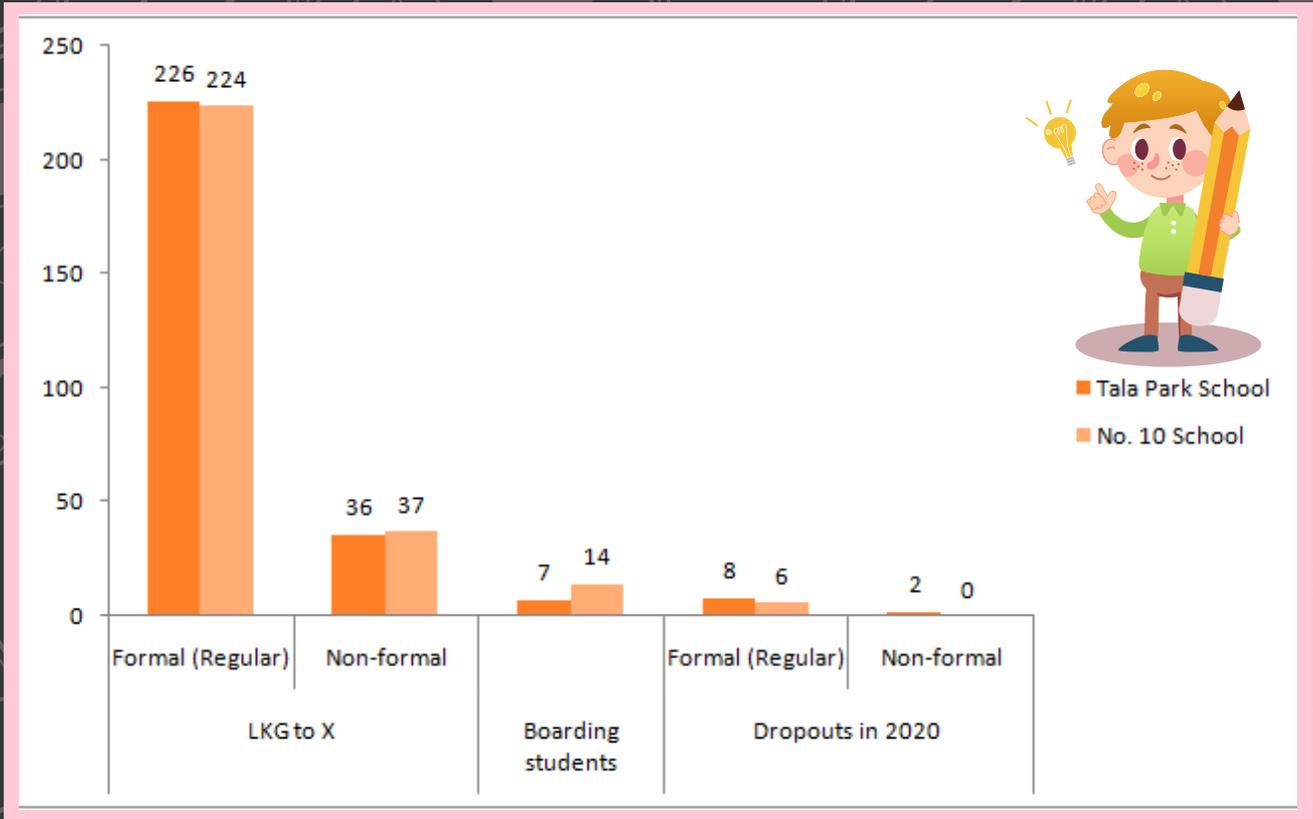
There are two education centres of Calcutta Rescue located in north Kolkata which serve street and slum children. Children enter our centres at the preschool stage (called non-formal students) and are later admitted into formal government schools at Class 1 (called formal students). Throughout their school life, they continue to attend CR's centres for two hours every day.

Academically, centres focus on maths and literacy to ensure students remain ahead of the curve and minimise the achievement gap. As well as this, students receive nutritious meals, medical and dental care, counselling and social worker support and take part in fun recreational facilities such as dance, drama, art and sports.

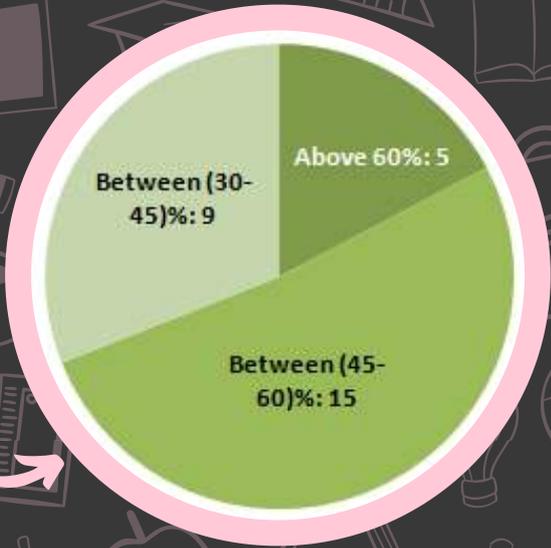
From Class 8 onwards, CR's Careers Counsellor and Vocational Skills Training Manager begins interacting with children and their teachers with the aim of gradually guiding our students towards a career of their aspiration and skill set.



# Students Statistics (As of January 2021)



**Higher Secondary**  
(Appeared)- 7  
Passed- 6



**Madhyamik**  
(Appeared)- 32  
Passed- 29

**475** Number of students reached through smartphones & data recharge distribution (classes I to 10 regular students)

**600** Number of students reached through dry ration distribution per month on average

# Physical Classes

We decided to conduct physical classes for senior students from 1st December maintaining all Covid protocols.



**SOUMYAJIT OF CLASS 10** “Even though the online class was going on, there seemed to be a gap somewhere in my Learning, Especially in Math, English and Science subjects. Whenever I had a problem I would immediately call and ask the Sir – Madam of Calcutta Rescue, but in that case also there were many problems such as network problems, internet connection problems etc. Even my home environment was not very good for proper study. I was eagerly waiting for when our school would reopen and when I could sit in front of the teachers and solve my problems. And in the month of November, I was overjoyed to hear that the physical classes would be introduced at Calcutta Rescue in December by maintaining proper Covid guidelines. On December 2, we started physical class at the Calcutta Rescue School maintaining all the Covid safety guidelines. There cannot be so many people at one time except for one teacher, one helper and five students. We all used to cover our mouth and nose using face masks, hand sanitizer during entry, exit and several times in the class. And this is how we continued the physical classes which gave me a great confidence to do a very good result in the board exam.”

# Online Classes

During the initial stages of the lockdown, our teachers sent worksheets via WhatsApp to the students which they solved and sent back to their teachers. Many of our students did not have smartphones due to which their studies had stopped completely. So, we provided them with smartphones and data recharge for 1 year so that they can continue their studies. At present, online classes are continuing via video calls and WhatsApp for the classes upto 8.



“ - - - - -  
 I'm immensely glad and proud of our kids for making online class successful. They have adapted so quickly that they have become very accustomed to it. I've implemented many steps like reading , online exams, story telling, crafts, drawing etc. I would like to implement more in future. We have started so early where no other schools have thought of a single one.

**SOUGATA CHAKRABORTY,  
 TEACHER OF TALA PARK  
 EDUCATION CENTRE**



**MALOTI MONDAL, A STUDENT OF CLASS 7** recollected, “When the school was closed, I was very happy at first that we didn't have to go to school for a few days, we would study less and play a little more. After that, when I heard that the school would not open for many days, I was thinking about how to study. And then Calcutta Rescue Teachers started taking classes online. In the beginning the teachers used to send homework on WhatsApp and my brother and I did the same from there and sent it back to WhatsApp for checking. But after some days our phone became damaged so we couldn't read properly. Then we were given a smart phone from Calcutta Rescue and from that phone we started studying again. We like online classes very much, even the best when our teachers started taking online Video classes on Google meet, Teachmint, WhatsApp etc. We get to see our friends and teachers over there. We can talk to each other. We can learn together. Although we like online classes, we want our school to open very soon. We are missing our school very much.”

We are very thankful to Calcutta Rescue that they are taking online classes. Even supporting my children for online classes by giving them a smartphone. Otherwise, maybe they have been away from their studies. Maybe they could have dropped out of school.



**MALOTI'S MOTHER**

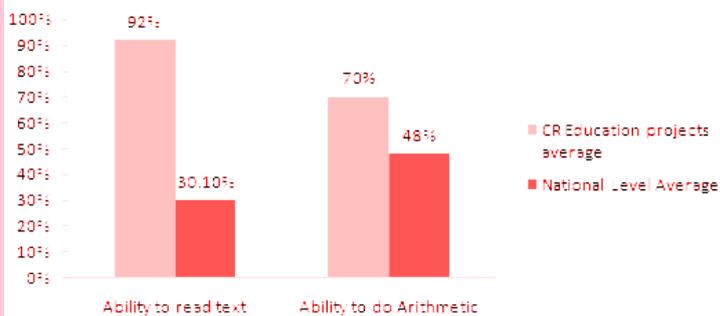
# Education on Wheels

In the new normal situation when schools resumed in phases, our junior students including non-formal batches did not come to our centres, as was the advice by the government. So our school bus went from slum to slum like a mobile classroom teaching our youngest pre-school children, those who were struggling most with online teaching. This project has started from 7th December, 2020. Students got fun worksheets for revision of the syllabus.

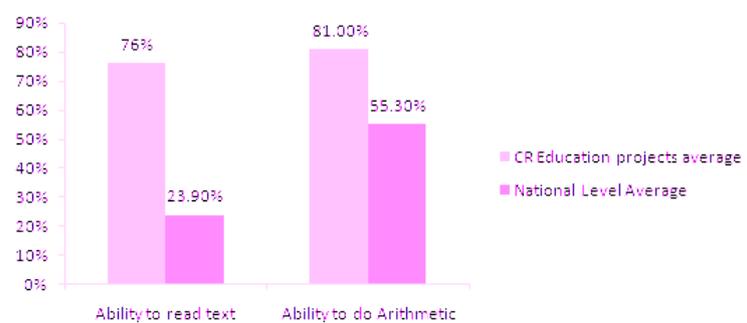


## Comparing CR students to India's average using ASER test

For Class 1



For class 2



## Covid Warriors

After receiving training in December 2020, ten senior girls started spreading COVID awareness in the community to mobilize the slum people. They work with 12 slum areas and interact with the slum community 4 days every week. Two groups of girls (5 in each) visit the areas under supervision of the school counsellor) and a teacher at No. 10 School. Their unique effort drew media attention, and a report was published in The Telegraph.

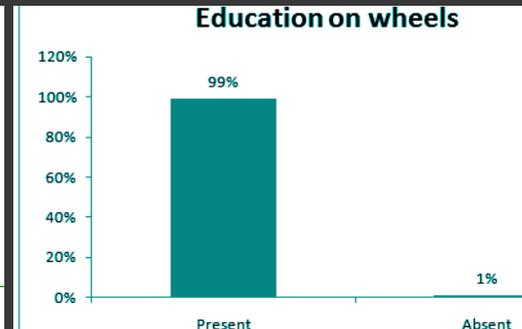
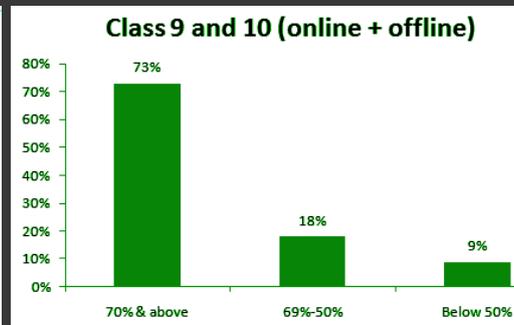
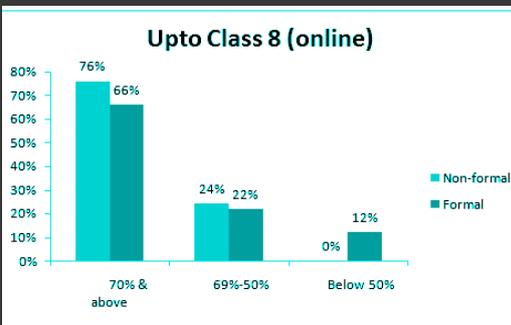


# Durga Project



A one-year skill training project, named Durga Project has been initiated from February for 30 adolescent girl students (15 from each education project) in which 2 of our school teachers are training students to enhance their capacity and self-employability so that they can take up entrepreneurial initiatives in future. Up to March 2021, the girls prepared beautifully handcrafted jewelry.

## Students' Attendance during the pandemic year



## Scholarships and Awards

### Awards

- The Telegraph School that Cares' award on 12th December, 2020
- Rotary Club of Calcutta for Exceptional Contribution to the Education of the Underprivileged students

### Scholarships

- 9 students from Calcutta Rescue have received TTEF scholarships

# Vocational Training and career counseling

A focused process driven approach customised to the needs and aspirations of individual students.

## Focus areas in operations

- To identify and understand dreams and aspirations and to find current career prospects on the basis of the same
- To bridge gap between dreams and reality and set a career path
- To counsel students and their guardians and help in identifying hurdles and milestones
- To keep the students motivated during the lockdown
- To help them in continuing their courses via online mode

## Activities taken up

- Motivational sessions conducted by experts & successful ex-students
- Workshops conducted by industry experts
- Exposure Visits conducted for practical experiences
- Students have understood and realised the importance of vocational training in life and the importance of having a career built from their own aspirations

## Partnerships

- Terra Indica: 2 girls completed the NSDC on job training towards employability with Decathlon.
- Marzana Foundation: Providing end to end special career guidance, social & economic support and networking to students.
- Trijit Das Football School: We will form a sports cell for proper training and exposure in Football tournaments.
- Jungle Crows: For students interested in pursuing Rugby as a professional career.

## Success Story

Rahul (name changed) , appeared for the Madhyamik exam last year. He has always wanted to be a computer engineer. However before his exam he experienced some family issues which led to poor grades in board exams. His marks were so poor that he could not pursue normal study (Science) required to pursue engineering. He became extremely hopeless as he enrolled in humanities stream. Calcutta Rescue offered him Vocational training from George Telegraph /Future Hope on Computer Hardware Technician/Computer Application & Programming (CAP). When this offer was proposed to him, initially he was a bit reluctant as he had very little idea about vocational training. Everything was explained to him and he agreed for the vocational course. Now he is studying in humanities as well as vocational training so that he can pursue his dream to work related to Computer programming.

## Number of students joined vocational courses

Number of students	Educational qualification	Vocational training institute	Course Name
1	Class X	Assembly of God Church	Assistant Beauty Therapist
1	Class X passed	Assembly of God Church	Cooking
3	Class XI	Future Hope collaboration with George Telegraph Training Institute	AC conditioning & Repairing
2	Class X and Class XII	Future Hope collaboration with George Telegraph Training Institute	Office & Internet
1	Class XII	Future Hope collaboration with George Telegraph Training Institute	Electrical Technician
4	Class XII	Future Hope collaboration with George Telegraph Training Institute	Computer Hardware Technician



Closed school

Empty library



Dry ration distribution



Monthly ration packing for students



# HANDICRAFTS



Calcutta Rescue's handicrafts unit manufactures beautiful handmade products, using recycled materials like old saris. The artisans are former patients, school dropouts and domestic violence survivors who otherwise would struggle to make a living or would even have to beg to survive.



Products made: masks, bags, clothing, scarf, embroidered greeting cards, dolls, keychains, hand painted cards etc.

## RESTORATION OF LIVELIHOOD PROJECT

The pandemic decimated livelihoods and slashed already abysmally low household incomes. CR decided to use its Handicrafts unit during this time to help resurrect the situation in these struggling households. A 3 month training course was designed on Tailoring and Hand Embroidery for people residing in the slums. The first batch of 20 began its course in the final quarter of the financial year. On completing the course, the trainees skills in tailoring and hand embroidery may get them absorbed into CR's HC unit or other similar organisations or they may go back into their communities and begin entrepreneurial activity like the making and selling of masks. CR Handicrafts has a target of training 100 new women by 31 March 2022.

### Focus areas in operations

Students preferably women identified from Calcutta Rescue Clinics and Schools or the nearby slums to be trained for 3 - 4 months and stipend will be paid.

**NUMBER OF TRAINEES COMPLETED TRAINING – 20**



## SUCCESS STORY

Seema Pal from Behala is 50 years old. She never married. She had been earning for the past 10 or more years, as a project attached teacher for class 1 to 4 students in a local primary school. Due to Corona the schools have been closed and the project that employed her shut down. Her younger brother works in a shop and is just about managing to pay for food.



At 50 she has to rethink her income and has found hope in Calcutta Rescue Handicrafts' Restoring Livelihoods Project. She has learned to make masks and is learning to embroider. She doesn't own her own sewing machine but is dreaming to try and sell the masks she makes as a student here. She could become an entrepreneur taking charge of her own life.

# RESEARCH

Well-designed research can serve many goals, and is increasingly recognized as a fundamental requirement for NGOs, working synergistically with audit and management structures to provide the best service to a specific population.

First, research can support decision making by providing an evidence base for programmes targeting specific patient groups. Evidence-based programming such as needs assessments can provide useful information to management teams to prioritise services and manage budgetary constraints more effectively.

Second, research can inform management teams about the effectiveness of these activities - so called impact research.

Third, research can be used to improve patient care at an individual and group level. Specifically, information about patients' perspectives (e.g., perceived barriers/enablers to therapy adherence, access to care) and their knowledge, attitudes and practices towards a variety of health issues can help target interventions more holistically. Last, research can be used to optimize fundraising by providing potential donors with well researched, evidence-based targets for contribution, thereby ensuring a culture of accountability and transparency.

Over the past few years, Calcutta Rescue (CR) has actively expanded its research activity. Starting with small scale projects carried out by volunteers and students, CR has identified developed an institutional research strategy focuses on three core research areas:

- research on the multidimensional nature of poverty;
- research on malnutrition in children; and
- research on mental health.

CR research is currently coordinated by a task force group (the Calcutta Rescue Research Collaborative) consisting of former long-term volunteers with a research background and/or specific expertise in a particular field, Jaydeep Chakraborty (CEO) and members of the local staff. The task of the group is to set up a structure for research in the CR context and to ensure rigorous quality control and accountability in research undertaken by CR. The Calcutta Rescue Research Collaborative aims to rapidly embed research activity in Calcutta by creating links with local universities and oversight committees, thereafter acting as an advisory group to the team on the ground. Listed over the next page is a snapshot of the latest research project.

Well-designed research can serve many goals, and is increasingly recognized as a fundamental requirement for NGOs, working synergistically with audit and management structures to provide the best service to a specific population.

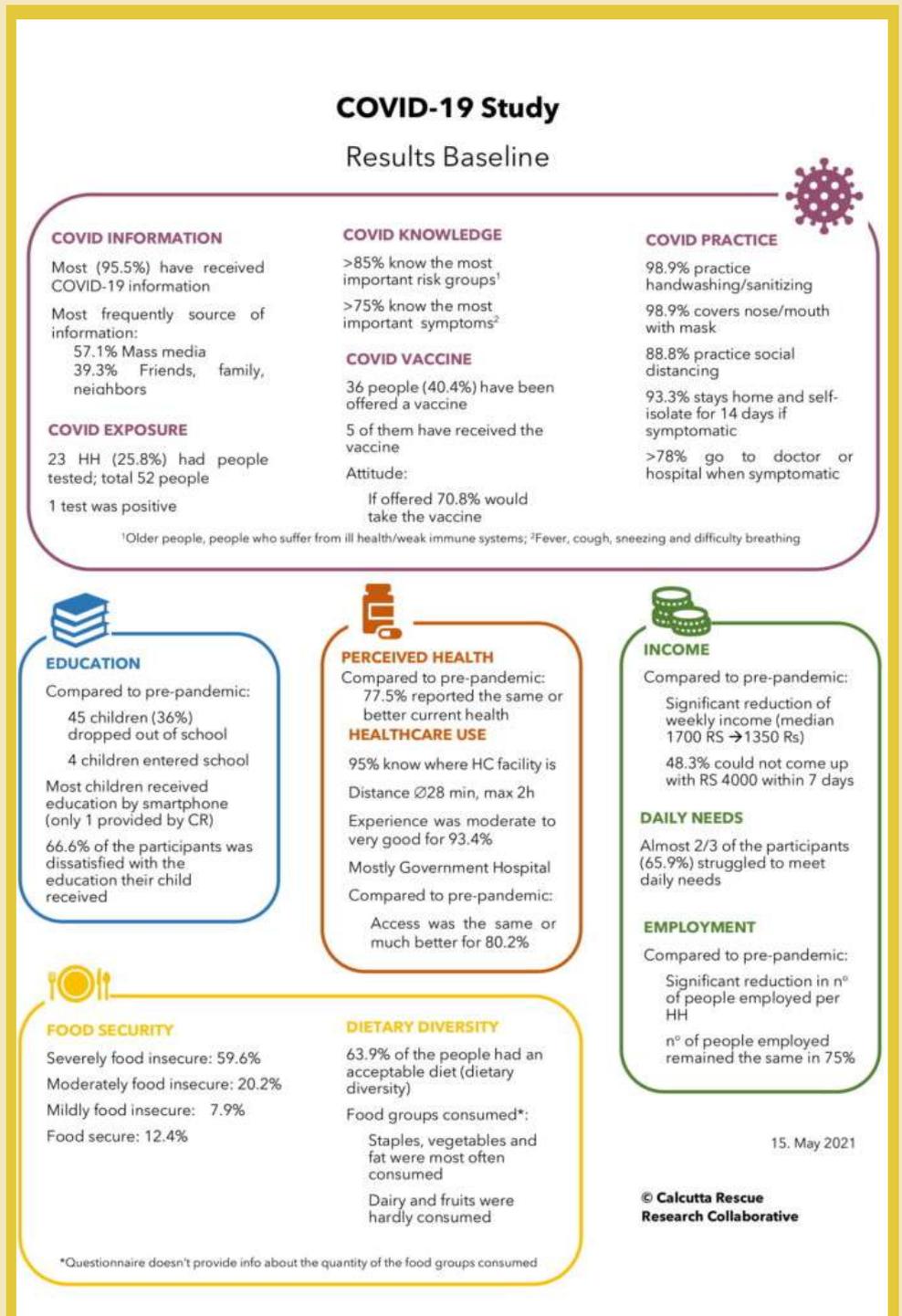
# THE COVID-19 STUDY

In April 2020, India entered a stringent lockdown in response to rising cases of Covid-19 disease. The economic impact of the lockdown was felt most acutely among India's poorest communities unable to avail themselves of opportunities to work from home and in the absence of a robust furlough scheme to support wages for daily labourers and other unskilled workers.

To assess food security and the financial, educational, health- and wellbeing-related impact of the lockdown, Calcutta Rescue (CR) developed a questionnaire to consecutively survey slum community residents in Kolkata. The research protocol was reviewed by the All-India Institute Ethical Committee Board, who granted ethical approval in January 2021. Two research assistants, Mayukh Chakraborty and Pamela Das, led a local team and collected responses from randomly selected participants by telephone between February and April 2021.

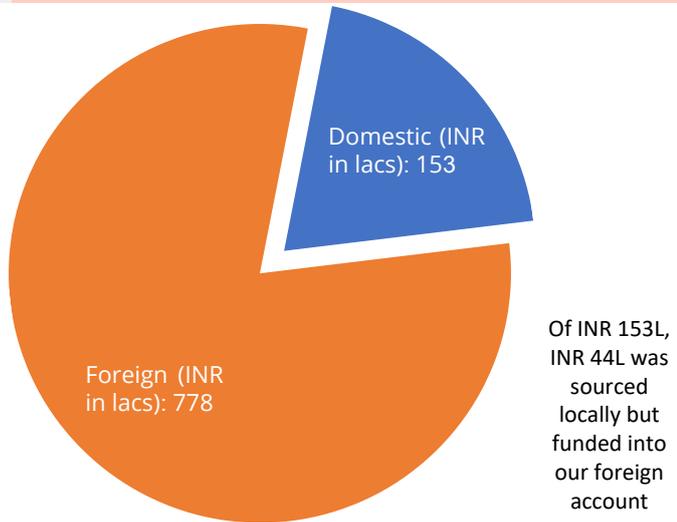
The results demonstrated that most residents had good knowledge, attitudes and practices in mitigating their risk of acquisition of Covid-19. However, results also showed most residents' income had been severely affected by the lockdown and ensuing economic slowdown, with more than 80% of them being food insecure. Less than half of residents received food support - mainly from NGOs. Schools in India have been closed for a year at the time of survey and our results show that 36% of children have dropped out in this time.

CR aims to collect follow-up data from respondents. The next round of data collection will be in the spring of 2022. The data are used to target interventions more effectively. For example, the data on food insecurity helped Calcutta Rescue decide to provide dry food rations to all families in slum areas instead of just registered beneficiaries.

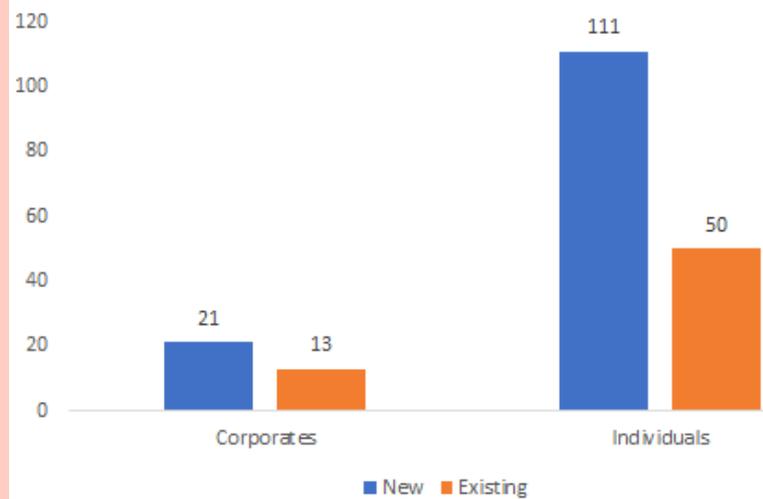


# PR, MEDIA AND FUNDRAISING

## DOMESTIC AND FOREIGN FUNDRAISING UPDATE DURING THE YEAR



## NUMBER OF NEW AND EXISTING DOMESTIC INDIVIDUAL AND CORPORATE DONORS



## PROMOTION AND BRANDING OF CALCUTTA RESCUE

### Website Revamp

► In 2020 we addressed one of the most important aspects of web presence – CR Website. With the able help of a Swiss volunteer, we revamped the organisation website to improve it aesthetically and updated it with the relevant information about our work in present context.

### Social Media

► As part of improving web presence, social media is another improvement area CR is focussing on. We are consistently working on developing and presenting content that gives a true picture of the work we do; of the stories of people we work with while staying relevant to present communication trends.

**Total number of followers on different social media platforms (as on 31st March):**



### Ease of Giving

► Speaking of staying relevant to present communication trends, enabling easy and quick giving processes is another important aspect of nonprofits' communications. In 2020, we enabled ourselves with QR codes, UPIs and quick banking options that go with our communications and help our well wishers to support us with donations without much hassle.

## CALCUTTA RESCUE IN THE NEWS

- One video coverage by ABP Ananda

- 8 newspaper articles by The Telegraph

### KOLKATA COVID CHALLENGE

On 25th July (Dr. Jack's 90th birthday), we organised a live programme on our social media platforms. It reached over 27000 people and got recognition from corporate, government officers and individuals. A fundraising campaign was conducted by organising a walk across the globe which generated Rs. 1.14 crores (£120,000). This was matched with an equal amount from Barclays Bank, making the total funds raised from this programme to Rs. 2.28 crores.

### CHRISTMAS JOY CONCERT

We organised a virtual concert named Christmas Joy to bring joy into people's lives at the end of such a difficult year for everyone and help people get into the spirit of Christmas. It was held on 13th December, 2020 at 19:30 pm IST. Our CEO was the anchor of the programme. 30 musicians from 7 countries took part in it and performed various types of music ranging from Indian Classical and Bollywood to Christmas Carols and Jazz. The concert was live streamed on Facebook, Youtube and also on our website. The total reach on Facebook was 8.4k and 2.2k on Youtube.



### AWARDS AND CERTIFICATES

Calcutta Rescue has been awarded the prestigious Ladies Study Group Charitable Trust Annual Award 2020 for its outstanding contribution to Kolkata's poorest people during the pandemic.



## WHY OUR DONORS CHOSE TO SUPPORT US?

### SUSHMITA RAY

I am impressed with Calcutta Rescue because of the work they do. They run schools for underprivileged children of the neighbourhood. Even during pandemic times they have kept up their good work. I had visited their children's class before 15th August, Indian independence day. Found the little children making Indian flag with grated carrots (saffron), radish(white) and cucumber(green). It was so innovative and fun at the same time. I have heard that some of their students have performed very well academically. This made me happy as CR has been making a real difference in the lives of these underprivileged children. Kudos to them.

### NANDINI PRIYADARSHINI BASU

Dr Jack Preger is a legendary figure to me who started the street medicine movement in Calcutta. Early 2019 I emailed Calcutta Rescue asking for a volunteering opportunity. It was suggested that I could be part of the Poverty Study, which was about to start, but eventually my daughter got associated with the project as a summer intern. During that time I got to know in detail about all the activities CR was doing among the poorest of the poor community of Kolkata slum areas. Then suddenly the Pandemic started and everything came to a halt but even then CR continued to help the young and old of the slum areas in different capacities which inspired me to be associated with them.

### TECH MAHINDRA

Calcutta Rescue is the first organization we supported for Covid Relief in April 2020. It was a natural choice, given the reputation and years of work the organization has put in. Embedded in the community, working with the most needy and vulnerable, we would be reaching the right beneficiaries impacted adversely by the pandemic. Thereafter we have worked together on a number of occasions and the professionalism, attention to detail and meticulous documentation are noteworthy.

### BALMER LAWRIE & CO. LTD

We believe Calcutta Rescue would be helping us to make impactful interventions to ensure quality health care for people. Looking forward to a great affiliation to deliver our commitments towards society with you.

# HR AND ADMINISTRATION

## COVID PROTOCOLS AND GUIDELINES FOR EMPLOYEES

While our frontline staff are working hard, taking the risk of the virus, Calcutta Rescue has taken several measures to protect and aware them against the virus. These include the procedures to be followed when a staff member is developing COVID symptoms or tested COVID positive, the precautionary measures to be taken while they are working in the field and also while they are travelling, awaring them not to attend social events, any kind of gatherings, and not to go for outings.

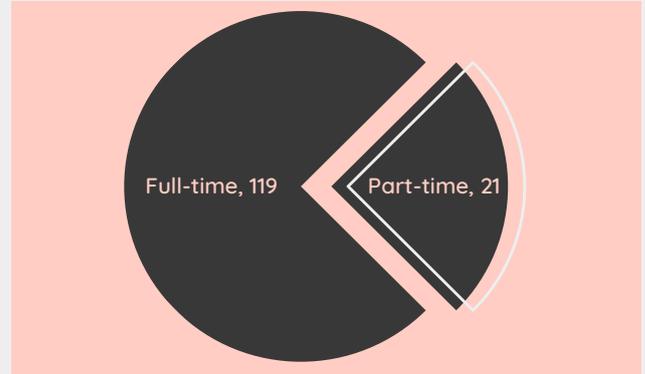
## CALCUTTA RESCUE BENEVOLENT FUND FOR EMPLOYEES

Our founder, Dr. Jack Preger donated Rs. 2.37 lacs for the welfare of the employees who receive salaries less than Rs. 15,000 per month. This fund is to be used in case any emergency situation arises in the life of such employees. Till March 2021, 7 employees have received benefits from this fund.

## TRAININGS CONDUCTED

- Training sessions and workshops on presentation skills, report writing, project management, HR, good governance, business planning, communication, marketing, and reporting framework, online mode of operation, coping with Covid challenge by our corporate partners PwC and CTS
- Report writing workshops by Quest Alliance for all project staff
- Online Certificate courses from Udemy for administrative staff
- Online Teachers' training course from TISS

## NUMBER OF EMPLOYEES (AS ON MARCH, 2021)



## REMOTE ADAPTABILITY OF EMPLOYEES

As the strict full lockdown descended upon the country in the later half of March 2020, Calcutta Rescue took quick action on staff management. Those who were able to work remotely started working from home. Staff working in the field were picked up and dropped by CR vehicles. After the lockdown eased, the accounts staff who were needed at the office, stayed at the office for a week and worked. Clinic staff set up residence at the new school building at Iswar Mill Lane for a week and worked from there.

## COVID INSURANCE FOR EMPLOYEES

We have created Corona Kavach Corporate Insurance that ensures Covid support to every staff of the organisation. Every staff member can get upto 5 Lakhs rupees paid through the insurance if they are hospitalised for Covid-19.

## TAKING CARE OF PHYSICAL AND MENTAL HEALTH OF EMPLOYEES

- Immunity boosting kit
- Yoga & Meditation
- Psychological counseling



Income had been  
severely affected.  
Almost 65.9%  
struggled to meet  
daily needs

# FINANCIALS

To ensure statutory compliance and reporting to donor agencies, the Annual Accounts have been prepared in accordance with the accounting principles generally accepted in India, including the relevant accounting standards. A summary of the same is presented below. Specific reports are prepared as per requirements of the donors and funding agencies. All items of income and expenditure have been accounted for on accrual basis.

## SUMMARISED INCOME AND EXPENDITURE STATEMENT

INCOME	2020-2021			2019-2020		
	INR	Euro	% of Total	INR	Euro	% of Total
<b>Donations and Grants</b>		<b>1 Euro=INR 85</b>			<b>1 Euro=INR 85</b>	
Local	1,02,37,533	1,20,441	11	55,62,893	65,446	8
Local -in Kind	6,66,367	7,840		2,59,200	3,049	
International	8,00,57,287	9,41,850	83	6,35,84,930	7,48,058	86
<b>Earned/Self-Generated Income</b>						
Sale of Handicrafts	70,600	831		12,54,180	14,755	2
Interest including interest on corpus fund	54,01,883	63,552	6	29,00,063	34,118	4
Other Income	52,257	615		25,966	305	
<b>TOTAL INCOME</b>	<b>9,64,85,927</b>	<b>11,35,129</b>	<b>100</b>	<b>7,35,87,232</b>	<b>8,65,731</b>	<b>100</b>
<b>EXPENDITURE</b>						
Programme	5,78,02,790	6,80,033	75	6,03,35,492	7,09,829	88
Expenses on Covid -19	90,74,570	1,06,760	12			
Fund Raising	36,317	427		1,96,633	2,313	
Management & Administration	1,02,11,802	1,20,139	13	82,39,484	96,935	12
<b>TOTAL EXPENDITURE</b>	<b>7,71,25,479</b>	<b>9,07,359</b>	<b>100</b>	<b>6,87,71,609</b>	<b>8,09,077</b>	<b>100</b>
<b>SURPLUS</b>	<b>1,93,60,448</b>	<b>2,27,770</b>		<b>48,15,623</b>	<b>56,654</b>	

INR 44L was sourced locally but funded into our foreign account

## BUILDING FUND

The building fund is carried forward for utilization towards thorough repairs and renovation of the newly acquired building for which necessary approval is pending from Kolkata Municipal Corporation (KMC) mainly due to COVID -19 Pandemic and Lockdown.

Particulars	INR	Euro
Opening balance as on 1-4-2020	54,49,588	64,113
Add		
Bank Interest earned during the year	3,51,498	4,135
<b>Unspent balance in Building Fund as on 31-3-2021</b>	<b>58,01,086</b>	<b>68,248</b>

## INVESTMENTS 31-3-2021

Particulars	31.3.21	31.3.21	31.3.20	31.3.20
	INR	Euro	INR	Euro
Fixed deposits with Banks & 8% Government Bonds	6,43,44,832	7,56,998	4,78,51,186	5,62,955
Dr Jack's Benevolent Fund -Corpus (including bank interest earned)	2,44,30,472	2,87,417		
<b>Total</b>	<b>8,87,75,304</b>	<b>10,44,415</b>	<b>4,78,51,186</b>	<b>5,62,955</b>

## PROGRAM-WISE EXPENDITURE

Programs	2020-2021			2019-2020		
	% Of Total	INR	Euro	% Of Total	INR	Euro
			1 Euro = INR 85			1 Euro = INR 85
HEALTH (Clinics, HIV program)	42	3,21,96,672	3,78,784	46	3,13,18,159	3,68,449
URBAN DOTS	1	10,66,915	12,552	1	9,19,425	10,817
STREET MEDICINE, ARSENIC & DISABILITY	14	1,11,71,769	1,31,433	13	94,17,391	1,10,793
EDUCATION	23	1,72,83,064	2,03,330	20	1,35,13,020	1,58,977
HANDICRAFTS	3	24,61,827	28,963	4	26,17,968	30,800
FUND RAISING, MANAGEMENT & ADMINISTRATION (Office)	13	1,02,48,119	1,20,566	12	84,36,117	99,248
MAIN STORE AND PHARMACY	4	26,97,112	31,731	4	25,49,529	29,994
<b>TOTAL</b>	<b>100</b>	<b>7,71,25,479</b>	<b>9,07,359</b>	<b>100</b>	<b>6,87,71,609</b>	<b>8,09,078</b>

## SUMMARISED BALANCE SHEET

	31.03.2021	31.03.2021	31.03.2020	31.03.2020
	INR	Euro	INR	Euro
<b>ASSETS</b>		<b>1 Euro = INR 85</b>		<b>1 Euro = INR 85</b>
Fixed Assets	3,29,64,672	3,87,819	3,05,18,096	3,59,036
Investment (including Dr Jacks Benevolent Fund -Corpus)	8,87,75,304	10,44,415	4,78,51,186	5,62,955
Inventory	24,89,312	29,286	17,36,972	20,435
Sundry Debtors	8,165	96	13,668	161
Cash & Bank Balances	61,04,674	71,820	64,90,989	76,365
Advances	19,19,428	22,582	21,58,920	25,399
Other Assets and Deposits	25,72,416	30,264	17,04,887	20,057
<b>Total</b>	<b>13,48,33,971</b>	<b>15,86,282</b>	<b>9,04,74,718</b>	<b>10,64,408</b>
<b>LIABILITIES</b>				
General Fund	6,74,83,244	7,93,921	6,15,15,044	7,23,705
Building Fund	58,01,086	68,248	54,49,588	64,113
Specific Fund	3,06,25,687	3,60,302	1,70,23,604	2,00,278
Dr. Jack's Benevolent Fund - Corpus (including interest)	2,44,30,472	2,87,417		
Current Liabilities & Provisions	64,93,482	76,394	64,86,482	76,312
<b>Total</b>	<b>13,48,33,971</b>	<b>15,86,282</b>	<b>9,04,74,718</b>	<b>10,64,408</b>

## UNSPENT BALANCES AS ON 31.03.21

Program	INR	Euro
		<b>1 Euro = INR 85</b>
Boarding School	14,05,444	16,535
Breast Cancer Project	1,36,588	1,607
Computer Training	10,000	118
Depreciation Fund	1,06,18,165	1,24,919
Education Program	4,15,860	4,892
Families Relocation	31,88,362	37,510
Infrastructure cost for Handicraft project	10,15,639	11,949
Library	42,582	501
Medical Project	5,58,904	6,575
Diabetic Program	2,29,218	2,697
Kolkata Covid Challenge	1,30,04,925	1,52,999
<b>Total</b>	<b>3,06,25,687</b>	<b>3,60,302</b>

## NOTES

- ▶ Total income of INR 96.4 million is a 31% increase over income of 2019-20 INR 73.6 million. This increase goes to the credit of the Kolkata Covid Challenge event organised by the UK Support Group and our new local fundraising team appointed in last financial year.
- ▶ Local donations and grants at INR 15.3 million as against INR 5.8 million in 2019-20 was an increase of 164%.
- ▶ Investments were up by 86% to INR 88.77 million as against INR 47.85 million in 2019-20 due to the receipt of a sum of INR 23.66 million from Dr. Jack Preger towards Corpus which has been invested as Fixed Deposit.
- ▶ The financial year ended with a operating surplus of INR 19.3 million as against a surplus of INR 4.8 million in 2019-20.
- ▶ Overall costs increased by 12.15%. During the year, CR spent Rs. 90,74,570 on Covid specific expenses. Management and Administration Costs went up by 21% primarily due to the Covid Insurance cover done for the non-ESI employees.
- ▶ Overall General and Specific Fund increased to INR 98.1 million as against INR 78.5 million in 2019-20.
- ▶ The Tamuldah unit has been closed down and all its assets including the building have been handed over to an NGO named Bagmari Mother and Child Development Mission. There has been no monetary exchange in the handover process.
- ▶ M/s Bhattacharyya, Roychaudhuri & Associates, Chartered Accountants continued as Statutory auditors for the FY 2020-2021. Since the Covid-19 Pandemic and lockdown continued for almost the entire year, Internal Audit, could not be carried out.

36% of children have dropped out in this time but that is not the case for CR students.



59.6% suffered severe food insecurity. Food support received mainly from NGOs.



# THANK YOU FOR YOUR SUPPORT

## INDIVIDUALS-FROM INDIA

• KALIPADA CHAKRABORTY	SOUMITRA BOSE	NOEL BHATTACHARYA .
• SASHI SEKHAR GHOSAL	NANDINI P BASU	ROHINI S .
• SOMSUBHRA BARORI	SITA VASUDEVAN	NILANJANA RAKHIT .
• PRITAM KISHORE CHAKRABORTY	TILAK MONDAL	MONICA DATTA .
• IVY CHAUDHURI	B.K. SARKAR	BALMER LAWRIE .
• HARCHARAN SINGH	PRANAB DEBU	T R VASUDEVAN .
• SANCHARI ROY	ALAKANANDA NAG	JEYKUMAR SANKARAN KUTTAH .
• SUSHMITA PALIT	JYOTSNA CODATI	PWC SDC .
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Creating opportunities, transforming lives

## REACH OUT TO US:

Admin office -

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Kolkata 700 016  
Nearest Metro | Park Street

 [info@calcuttarescue.org](mailto:info@calcuttarescue.org)

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